

# GLOSSARY OF TERMS

#### **Active Recreation**

Active recreation is any human activity undertaken for health, wellbeing, and/ or enjoyment that requires a prepared facility such as a sports field or court and results in a significant physical expenditure of energy. Examples of active recreation include playing sports, participating in a fitness class, and using a playground.

#### **All-Persons Trails**

Mass Audubon established and maintains a best-practices manual of auidelines for creating All-Persons Trails, similar to those installed at Mass Audubon sanctuaries statewide. All-Persons Trails go above and beyond ADA guidelines to include universal accessibility features and interpretive elements, which may include braille and audio features, accessible platforms and boardwalks, and tactile wayfinding elements. Trails are designed to be wide and even with frequent seating an are typically less than a mile in length.

#### Americans with Disabilities Act (ADA)

The Americans with Disabilities Act protects people with disabilities from discrimination by developing and enforcing regulations that ensure equal access into public buildings. Regulations concern buildings and access into indoor spaces and do not contain specific requirements for outdoor open space, though particular recreational elements may be subject to specific requirements for path of travel, points of entry and exit, access to specific amenities, and dimensions of stairs and ramps.

#### **Article 97 Protection**

Article 97 of the Massachusetts Constitution protects all publicly owned lands used for conservation or recreation purposes. This amendment requires action by the Conservation Commission and Recreation Commission, a 2/3 vote of the Town Meeting, as well as a roll-call 2/3 vote of the State House of Representatives and Senate, in order to sell, transfer, or convert Article 97 lands to a different use. Because the chance of this happening is so small, Article 97 lands are considered to be protected in perpetuity.

#### Chapter 61

This program, through reduced property tax incentives, can help protect forest (Chapter 61), agricultural (Chapter 61A), and recreation (Chapter 61B) land in Massachusetts if the land is managed for those purposes. Should the owner wish to end the agreement, the municipality has the authority to recover tax benefits given and has first right of refusal for one year on the purchase of the land if it is to be sold for non-Chapter 61 purposes.

#### **Community Preservation Act (CPA)**

The Community Preservation Act is a Massachusetts state law that enables communities to levy a property tax surcharge in order to raise a dedicated fund for the preservation of historic resources and open space, and the development of affordable housing and recreational facilities. At least 10% of the annual revenue must be allocated to each of the following uses: Open Space, Affordable Housing, and Historic Preservation. Adoption of the act is optional with 55% of Massachusetts municipalities participating as of 2022. The act requires communities to establish a Community Preservation Committee (CPC) made up of representatives from municipal boards to administer the act and review funding applications.

#### **Conservation Restriction**

Managed by the Massachusetts Department of Conservation Services, a conservation restriction ensures permanent protection of conservation values on private or publicly-owned land. Ownership of the land remains with the Grantor while the restriction is held by the Grantee, which may be a governmental or non-profit organization. Under a conservation restriction, certain uses of the property are permitted, provided that they do not interfere with the specified conservation values established.

Conservation restrictions are also known as conservation easements.

#### Easement

An easement gives permission for the holder of the easement to enter or use private land for permitted purposes. An easement may be permanent or temporary and may be tied to the owner or the property. Most easements related to open space and recreation grant permission for the public to pass through private land in order to access open space areas without street frontage.

A conservation easement, also known as a conservation restriction, ensures permanent protection of conservation values on private or publicly-owned land. See Conservation Restriction above.

#### Environmental Justice (EJ)

Environmental justice is the fair treatment and meaningful involvement of all people regardless of race, color, national origin, or income, with respect to the development, implementation, and enforcement of environmental laws, regulations, and policies. According to the US EPA, this goal will be achieved when everyone enjoys the same degree of protection from environmental and health hazards, and equal access to the decision-making process to have a healthy environment in which to live, learn, and work.

#### Diversity, Equity & Inclusion (DEI)

The acronym DEI is used when discussing concepts of fair and equal treatment and representation for all people. While the principles of diversity, equity and inclusion are linked, they are each distinct concepts with their own goals which may converge to advance justice and equal opportunity.

Diversity is defined as valuing the differences between people, including but not limited to race, gender, gender identity or expression, color national origin and ancestry, religion, age, mental/ physical disability, sex, sexual orientation, veteran's status, organizational level, economic status, geographical origin, marital status, communication and learning styles, and other characteristics and traits. Equity is defined by fairness and justice, recognizing and making accommodations for systematic and historic imbalances. Inclusion is defined as the act of creating environments in which any individual group can feel welcomed, respected, supported and valued.

#### Local Acquisitions for Natural Diversity (LAND) Program

The Massachusetts LAND Grant Program helps cities and towns acquire land for conservation and passive recreation purposes. The grants reimburse cities and towns for the acquisition of land in fee or for a conservation restriction. Municipal conservation and agricultural commissions from communities with an up-to-date Open Space and Recreation Plan are eligible to apply.

#### Massachusetts Architectural Access Board (MAAB)

The Architectural Access Board develops and enforces regulations designed to make public buildings accessible to, functional for, and safe for use by persons with disabilities. Regulations concern buildings and access into indoor spaces and do not contain specific requirements for outdoor open space, though particular recreational elements may be subject to specific requirements for path of travel,

points of entry and exit, access to specific amenities, and dimensions of stairs and ramps. Many MAAB regulations overlap with regulations developed by the Americans with Disabilities Act (ADA); in instances where the two standards disagree, the stricter standard applies

#### Memorandum of Understanding (MOU)

An MOU is required as part of a funding application when the application involves the non-financial contribution of resources by a partnering organization to the agency seeking funding. The MOU must be signed by both parties and clearly delineate the responsibilities of each party towards the success of the project. Situations where an MOU could be used to expand open space and recreation opportunities may include provisions for access to conservation land over private land without a transfer of ownership or easement, or agreements to allow community sports organizations access to a private athletic facility during the development of the facility.

#### Open Space

The term "open space" is often used to refer to conservation land, forested land, recreation land, agricultural land, corridor parks and amenities such as small parks, green buffers along roadways or any open area that is owned by an agency or organization dedicated to conservation. The term can also refer to undeveloped land with particular conservation or recreation interest. This includes vacant lots and brownfields that can be redeveloped into recreation areas. Some open space can be used for passive activities such as walking, hiking, and nature study while others are used for more active recreational uses including soccer, tennis, or baseball.

#### Passive Recreation

Passive recreation is any human activity undertaken for health, wellbeing, and/or enjoyment that does not require a specific prepared facility or organizational structure. Examples of passive recreation include walking or jogging, biking on roads throughout town, reading a book in a park, and birdwatching.

#### Parkland Acquisitions & Renovations for Communities (PARC) Program

The Massachusetts PARC Program was established to assist cities and towns in acquiring and developing land for park and outdoor recreation purposes. These grants can be used by municipalities to acquire parkland, build a new park, or to renovate an existing park. Though the program is focused on cities or large towns with a population of 35,000 or more year-round residents, other communities may still qualify under the "small town," "regional," or "statewide" project provisions of the program. Like the LAND program, communities a required to have an up-to-date Open Space and Recreation Plan (OSRP) to apply.

#### **Universal Access**

The concept of universal access is an essential tenet of equity and accessibility principles and focuses on ensuring equal and easy access to spaces and use of amenities for any person, regardless of physical or cognitive abilities. Universal access often manifests in practices that go above and beyond regulations established by the ADA/MAAB.





# PREVIOUS OPEN SPACE & RECREATION PLANS 1976 Open Space and Recreation Plan Lexinaton's first comprehensive planning effort coincided with

Lexington's first comprehensive planning effort coincided with the establishment of the Conservation Commission in the mid-1960's. Realizing that the recreation needs of the Town were not adequately addressed, a groundswell of citizens urged and supported A Master Plan for Recreation and Open Space for Lexington, Massachusetts, Lexington Planning Board, November 1976. The 1976 Plan was initiated by a Town Meeting appropriation. A special advisory committee produced the plan after two years of work by professional consultants and the advisory group—made up of representatives of the Planning Board, Recreation Committee, Conservation Commission, senior citizens, youth groups, athletic leagues, and the Athletic Director for Lexington Public Schools, among others. Envisioned in that plan was the acquisition of 1,080 acres of open space land for possible recreation and preservation of critical wetlands. The initial acquisition planning was branched into recreation, land management, wetland, and a vast array of human and conservation needs.

#### 1977 Conservation Master Plan

The 1977 Conservation Master Plan, supported by the Conservation Commission, the Planning Board, the Recreation Commission, and the Board of Selectmen and approved by Massachusetts' Executive Office of Environmental Affairs, was based upon the plan of 1976 and refined aspects of conservation planning, such as land acquisition and management, not detailed in the 1976 Plan. Immediately after the submission of the 1977 Plan, enormous strides were made in bringing conservation and recreation concerns together. The Conservation Administrator became Director of Conservation and Recreation, and a full-time recreation coordinator was hired. Accomplishments included the building of the Center Pool Complex and creation of more diversified programming. The arrival of Proposition 2 ½ in 1980 froze plan implementation and caused cutbacks in recreation programs and newly budgeted land management funds. Town staffs were not increased, though workloads did, and funding was a constant problem.

These distractions delayed land acquisition and implementation of many programs recommended by the plan.

#### 1984 Open Space and Recreation Plan

The 1976 Plan became the "base plan" for the 1984 Open Space and Recreation Plan. By 1984, Lexington owned 940 acres of protected open space, with another 60 acres under conservation restrictions.

The 1984 Open Space and Recreation Plan was prepared by the Conservation Commission and Recreation Committee, with considerable assistance from the Planning Board and Metropolitan Area Planning Council Representatives. The plan was supported by the Conservation Commission, the Planning Board, the Recreation Committee, and the Board of Selectmen, and approved by Massachusetts' Executive Office of Environmental Affairs.

First attempts at this plan were initiated by the Conservation Commission and Recreation Committee in the summer of 1983, with a first draft attempted several months later. In January, the Conservation Commission realized that the plan needed more documentation and broader input from citizens. Fortunately, the plan's needs were supplied when Stewardship Committee members, recreation enthusiasts, and concerned citizens aided immensely with significant contributions.

The quality and quantity of response from a stewards meeting and two public hearings (one for conservation, one for recreation), attended by 40 citizens representing a broad range of interests (Town Meeting members, sports leagues, Garden Club, Citizens for Lexington Conservation, senior citizens, youth groups, Selectmen) was enormous, and the result of this effort and enthusiasm was the completion of the 1984 plan.

#### 1997 Open Space and Recreation Plan

In 1990, an attempt was made to update the 1984 Plan, but new guidelines issued by the Executive Office of Environmental Affairs' Department of Conservation Services forced facilitators of this plan to realize that "preparation of this plan involves more than the updating originally envisioned."

At the time, the Planning Department was in the process of preparing two significant reports—one on Land Use and the other on Population Characteristics—which would not be completed until 1993. A comprehensive study of the Town's brooks would also not be completed until 1993.

It became apparent that the writing of this plan should be delayed until these reports, which were to contain significant information concerning open space and recreational properties, were complete.

In 1994, the Report on Community Conversations held in 1993 was published. In 1995, the Commonwealth approved the Open Space Bond Bill, allowing towns and cities a chance to apply for Self-Help funding. Also in 1995 the Land Acquisition Planning Committee was formed to "carefully review all of the open space in Town, both private and publicly owned, that does not have permanent protection." Additionally, the Historical Guide to Open Space in Lexington by Thomas P. Sileo was published in 1995, and nearly 200 acres of open space was transferred to the Conservation Commission. It became clear that the time was right to complete a new open space plan. The result of this realization, The 1997 Lexington Open Space and Recreation Plan, focused on three important elements of the Town:

- Water resources
- Existing open space properties
- Historic integrity

The 1997 Plan also recommended a broader approach to accomplishing these goals. It established a fiveyear action plan for accomplishing open space acquisition and stewardship, as well as expansion of the recreational programs and facilities available to Lexington residents. A number of the recommendations were accomplished, although some land targeted for future acquisition was lost to development.

#### 2009 Open Space and Recreation Plan

Unlike the 1997 Plan, the 2009 Plan aimed to take a more specific approach to accomplishing its goals. The 1997 Plan's broad focus set policy goals that were generally maintained in the 2009 update. By providing specifically focused goals and action items, the 2009 Plan attempted to set the stage for more progressive open space and recreation planning in the future.

The 2009 Plan used the information from the 1997 Plan and substantially updated it in conformance with the March 2008 Open Space Planners Workbook revisions as required by the Commonwealth of Massachusetts. Although the 2009 Plan recommended specific actions, its flexibility accommodated a realistic and practical approach to preserving, enhancing, and expanding the Town's open space and recreational resources. Thus, the contents of the 2009 Plan included an updated and revised inventory of open space parcels, an open space and recreation strategy in the new five-year action plan, a program for administering and achieving the plan's goals and objectives, and a prioritization of those recommendations.

As part of the 2009 planning process, Richard Thuma, a member of the Recreation Committee, undertook an extensive survey for the Town to determine compliance with the requirements of the Americans with

Disabilities Act (ADA) with respect to accessibility to Town-owned open spaces and recreational facilities. The purpose of the 2009 Open Space and Recreation Plan update was to:

- Utilize the Lexington Open Space and Recreation Plan from 1997 and update its information to create a document that outlines a five-year plan of action with the Town agencies and Lexington's community organizations for the protection, caretaking, and enhancement of its park facilities and open spaces.
- Make the Town eligible for Local Acquisitions for Natural Diversity (LAND) and Parkland Acquisitions and Renovations for Communities (PARC) funding from the Commonwealth of Massachusetts and increase its Commonwealth Capital score.
- Increase awareness and knowledge among residents who live in Lexington and other nearby communities about the open space and recreation amenities and needs that exist in Town.
- Formulate a stronger community base that will assist with administering and implementing the Open Space and Recreation Plan and sustain a commitment to the protection and enhancement of the Town's open space and recreation resources.

#### 2015 Open Space and Recreation Plan Update

The 2015 Open Space and Recreation Plan Update was organized to provide an overall baseline of information about existing physical resources in Lexington regarding properties, facilities, and infrastructure. It included an updated inventory of Lexington's open spaces, documented open space and recreation needs, established priorities for preservation of natural and historical resources, provided an update to its capital planning program, and established an ambitious program to continue the expansion and modernization of its park and recreation system. The plan served as an informational resource that inventoried and described resources, opportunities, and challenges.

The 2015 Plan built on the goals of the 2009 Plan and its implementation program to expand upon the ongoing and planned programs for the next seven years. Updates included a review of accomplishments towards the goals and action items established in the 2009 Plan, new goals and objectives revised to reflect Lexington's needs at that time, and an updated seven-year action plan to serve as a blueprint for progress moving forward. Objectives from the 2015 Plan highlighted specific action items in keeping with the format established in 2009.

The ADA Survey was also updated as a part of this process. A comprehensive self-evaluation was performed at recreation areas and schools and was included in the appendix to the report.

The 2015 Plan Update also employed an online engagement tool called LexEngage via the MindMixer platform for residents and visitors to share opinions and engage in discussion. New topics featuring the 2015 Open Space and Recreation Plan Update were created to solicit public input through LexEngage.





# IMPORTANT OPEN SPACE AND RECREATIONAL RESOURCES

This section provides narratives describing the most important open space and recreational resources located in Lexington. They are presented in no particular order.

#### ACROSS Lexington: The Rick Abrams Memorial Trail Network

ACROSS Lexington (Accessing Conservation land, Recreation areas, Open space, Schools and Streets) is a project to develop a network of marked routes throughout the town for the use of walkers, runners, and biking-trail users. The Greenways Corridor Committee has overseen the development of the ACROSS Lexington trail network with ongoing support from the Conservation Division and the Recreation & Community Programs Department, Between 2009 and 2015, a total of 17 miles were marked. Since 2015, 10 new routes have added 30 miles to the ACROSS system. The system now totals 47 miles.

ACROSS Lexington routes use various existing public ways, including conservation land trails and sidewalks. Routes connect the center of town with various locations in the town including historic sites, schools and conservation areas. Routes are accessible by foot or bicycle. The route system is intended to encourage greater utilization of Lexington's open space resources for passive recreation. The Recreation & Community Programs Department has begun implementing guided walks with collaboration with ACROSS Lexington.

The Greenways Corridor Committee (GCC) has spearheaded efforts to connect the ACROSS Lexington trail network to trails in other communities. Connections have been made from Lexington Conservation Land to the Arlington Great Meadows and the Arlington Reservoir. The GCC is currently working on establishing connections with the Land Locked Forest in Burlington and the Western Greenway in Waltham/Belmont.

#### Center Recreation Complex – 56.46 acres

The Center Recreation Complex is an active and viable part of the Town, centrally servicing the recreational needs of the community. The facility consists of two senior baseball fields (one field is lighted), one lighted softball field, one Little League baseball field, a football stadium, one multi-purpose field (used for soccer, field events during track & field meets, field hockey, and ultimate Frisbee), a track, the Gallagher Tennis Courts (four of the ten courts are lighted, which are used for tennis and pickleball), three tennis practice boards, a playground, a skate park, the Irving H. Mabee Town Pool Complex, two lighted basketball courts, and a restroom facility.

Lexington residents and Lexington High School (physical education classes and athletics games and practices) use the facility heavily. The Department of Recreation and Community Programs, as well as other town organizations, regularly has scheduled games and practices on all fields throughout the year. These activities include baseball, basketball, field hockey, football, lacrosse,

skateboarding, soccer, softball, swimming, tennis, track & field, and ultimate Frisbee. During the summer months, tennis and swimming lessons, sports clinics, and camps are held here from the middle of June through the end of August. All high school sports teams utilize this facility for both practices and games. Although many organized activities take place at the facility, much unorganized activity and play is often seen here. The facility is managed by the Department of Recreation and Community Programs and maintained by the Public Works Department.

In FY2010, a drainage study of the Center Recreation Complex was completed since the entire area had been seriously impacted by poor drainage conditions for years. The result was standing water, soft field areas, and reduced turf cover and quality which led to unsafe and unusable playing conditions. As a result of the study, a multi-phased capital improvement project, funded by the Community Preservation Act (CPA), was implemented to improve the playing conditions of the fields at the complex.

The two senior baseball fields are Center #1 and Center #3. Center #1 is the Lexington High School varsity baseball field and has a batting cage behind the field. An outfield fence separates this field from the Center #2 softball field during the spring and summer. The outfield of Center #3 overlaps the football field. Lights were installed at Center #1 in 1997 through private fundraising. In 1998, an irrigation system was built into the infield and new benches were installed at Center #1. That same year, a new computerized lighting system for Center #1 and the Center #2 softball field was installed. Dugouts were installed in 2002. Center #1 was reconstructed and a new drainage system was installed in 2011. Center #3 was reconstructed and a new drainage system was installed in 2013.

The softball field is Center #2. This field has a skinned dirt infield and is in good condition. Lighting was installed at Center #2 in 1985. A new backstop was installed in 2000 and dugouts were installed in 2004. Center #2 was reconstructed and a new drainage system was installed in 2011.

The Little League baseball field is called the William P. Fitzgerald Field (also known as Center #4). The field is in excellent condition. A new backstop was installed in 2000. The infield was reconstructed with a new drainage system and a new outfield fence was installed, which resulted in extending the length of the outfield, in 2014.

The Dr. Harold Crumb football stadium has two permanent yellow goal posts, one scoreboard, fullyaccessible permanent bleachers with an announcer's box, and a concession stand. In 1991, it was regraded and set with new sod. The bleachers and press box were installed in 2001. The football field was completely reconstructed with a new drainage system in 2013. The renovation of the Worthen Road practice field is scheduled to be completed in 2015.

The Center Track multi-purpose field is used for a variety of sports, including soccer, field hockey, ultimate Frisbee, and field events during track & field meets. This field was completed in 1984. In 2013, the field was reconstructed, a new drainage system was installed, and the irrigation system was extended for additional grass coverage. An all-weather 400-meter six-lane track was constructed in 1983 with funding that was appropriated at the 1982 Town Meeting. The track is made of an all-weather rubber surface and is blue with yellow writing. The track was resurfaced in 2003 and again in 2012.

A full renovation of the Center Track Complex was completed in 2020 including a new synthetic turf field, a new lighting system at the track, pool, basketball, and tennis courts, new bleachers, and upgraded pedestrian circulation. The Recreation Committee has accepted scoreboards to be placed at the Center Recreation Complex. The site was also reorganized to have all track and field events located within the track area.

The Gallagher Tennis Courts consist of ten tennis courts. Courts #1 through #4 are lit. Funding for the lighting was appropriated in 1970. In 2001, the tennis courts were completely reconstructed and new fencing was installed. High school tennis matches and tournaments are held here, as well as tennis lessons for children and adults and pickleball programs offered by the Department of Recreation and Community Programs. The tennis courts can also be reserved through the Department of Recreation and Community Programs. A tennis practice board exists at the end of the courts and three new tennis practice boards were installed at the Park Drive end of the courts in 2007. The tennis courts are scheduled to be resurfaced in September 2015.

The Center Playground was initially built in 1989. The structure was made of wood. Over the years, it was exposed to the harsh elements of New England weather and the wood began to crack and splinter. Over this same period of time, there were numerous, significant changes and revisions to playground safety standards and guidelines. As a result, the wooden structure had several non-compliant components. A new structure for children ages 2-5 was installed in 2002 and the wooden playground was replaced with a fully-compliant play structure for children ages 5-12 in Fall 2006. Offering more activities than the wooden structure, the new structure offers areas for imaginative play both on and under the structure. The structure is accessible to children with mobility issues and provides activities for children who may have hearing or vision impairments. The structure also has a number of components designed to provide physical fitness activities, such as climbing walls and a rock climber, and open areas for free play within the safety-surfaced perimeter of the area. There are also three large swing sets, including a handicapped accessible swing, at the playground. The bathroom facility at the complex, located on Park Drive near the playground, was renovated in 2010. In 2018, the swings were replaced.

The Skate Park was constructed in 2003. The initial funding for the Skate Park was a public/private partnership between the Town and a private skate park committee. The park is a fenced-in area that contains several skateboarding apparatus (ramps, grind rails, grind wall) and since it was built, this facility has been used extensively by the youth in the community. Brand new equipment was installed as part of a capital improvement project at the Skate Park in 2014.

The Irving H. Mabee Town Pool Complex consists of four pools and a bathhouse. The four pools are: the Wading Pool, the Garrity Pool (instructional), the 25-meter Lap Pool, and a Diving Pool with two 1-meter diving boards and one 3-meter diving board. The bathhouse has men's and women's restrooms and locker rooms with showers, a staff room with first aid equipment, office, filter room, and Tennis Booth. The current pool complex was renovated with an addition from 1978-1980. The Department of Recreation and Community Programs offers many programs including American Red Cross swim lessons, public swim, aquaaerobics, swim team, lifeguard training, and adult lap swim. Extensive work was done on the electrical and plumbing systems in the bathroom facilities and on the pool decking in 1994. In 1997, all four pools were remarcited and dewatering wells were installed. In 2001, two shade structures were installed at the complex and in 2002, three new diving boards were purchased. These diving boards were refinished in 2009.

In 2007-2008, a pool facility audit was completed. The audit examined the bathhouse, each of the swimming pools, and the site amenities such as pool decks and fencing. Included in the report were several recommendations for the Department of Recreation and Community Programs to consider in an effort to maintain the safety of all patrons. Based on the findings of the audit, a multi-phased program of renovations to the Town Pool Complex was created. Phase 1 renovations included replacing the ventilation and exhaust system, replacing the skylights on the roof, and addressing ADA compliance and safety issues. This work was completed in 2011.

Phase 2 renovations were completed in 2012. This included interior repairs and renovations to address and provide energy and environmental efficiencies to the complex, including replacement of the toilets, showers, and sinks in the men's and women's locker rooms with more efficient, water conservation systems. A new hot water heater was installed in 2013. Phase 3 of the project, which is scheduled for 2018, will include replacing the filtration systems, which are beyond their life expectancy, and will require a larger filter room.

The Center Basketball courts consist of two full courts and seven basketball hoops. The courts are lit and are well used by the community for countless pick-up games throughout the year. It is also the site of the Department of Recreation and Community Programs' youth basketball camps and clinics during the summer. In 1982, four new backboards and rims were installed. The courts were resurfaced in 1987 and they were completely reconstructed, including new basketball hoops and improved drainage, in 2010.

In 2017, the Recreation & Community Programs Department completed an ADA Study of Recreation facilities. The completion of that study led to the full renovation of Center Recreation Complex for accessibility in 2019, a process which involved reconstructing pathways throughout the site for connectivity and ADA compliance. The site is now fully accessible from the renovated parking lot adjacent to the poolhouse. The Town also acquired an ADA bleacher system as a result of these efforts.

#### Clarke Middle School - 20.00 acres

The athletic facilities at the Clarke Middle School include one senior baseball field, one softball field, one full-size multi-purpose field (used for soccer, ultimate Frisbee, and cricket), one 3/4-size multi-purpose field (used for field hockey, lacrosse, and ultimate Frisbee), and three tennis courts. Lexinaton residents and Clarke Middle School (physical education classes and athletics games and practices) use the facility heavily. The Department of Recreation and Community Programs, as well as other town organizations, regularly has scheduled games and practices on all fields throughout the year. These activities include baseball, cricket, field hockey, soccer, softball, tennis, and ultimate Frisbee. During the summer months, sports clinics are held here throughout the summer. The Clarke Middle School sports teams utilize this facility for both practices and games. The outdoor athletic facilities at the Clarke Middle School are managed by the Department of Recreation and Community Programs and maintained by the Public Works Department.

In 2002, a significant capital improvement project was completed at Clarke. The project included renovating the baseball and softball fields and replacing the backstop at each field, reconstructing the fullsize multi-purpose field, which included the installation of perimeter drains and an irrigation system, and the reconstruction and reorientation of the three tennis courts. In 2012, the irrigation system was extended to include the outfield of the baseball and softball fields. The full-size multi-purpose field and the tennis courts were resurfaced in 2015.

#### Cotton Farm/Upper Vine Brook – 52.88 acres, 0.4 miles of trails

Most of Upper Vine Brook - Cotton Farm is wetland, but the eastern side of the area is accessible by a trail running from Highland Avenue to a driveway that exits onto Marrett Road. Across Marrett Road, a trail connection to Dunback Meadow picks up and ties into two additional miles of trail. There is a small picnic area near the pond at the Marrett Road entrance to Upper Vine Brook - Cotton Farm. An apple orchard sits along the front of the property on Marrett Road and is the site of the annual fall apple picking event and public orchard care workshops held by the Conservation Division. Because the eastern portion of this conservation area was just acquired in 2010, ongoing changes should be expected in the upcoming years as the Conservation Commission implements its land management plan for the property.

The wetlands to the west of the trail serve as headwaters for Vine Brook, Lexington's largest stream. In 1874, this wetland was slated to be drained, but the project fell through due to legal issues. Today, the wetlands provide important wildlife and plant habitat, storage for stormwater run-off, and natural water purification. The eastern portion of the property, where the trail enters from Marrett Road, is known as Cotton Farm - an old family name rather than an indication of what was grown here. In 2010, the Conservation Commission acquired this 4.2 acre parcel from the Cataldo family through the Community Preservation Act. Much of the rest of Upper Vine Brook - Cotton Farm was protected as conservation land in the mid to late 1970's. A parcel near the Highland Avenue entry was considered as a school site but was transferred to the Conservation Commission in 2003.

Following the Principles and Policies for Management of Lexington Conservation Land plan, the Conservation Division created a targeted land management plans for Cotton Farm. Using the principles in the plan, Conservation staff and stewards have implemented invasive control measures and meadow restoration work, resulting in annual cleanup days to control black swallowwort, garlic mustard, Japanese stiltgrass and Japanese knotweed, among other high priority invasive plants. Conservation Division staff and members of the Citizens for Lexington Conservation are also in the process of filing conservation restrictions and baseline documentation for four Town-owned conservation properties purchased with CPA funding, including Cotton Farm.

Cotton Farm is a popular conservation area that in recent years has been identified to have potential for accessibility upgrades. Interpretive educational signage has been installed at the property, and the parking area was reconstructed for ADA accessibility. A universal access trail is currently being planned for the site.

#### Dunback Meadow - 159.17 acres

The largest of Lexington's conservation areas, Dunback Meadow also serves as one of the town's prime bird-watching locations. With a large, wet meadow dominating the site and an old red and white pine

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plantation on the southwestern corner, Dunback Meadow attracts warblers and grassland birds not found widely otherwise in Lexington, impressive woodcock displays in the spring, and a variety of owls and other raptors. A number of organizations from outside of Lexington lead bird walks at Dunback Meadow throughout the year. A trail that crosses the Dunback Meadow property links Clarke Middle School and Bowman Elementary School, providing students with a natural walkway to class, including a ½ mile section of boardwalk. A new trail was recently constructed to connect Bowman Elementary School to the Blossomcrest Road neighborhood, offering students a naturally scenic 500 foot route to school in place of a 1.5 walk on the road or a 3.4 mile drive. The southwestern side of the property hosts a community garden that is coordinated by volunteers.

#### Hayden Woods - 101.88 acres

As the second largest conservation area in Lexington, Hayden Woods encompasses a significant swath of contiguous forest within the town. In the past, Hayden Woods was home to farmland, pasture, an orchard, a woodlot, a dairy, and a rifle range, and it was also the desired site for what is now the Burlington Mall. The Conservation Commission purchased Hayden Woods in pieces from 1961 to 1981 in a deal that allowed for commercial development to take place on the south side of the property. Today, red maple swamps dominate the lower areas of Hayden Woods, with pines, oaks, and hickories dominating as the elevation rises. The western edge of the property is bordered by Old Shade Street, a historic cart path that was laid out in 1660 and today exists in the form of a wide, rocky path tucked into the forest. Old Shade Street and the other trails that run throughout Hayden Woods provide visitors with hiking, bicycling, and cross-country skiing opportunities. Neighbors in the abutting commercial parks often contribute funds and volunteer time towards land management projects in Hayden Woods.

#### Jack Eddison/Minuteman Bikeway – 5.5 miles in Lexington

The Minuteman Bikeway, a converted Boston and Maine Railroad corridor, was completed in 1992 after more than 20 years of planning and construction. The Minuteman Bikeway is 10.1 miles long, with the section in Lexington being 5.5 miles. The bikeway begins in Cambridge (at the Arlington border near the Alewife MBTA Station), passes through Arlington and Lexington, and ends in Bedford at the Bedford Depot. An unmarked onstreet extension connects the Minuteman Bikeway to the unpaved Reformatory Branch Trail, leading to Concord.

In 1992, the five-mile section that runs through Lexington was renamed the Jack Eddison/Minuteman Bikeway in recognition of the former selectman who served many years and worked to champion the bikeway project. In 2008, the Minuteman Bikeway was named as the fifth inductee into the Rails-to-Trails Conservancy's Rail- Trail Hall of Fame. It is estimated that between cyclists, joggers, skateboarders, baby strollers, and dog walkers, the bikeway has hundreds of thousands of users each year.

The bikeway travels through commercial, industrial, and residential areas and open spaces. In addition to being a popular commuter bike route (with one endpoint near the Alewife MBTA Station in Cambridge), the bikeway is a linear park that connects significant historical sites and attractions as well as many conservation areas and park lands in Arlington, Lexington, and Bedford. The section of the bikeway in Lexington has been plowed since 2008 (Arlington and Bedford plow the path as well). The plowing of the bikeway is managed by the Bicycle Advisory Committee with the Friends of Lexington Bikeways raising the funding needed for the plowing. Over the past several years, the Department of Public Works has done considerable work on the bikeway to address drainage problems, fix root problems, and repaving major sections of the bikeway has begun. A bike maintenance station was installed with new bike racks in Depot Square along the bikeway. The station provides handtools and a tire inflation pump for public use year-round.

The bike committee in Arlington, Lexington, and Bedford wrote a grant to commission the work of a consultant to make preliminary recommendations for major wayfinding and amenity improvements to the bikeway. A concern that needs to be addressed is the continuing increase in the number of users. The bikeway is so popular that it runs the risk of being too popular, especially on the weekends. Based on the consultant's findings, one recommendation is to widen the bikeway, but that would be prohibitively expensive. One alternative worth considering would be to put stonedust walking paths on both sides of the

bikeway, where possible. Another issue with the bikeway that needs to be addressed is safety, particularly concerns about the intersection crossings and proper passing.

#### Katahdin Woods – 46.30 acres

Sitting just to the west of Route 95, Katahdin Woods is at the center of the West Lexington Greenway, a semicontiguous corridor of open space approximately five miles in length, lying west of Route 128/Interstate 95, and extending from Lincoln Street and the City of Cambridge Reservoir in the southern part of town northward to Turning Mill Road at the Burlington line. The Town is currently working with consultants, NSTAR, and the community in the design phase of the West Lexington Greenway. Katahdin Woods also includes a number of other trails leading through a dry, beech-pine forest and along wetlands. The open power line area affords excellent raptor-watching opportunities for visitors.

#### Lexington Community Center – 9.94 acres

The Lexington Community Center serves as the home of the Human Services Department and the Department of Recreation and Community Programs, as well as a public gathering space with free-touse work and study rooms, a lending library, game room, weight and exercise room, and repair services for residents. The Town purchased the property in 2013 at a Special Town Meeting. Formerly the site of the Scottish Rite of Free Masonry building, the site at 39 Marrett Road was redeveloped into a state-of-the-art multi-generational facility that is inclusive, welcoming, and provides well-rounded programs, socialization opportunities, activities, and special events for residents of all ages and abilities. New inclusion programs and events are now offered, including accessible raised sensory garden, a Harvest Fest, and the Drums Alive program.

The Community Center opened to the public in 2015. Since its opening, the site has been renovated to provide ADA accessibility around the exterior of the building, including the installation of accessible outdoor fitness equipment for adults and accessible basketball courts. Bike racks and a bike safety program have also been implemented to promote multimodal transportation.

#### Lexington Reservoir ("Old Res") - 9.44 acres

This Town-owned pond is administered by the Department of Recreation and Community Programs and is maintained by the Public Works Department, with funding from the Recreation and Community Programs Enterprise Fund. One section of the Old Res is roped off for swimming purposes. This area is divided into two swimming areas; one is roped off for younger children and is located directly off the beach. The other is past the first rope and is for more proficient swimmers who can swim in deeper water. This swimming facility is staffed by the Recreation Division of the Department of Recreation and Community Programs from early June through mid- August and contains a bathhouse with men's and women's bathrooms, showers, and first aid facilities. The water quality is tested in the swimming areas every week during the summer season to ensure safe swimming. The Town contracts with an aquatic management through the Health Department each year to treat the Old Res for nuisance vegetation.

Any Lexington resident or non-resident can use the Old Res if they purchase a swim tag or pay the daily fee. The area outside of the Old Res is a picnic area with picnic tables. Programs offered by the Department of Recreation and Community Programs in the summer, as well as other family and group outings (Cub Scouts, Boy Scouts) from the spring through the fall, utilize this area. Nature trails also wrap around the perimeter of the Old Res. These trails are used extensively year-round by the community for walking. The water is stocked with fish in the late spring by the Massachusetts Division of Fisheries and Wildlife to allow for the community to fish. In the winter months, the community uses the facility for ice skating.

The Old Res was a water supply in the 19th century and the total water area is approximately four acres, with 700 linear feet of sandy beach, 50 to 70 feet wide. A gate was installed at the service entrance to the Old Res behind the Bridge School to curb vandalism and prevent vehicles from using the walking path. The Old Res was drained in the fall of 1982, the bottom was scraped, a deep well was dug, and new sand was added to the swimming and beach area. In 2000, a handicap ramp was installed to make the swimming

area and bathhouse fully accessible from the outside gate. A shade structure was erected in 2003. In 2007, a water quality study of the Old Reservoir was completed. The study showed that the only major source for bacteria entering the Old Res is from stormwater runoff discharged by the four outfalls along Marrett Road. In 2008, the gatehouse outlet was renovated and the detention basin was dredged. In 2013, the Old Res stormwater mitigation project was completed. This project was partially funded under the United States Environmental Protection Agency's Section 319 Grant Program via the Massachusetts Department of Environmental Protection (Mass DEP). The project addressed the four outfalls along Marrett Road that lead to the reservoir as well as the creation of a second detention basin and a reconstruction of the Marrett Road parking lot. As a result of this project, the water quality of the stormwater runoff that enters the reservoir has improved.

#### Lincoln Park – 39.80 acres

Lincoln Park consists of three multipurpose synthetic turf fields, one Little League baseball field, one softball field, a playground, open space, and the Teresa and Roberta Lee Fitness and Nature Path. A portion of the Town's 8.8 miles of bike path passes through Lincoln Park, connecting the High School on Worthen Road to Bridge School on Middleby Road. Lexington High School, the Department of Recreation and Community Programs, Lexington residents, and many other organized programs throughout the town frequently use Lincoln Park. During school sports seasons, the high school regularly has games and practices at Lincoln Park and many organizations such as Lexington Little League, Lexington Youth Lacrosse, Lexington United Soccer Club, the Department of Recreation and Community Programs, and individual town leagues use the fields during the year for sports activities. The three multi-purpose fields have been used for soccer, lacrosse, flag football, and field hockey. It is not uncommon to see residents of the town utilizing the Fitness and Nature Path. This path has signs identifying wildlife and describing physical fitness activities. This facility is managed by the Department of Recreation and Community Programs and maintained by the Town's Public Works Department and the Lincoln Park Sub-Committee.

Lincoln Park was obtained as public property when purchased as part of the water supply works for the Town of Lexington in the late 1800's. It was abandoned around 1905 when the Town joined the Metropolitan District Commission and in the 1930's became the town landfill. In 1963, the landfill was abandoned and the area was subsequently capped using dredge soil (silt and clay) from the Mystic River and blast rock from the Route 2 construction. Between 1968 and 1972, small capital appropriations were approved to create some playfields at the landfill. In 1974, Lincoln Park was turned over to the Department of Recreation and Community Programs and by 1985, plans were made to create a major recreation complex. Three natural grass multipurpose fields, a Little League field, and a softball field were built. In the 1989, the Teresa and Roberta Lee Fitness and Nature Path and a boardwalk were constructed with private funds, and various town appropriations were used to upgrade the facility.

In 2002, a private citizen committee of over 24 individuals joined forces to address the deteriorating condition of the three multi-purpose playing fields. Simply stated, the fields were dangerous to play on. The drainage was poor and the subsurface fill did not permit grass to root deeply enough, leaving large sections of the fields either muddy in the spring or hard packed and bare in the summer and fall. Players were hurt on the uneven and unforgiving surface. In addition, rocks, glass, and other debris continuously percolated up from the old landfill. Field users from Lexington and neighboring communities continually voiced their concerns with the substandard field conditions. In addition to the safety issues at Lincoln, the Town needed to respond to the increased demand for athletic fields each year.

The Town, schools, youth leagues, adult leagues, and other users of the park came together and worked towards a solution. After careful research, a permanent solution was recommended and supported by the Recreation Committee and the Board of Selectmen. It was initially determined that it would cost \$2.3 million to properly rebuild the three fields with natural grass, including the required sub-surface drainage and irrigation. However, further study showed that the rebuilt grass fields would not provide a long-term solution since the unyielding usage would cause the fields to deteriorate quickly once again. For \$3.4 million, the Town of Lexington was able to build three infill synthetic turf fields, renovate the natural grass baseball and softball fields, improve the fitness path and replace the fitness equipment, relocate and expand the parking area, and build a playground for children ages 2–5 and 5–12. The synthetic turf looks and plays like natural

arass, yet stands up to intense wear and tear with less maintenance. The fields can be used year-round in all weather conditions without damage to the synthetic turf.

Construction work on Lincoln Park began in January 2003. The three multi-purpose fields, parking area, and enclosed children's playground were in use by September 2003. The renovation of the softball field and Little League field and reconstruction of the fitness course was completed by Spring 2004.

Recent capital improvement projects have helped to maintain the condition of Lincoln Park. The synthetic turf fields had a life expectancy of 10 years. One of the synthetic turf fields (Lincoln #1) was replaced and a new synthetic turf field was installed in 2014. Replacement of Lincoln #2 was completed in 2015 and the turf replacement at Lincoln #3 was completed in the following year. An ADA bleacher system was an accepted donation for the Lincoln Field #2 in 2019. Additionally, in 2013, the rubber safety surface at the playground was resurfaced.

A campaign to have a permanent restroom facility at Lincoln Park came to fruition in 2013. This effort was led by the Lincoln Park Sub-Committee, which is a subcommittee of the Recreation Committee, and Lexington Lions Club. These groups received financial support and donations of in-kind services from several youth sports leagues, community and local organizations, residents, and private vendors. Through this private/public partnership, all of the funding for this project was raised privately and the restrooms were gifted to the Town of Lexington upon completion in Fall 2013. The restrooms are maintained by the Public Facilities Department.

The Teresa and Roberta Lee Fitness and Nature Path is under the administration of the Department of Recreation and Community Programs and is maintained by the Department of Public Works and the Lincoln Park Sub-Committee, which also raises money for its continued maintenance and improvement in addition to the funds raised privately for the original construction. The Lincoln Park Sub-Committee continues to invest in extensive work in the meadow area and has overseen the addition of new walking trails, a marsh overlook, and park benches over the past five years. The fitness and nature path is 1.35 miles and wanders through delightful natural areas as well as around the playing fields at Lincoln Park. There are fifteen selfdirected, accessible exercise stations for fitness and nature enthusiasts of all levels to enjoy. The boardwalk offers many residents a chance to experience a variety of habitats, which are typically inaccessible and at the same time maintain the habitat's vegetation for use by a variety of wildlife, including migrating birds. The attractiveness of the boardwalk makes it one of the most widely used properties in Lexington. The area provides a safe and relaxing nature walk during all seasons.

Lincoln Park has turned out to be a centerpiece that the Town of Lexington can be proud of.

#### Paint Mine/Hennessey Field – 45.49 acres

Paint Mine is most famous in Lexington for its namesake feature, a natural ochre deposit that historically provided pigment for paint. This mine was tapped twice by entrepreneurs attempting to make a profit on the ochre, once in 1860's and again in the 1880's. Today, the old ochre mine is still visible on the property. Other prominent features of this landscape include the open area beneath the NSTAR power lines and a series of small ponds that were built during the 1930's to trap muskrats. After their abandonment in the 1950's, these ponds have slowly been reverting to the bog-like conditions that likely existed prior to the pond construction. In 1999, a 10-acre meadow adjacent to Paint Mine, called Hennessy's Field, was transferred to conservation status and is now considered part of the Paint Mine conservation area. Paint Mine is frequently used by students in the adjacent Estabrook Elementary School as part of the Big Backyard nature education program. The Simond's Brook conservation area lies just across Grove Street from the Paint Mine area, extending the trail system.

#### Pine Meadows Golf Club - 87.88 acres

The Town of Lexington contracts with a professional golf management and maintenance company to oversee the day-today operations at the Pine Meadows Golf Club. The Director of Recreation and Community Programs administers the budget and management of the contract. The Director of Recreation and Community Programs works in partnership with the Superintendent of Public Grounds to facilitate the day-to-day operations and market the golf course. Pine Meadows is a 9-hole municipal course that is open to the public. The facility draws as many as 35,000 golfers from the greater Boston area each

year. All revenues are included in the Recreation and Community Programs Enterprise Fund, where they are available for capital improvements and maintenance of the Town's recreational infrastructure after compensating the golf course management company.

Golf carts are available upon request and a clubhouse is on site. The clubhouse features men's and women's restrooms, a small "lounge," and a concession stand which sells snacks, golf balls, and other golf necessities. Lexington residents frequently use this course during its functioning season from late March to early December. The Lexington High School golf team uses the course for practices and the Minuteman Technical High School golf team uses the course for practices and matches. The course is also used for cross-country skiing and snowshoeing in the winter, with increasing interest in expanding the passive recreation opportunities that the site can offer year-round.

When the 1976 Master Plan was prepared, Lexington had three golf facilities – Pine Meadows, Lexington Golf Club (a private membership facility), and Powder Horn Country Club. The report recommended the Town step in and purchase one of these valuable resources, should it be threatened by development. Today, Powder Horn, a former par three, 48-acre course is Potter Pond Condominiums. The future of Pine Meadows looked shaky as a golf course when in 1984, Town Meeting voted down purchasing the golf course for \$1.85 million. However, in 1988, the Town purchased the course and abutting open space for \$11.3 million.

Prior to the adoption of the 2015 OSRP, several capital improvement projects were completed at Pine Meadows to help improve the condition of the course. In 2001, the parking lot was expanded, the access road was widened, and an equipment storage building was built. In 2007, bunkers on the 1st, 5th, and 7th holes were rebuilt and irrigation was added. In 2009, a culvert replacement at the upper pond was completed on both sides of the pond. In 2010, bunkers on the 2nd and 6th holes were rebuilt. In 2013, the bunker on the 3rd hole was rebuilt and the lower irrigation pond was dredged to remove sediment.

Since 2018, course improvements have included the renovation and reorientation of the green at Hole 4, renovation of the grass hollow at Hole 5, renovation of the bunker and relocation of the tee at Hole 6, renovation of the bunker and drainage work at Hole 7, drainage improvements at fairways, a new tee signage system throughout the course, and improvements to golf cart paths. Design and engineering work associated with a drainage improvement project at the 1st and 2nd fairways is underway. Additional improvements, including the renovation of the clubhouse, are in the planning stages and are incorporated into the capital plans of the Department of Recreation & Community Programs.

The Department of Recreation & Community Programs continues to focus on maximizing the use of the course. The Pine Meadows Golf Course has joined the Chamber of Commerce to promote use and development. In addition, a new online tee time system has been implemented to streamline reservations and accommodate more players.

#### Willard's Woods - 96.04 acres

One of the most heavily used conservation areas in Lexington, Willard's Woods offers visitors the opportunity to wander through an old farm that appears much as it did more than 140 years ago. The property includes an old apple orchard, an old mill pond, open meadows, and a lovely white pine grove, as well as two brooks and extensive wetlands. The white pine grove at Willard's Woods is the largest of its kind in Lexington, with some red pines mixed in and young oaks and hickories beginning to fill in the understory. The adjacent meadows are dotted with red cedar and grow high with field annuals by the end of the summer.

This is the only conservation area in Lexington that has a large dedicated parking lot and picnic area with fireplaces, where Scout troops have historically held annual camp-outs. Eagle Scout projects have provided supplemental improvements at the property, including new benches installed in 2017, a new picnic table in 2019, and a new firepit in 2021. The meadows contain a variety of wild flowers as well as domestic species that have persisted in the wild, including an occasional asparagus plant. Fox, raccoons, opossum, deer, eastern coyotes, and many bird species frequent Willard's Woods, taking advantage of the variety in habitat.

The improved surface stone dust path connecting North Street to Hathaway Road through Willard's Woods is scheduled for resurfacing and re-engineering of eroded areas. Residential neighborhoods surround the

property, and Diamond Middle School sits at the outlet of one of the main trails. Ongoing efforts have been underway to balance the popularity of Willard's Woods for dog walking with other uses. The Conservation Division also received CPA funding in FY20 for the design of universally accessible parking and trail improvements to Willard's Woods. A concept plan for the improvements at Willard's Woods was completed in 2021, and is expected to be submitted to the CPC for construction funding for FY24.

Since 2014, The Conservation Division collaborates with the Engineering Division with compliance and reporting on the MS4 NPDES permit on an annual basis and has completed several culvert upgrade projects and stream restoration projects, including the Willard's Woods stream daylighting project. The daylighting of Willard's Brook was completed in 2015 and involved the removal of 250 feet of culvert and the addition of access over the brook in the form of two steel truss bridges.

#### Wright Farm - 12.6 acres

The 12.6 acres Wright Farm was purchased by the Lexington Conservation Commission in 2013, with trail development and land management activities forthcoming. With sweeping historic farm fields and rich forested wetlands, Wright Farm provides key open space and habitat connectivity in the northwest corner of Lexington. A loop trail was completed in 2018. The property adjoins the Burlington Landlocked Forest, a regionally popular 250-acre open space area with a well-developed trail network. Future trail development at Wright Farm will provide access to the Burlington Landlocked Forest.

The farmhouse and barn were retained in private ownership when the remainder of the property was purchased by the Conservation Commission, with the Town maintaining an option to purchase, in 2012 through the Community Preservation Fund. The Town received notice of its option to purchase the residential lot and received Town Meeting approval at the 2015 Annual Town Meeting to purchase a portion of the lot with the barn for conservation purposes through community preservation funds. The site was purchased in 2015 and divided in 2020, with the barn portion of the property turned over to the Conservation Commission.

The CPA has approved a slate of site improvements to restore the site, formalize the parking area including ADA accessibility improvements, and rehabilitate the barn to host indoor and outdoor events. Following the adoption of the 2022 OSRP Update, Step 3 of the rehabilitation commences with a CPA request for FY 24/25. Step 3 includes the stabilization of the barn and its renovation for program use.

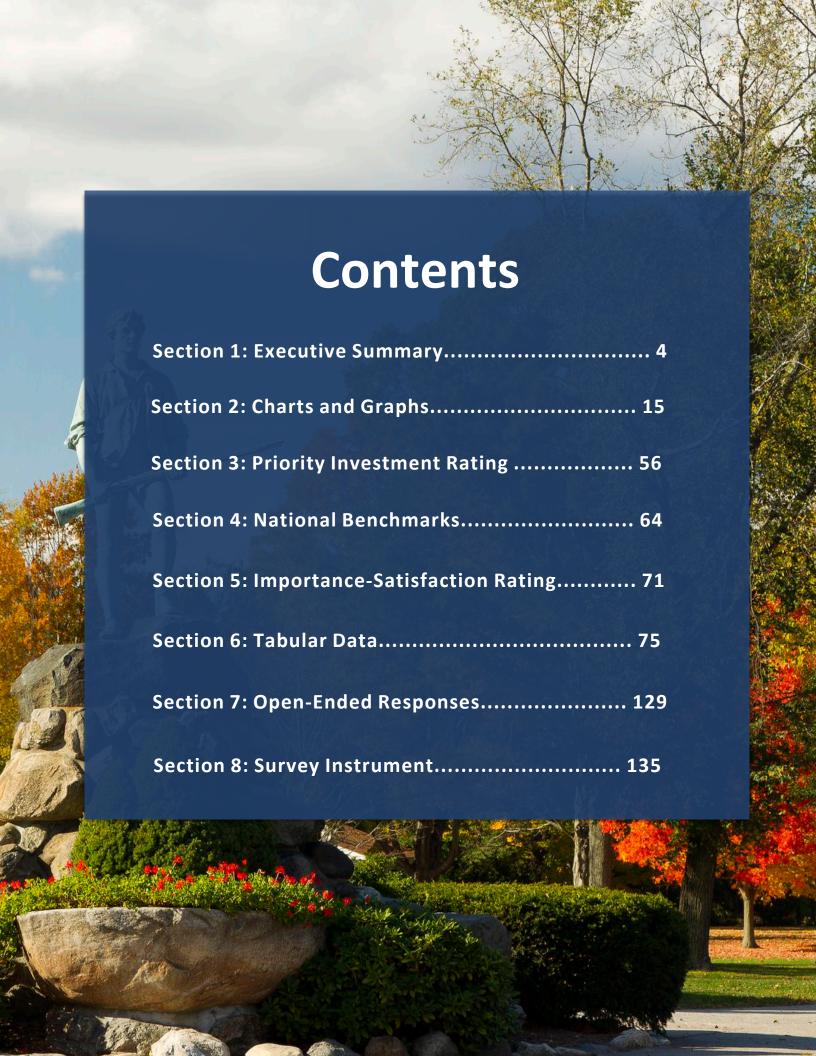
#### **Neighborhood Pocket Parks**

One of the true assets that the Town of Lexington has is the collection of neighborhood "pocket" parks throughout the community. These sites offer a variety of recreational opportunities to children and adults alike and generally consist of playfields, playground equipment, or a combination of both. All of these facilities are under the administration of the Department of Recreation and Community Programs and are maintained entirely by the Public Works Department, with funding from the Recreation and Community Programs Enterprise Fund. The list of pocket parks in the community includes the following: Adams Park (on Massachusetts Avenue), Baskin Park (on Wyman Road), Franklin Park (on Stedman Road), Garfield Park (on Garfield Street), Justin Street Park, Kinneens Park (on Burlington Street), Marvin Park (on Morris Street), Munroe Park (on Massachusetts Avenue), Oxford/Bow Street Play Area, Rindge Park (on Rindge Avenue), and Sutherland Park (on Sutherland Road). Capital improvement projects are completed at the pocket parks to help maintain and improve the conditions of these play areas. A new play structure, new swing set, and new safety surfacing was installed at Adams Park in 2012 and at Garfield Park in 2014. The project at Adams Park was a public/private partnership between the Town and the Waldorf School where the Waldorf School donated funding to help enhance the size and quality of the play structure.











# 2022 Town of Lexington Community Interest and Opinion Survey Executive Summary

#### **Overview**

ETC Institute administered a Community Interest and Opinion Survey for the Town of Lexington during the months of summer 2022. The survey will help Lexington determine priorities for community open spaces.

# Methodology

ETC Institute mailed a survey packet to a random sample of households in the Lexington. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at *LexingtonOSRPSurvey.org*.

After the surveys were mailed, ETC Institute followed up by sending text messages and mailing postcards to encourage participation. The text messages and postcards contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of Lexington from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not included in the final database for this report.

The goal was to complete a minimum of 400 completed surveys from Town residents. The goal was exceeded with 536 completed surveys collected. The overall results for the sample of 536 households have a precision of at least  $\pm$ 4.1 at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 2)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 3)
- Benchmarks comparing Lexington to national survey data (Section 4)
- Importance-Satisfaction Analysis that examines services (Section 5)
- Tabular data showing the overall results for all questions on the survey (Section 6)
- Responses to open-ended questions (Section 7)
- A copy of the survey instrument (Section 8)

The major findings of the survey are summarized on the following pages.

# **Town of Lexington Conservation Open Space Areas Use**

**Use of Areas:** Respondents were asked to select all the conservation open space areas their household had used or visited in the Town of Lexington. The highest number of respondents indicated they had visited Willard's Woods (63%) and Whipple Hill (58%).

**Satisfaction and Importance.** Respondents who visited the spaces were then asked to rate their level of satisfaction. Respondents were most satisfied (rating either "satisfied" or "very satisfied") with Dunback Meadow (94%), Chiesa Farm (94%), and Wright Farm (92%). Each of the conservation open space areas received a majority of either satisfied or very satisfied ratings. Respondents were then asked to select the four conservation open areas most important to their household. These areas were selected most often:

- Willard's Woods (42%)
- Whipple Hill (36%)
- Hayden Woods (21%), Chiesa Farm (21%), Lower Vine Brook (21%), and Cotton Farm & Upper Vine Brook (21%)

**Most Enjoyed Features.** Respondents were asked to select all the features of conservation open areas they most enjoyed. Natural, forested, wooden open spaces (82%), peaceful, pleasant attractive areas (65%), and proximity to residence (61%) were the features enjoyed by the highest number of respondents. Respondents were then asked to select the four features of open space areas they would like more of. These features were selected most often:

- Natural, forested, wooded open spaces (42%)
- Peaceful, pleasant attractive areas (30%)
- Water views and access (21%)
- Trail head parking, access, and signage (19%)

### **Town of Lexington Facilities Use**

**Use of Areas:** Respondents were asked to select all the areas their household had used or visited in the Town of Lexington. The highest number of respondents indicated they had visited Minuteman Bikeway (91%), Historic Battle Green (86%), and Wilson Farm (77%).

**Satisfaction and Importance.** Respondents who visited the spaces were then asked to rate their level of satisfaction. Respondents were most satisfied (rating either "satisfied" or "very satisfied") with Historic Battle Green (95%), Lincoln Park (94%), and Minuteman Bikeway (92%). Each of the areas received a majority of either satisfied or very satisfied ratings. Respondents were then asked to select the four items most important to their household. These areas were selected most often:

- Minuteman Bikeway (69%)
- Historic Battle Green (43%)
- Center Recreation Complex (37%)
- Lincoln Park (32%) and Arlington Great Meadow & Reservoir (32%)

Most Enjoyed Features. Respondents were asked to select all the features of the areas they most enjoyed. Natural, wooden open spaces (69%), peaceful, pleasant attractive areas (62%), mixed use areas for walking/playing (54%), and proximity of amenity to residence (54%) were the features enjoyed by the highest number of respondents. Respondents were then asked to select the four features they would like more of. These features were selected most often:

- Natural, wooded open spaces (44%)
- Peaceful, pleasant attractive areas (32%)
- Mixed use areas for walking/playing (25%)
- Accessible multi-use paths (22%)

### **Town of Lexington Resident Life**

Level of Support for Improvements. Respondents were asked to rate their level of support for 9 potential actions to improve quality of life in Lexington. Respondents were most supportive (rating "very supportive" or "somewhat supportive") of enhancing existing conservation areas (84%), increasing maintenance of trails and boardwalks (81%), and increasing connectivity to open spaces with trails/accessible routes (79%). Respondents were then asked to select the three improvements they would be most willing to support with their tax dollars. These items were selected most often:

- Enhance existing conservation areas (52%)
- Acquire land for conservation (45%)
- Increase maintenance of trails and boardwalks (38%)

**Satisfaction with Town Services.** Respondents were asked to rate their overall level of satisfaction with 22 town services. Respondents were most satisfied (rating either "very satisfied" or "satisfied") with the number of trails (81%), the maintenance of open space (74%), and open space hours (71%). Respondents were then asked to select the three services that should receive the most emphasis from the Town of Lexington over the next five years. These services were selected most often:

- Maintenance of open space (41%)
- Availability of information about programs and facilities (34%)
- Number of trails (21%)

# Open space, Conservation Land, Active and Passive Recreation Areas, and Natural Areas Use

Benefits of Natural Areas. Respondents were asked to rate their level of agreement with 19 statements regarding the benefits of open space, conservation land, active and passive recreation areas, and natural areas to their household. Respondents most often agreed (rating "strongly agree" or "agree") that natural areas enhance the quality of life in the community (97%), enhance the appeal of living in the community (96%), preserves green space and provides areas of natural beauty (96%), and thinks these areas are a valuable public resource for residents (96%).

Reasons for Visiting Natural Areas. Respondents were asked to select the main reason they visit open space, conservation land, active and passive recreation areas, or natural areas. Respondents most often indicated they visited for fitness/wellness (38%), recreation (23%), or dog walking (11%).

**Communication Methods:** Respondents were asked to select all the ways they learned about Lexington's open space, conservation land, active and passive recreation areas, or natural areas. The highest number of respondents received communication via word of mouth (69%), parks and recreational guide (seasonal) (48%), and printed newspaper (43%). Respondents were then asked to rank their top 3 preferred communication methods:

- Town website (36%)
- Parks and Recreation Guide (seasonal) (35%)
- Email (31%)

**Barriers to Use:** Respondents were asked to identify all the reasons their household does not use open space, conservation land, active and passive recreation areas, or natural areas more often. Respondents most often listed not knowing what was available (32%), busy schedules (26%), and lack of restrooms (20%) as major barriers. The highest number of respondents (35%) said they have no barriers to use of these areas.

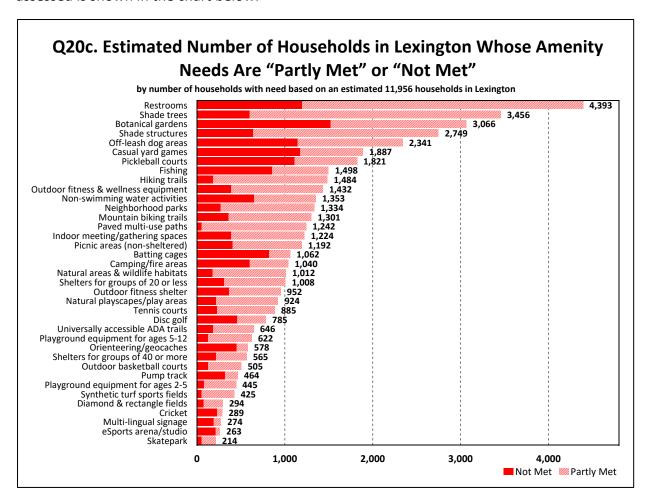
#### **Amenities Needs and Priorities**

**Amenity Needs**: Respondents were asked to identify if their household had a need for 37 parks amenities and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest "unmet" need for various amenities.

The three amenities with the highest percentage of households that have an unmet need:

- 1. Restrooms 4,393 households
- 2. Shade trees 3,456 households
- 3. Botanical gardens 3,066 households

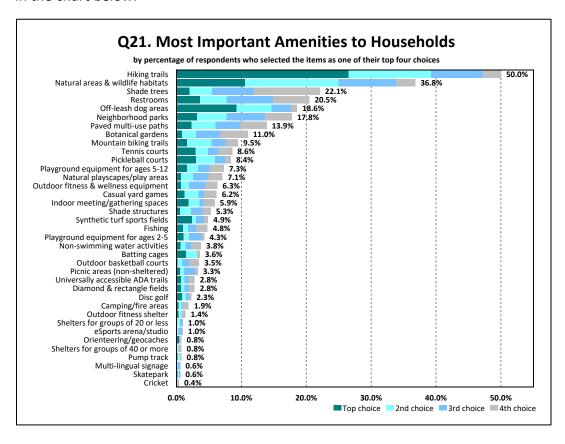
The estimated number of households that have unmet needs for each of the 37 amenities assessed is shown in the chart below.



**Amenities Importance:** In addition to assessing the needs for each amenity, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents' top four choices, these were the four amenities ranked most important to residents:

- 1. Hiking trails (50%)
- 2. Natural areas and wildlife habitats (37%)
- 3. Shade trees (22%)
- 4. Restrooms (21%)

The percentage of residents who selected each amenity as one of their top four choices is shown in the chart below.



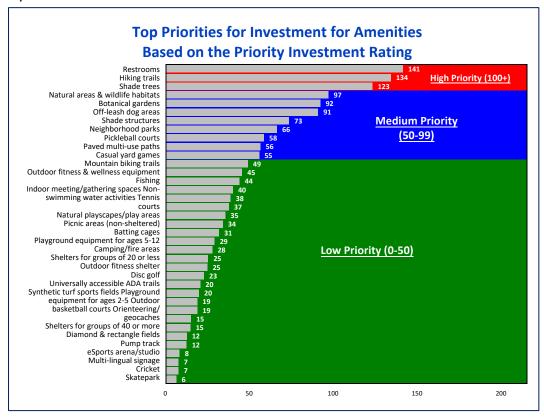
Priorities for Amenity Investments: The Priority Investment Rating (PIR) was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on investments. The Priority Investment Rating (PIR) equally weights (1) the importance that residents place on amenities and (2) how many residents have unmet needs for the amenity. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following amenities were rated as high priorities for investment:

- Restrooms (PIR=141)
- Hiking trails (PIR=134)
- Shade trees (PIR=123)

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The chart below shows the Priority Investment Rating for each of the 37 amenities assessed on the survey.



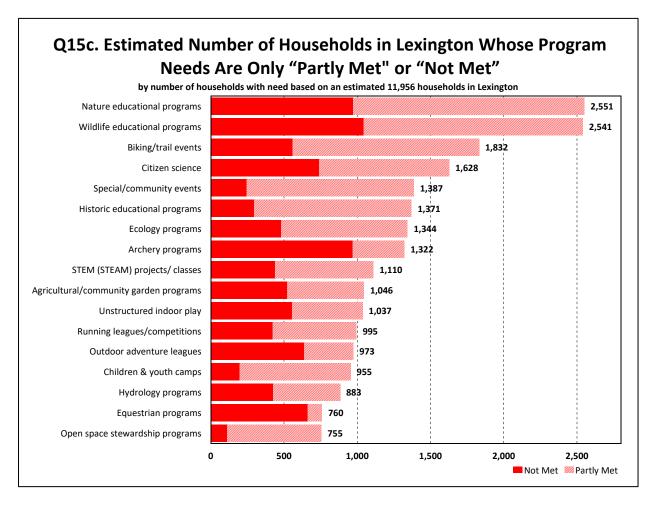
#### **Lexington Program Needs and Priorities**

**Program Needs**: Respondents were asked to identify if their household had a need for 17 programs and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest "unmet" need for various facilities/amenities.

The three programs with the highest percentage of households that have an unmet need:

- 1. Natural educational programs 2,551 households
- 2. Wildlife educational programs 2,541 households
- 3. Biking/trail events –1,832 households

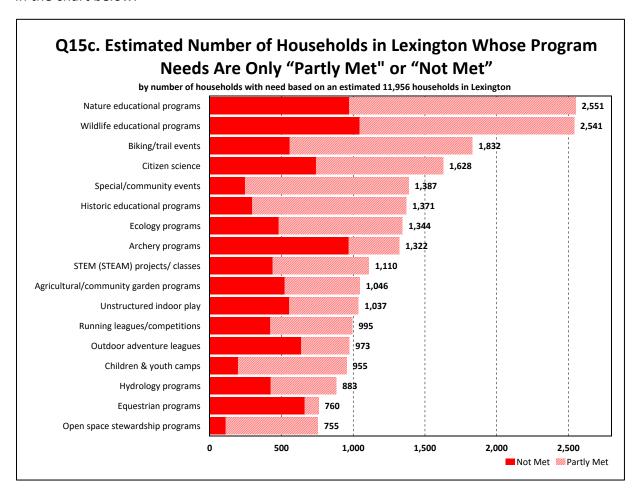
The estimated number of households that have unmet needs for each of the 17 programs assessed is shown in the chart below.



**Programs Importance:** In addition to assessing the needs for each program, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents' top four choices, these are the four most important programs to residents:

- 1. Biking/trail events (25%)
- 2. Nature educational programs (25%)
- 3. Historic educational programs (20%)
- 4. Wildlife educational programs (18%), Children and youth camps (18%), and open space stewardship programs (18%)

The percentage of residents who selected each program as one of their top four choices is shown in the chart below.

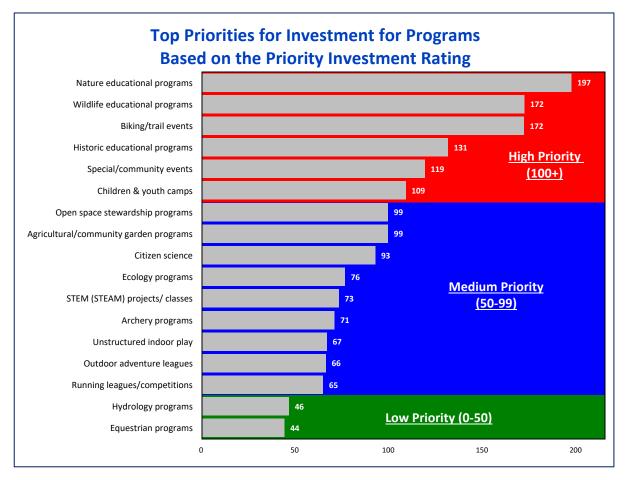


Priorities for Program Investments: The Priority Investment Rating (PIR) was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weights (1) the importance that residents place on each program and (2) how many residents have unmet needs for the program. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following Lexington programs were rated as high priorities for investment:

- Nature educational programs (PIR=197)
- Wildlife educational programs (PIR=172)
- Biking/trail events (PIR=172)
- Historic educational programs (PIR=131)
- Special/community events (PIR=119)
- Children & youth camps (PIR=109)

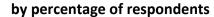
The chart below shows the Priority Investment Rating for each of the 17 programs assessed.

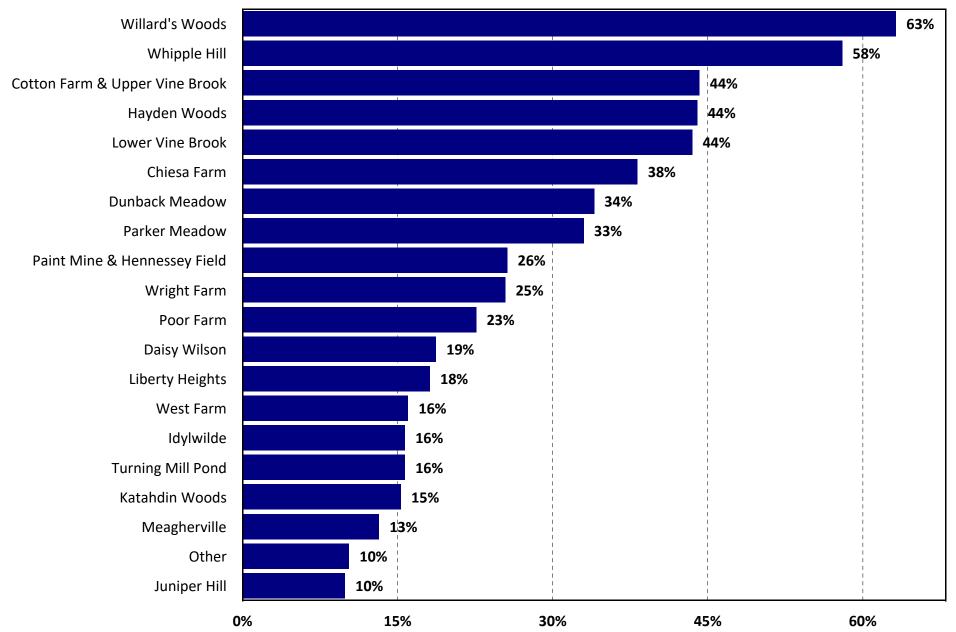


# 2

## Charts & Graphs

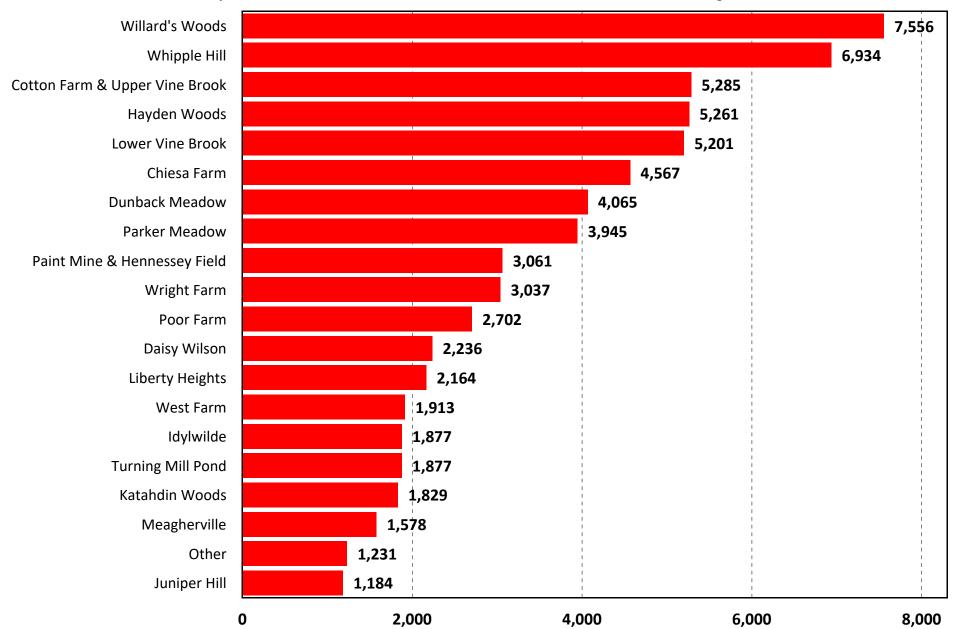
### Q1. Please indicate if you or any members of your household have used or visited any of the following conservation open space areas within the Town of Lexington.





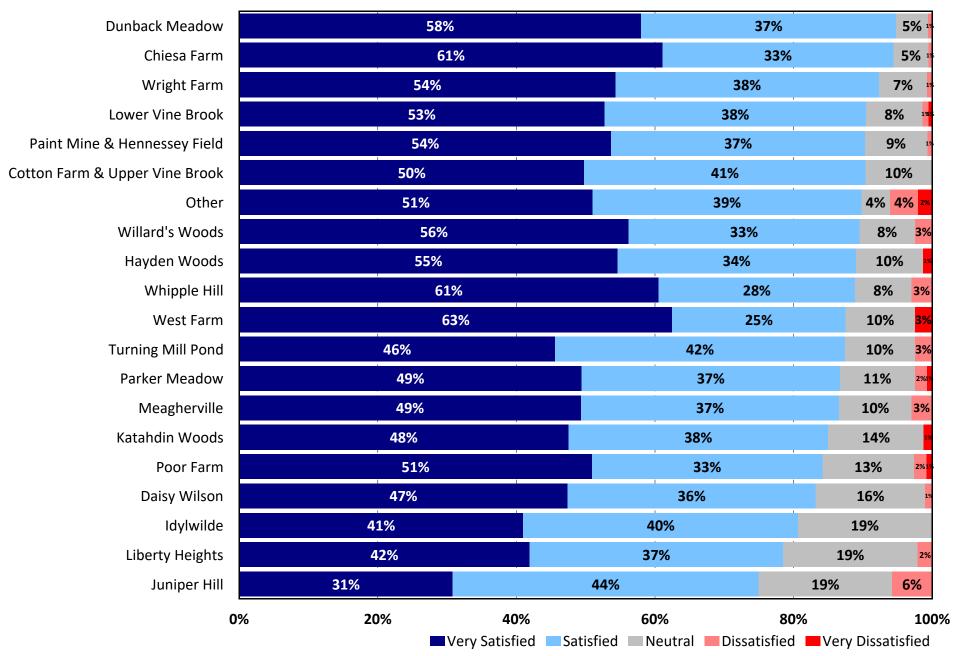
### Q1a. Estimated number of households that have used or visited any of the following conservation open space areas within the Town of Lexington.

by number of households based on an estimated 11,956 households in Lexington



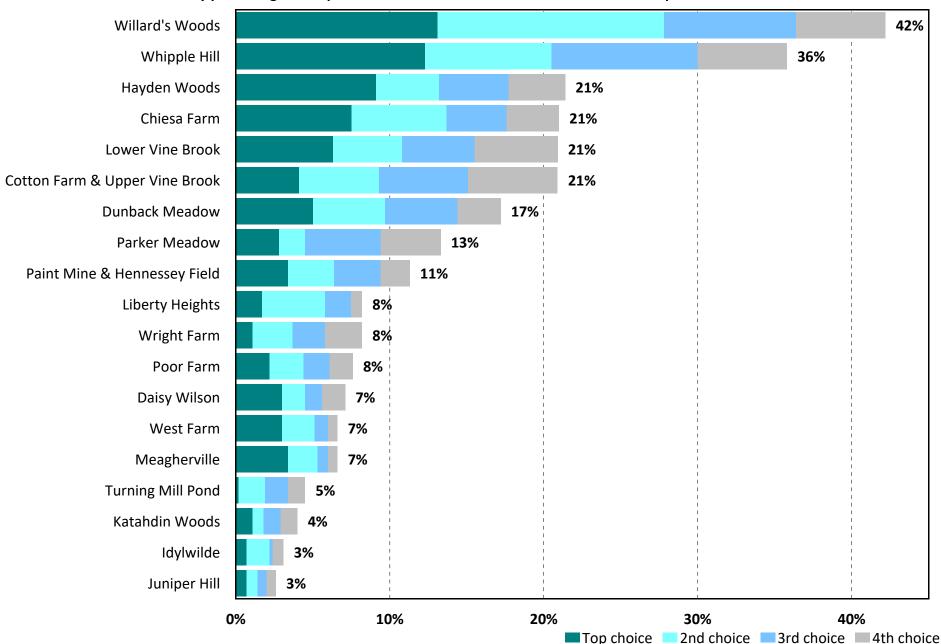
### Q1b. Level of Satisfaction with Conservation Open Space Area

by percentage of respondents who have used/visited area (excluding "not provided")



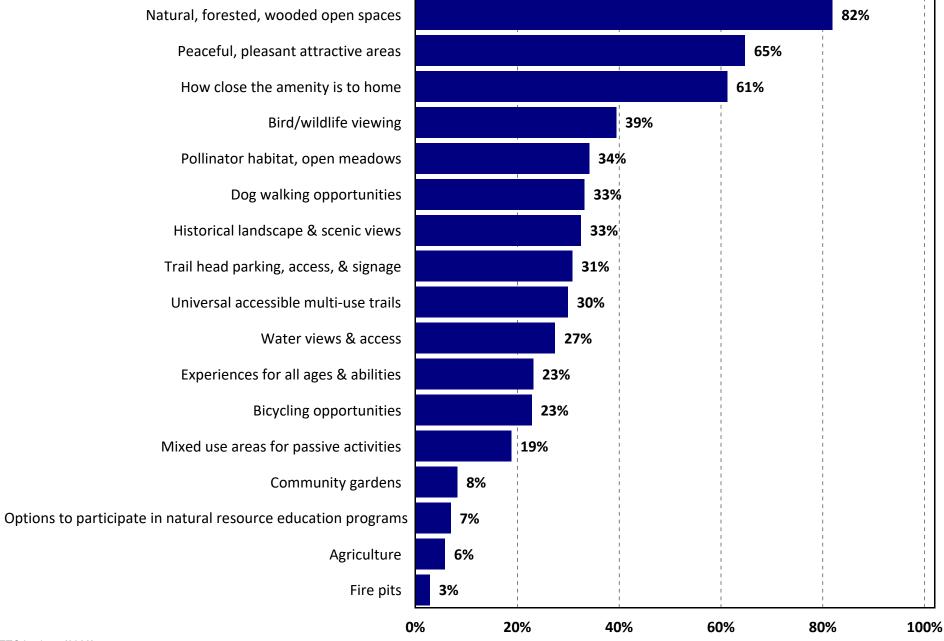
### Q2. Most Important Conservation Open Space Areas to Households

by percentage of respondents who selected the items as one of their top four choices



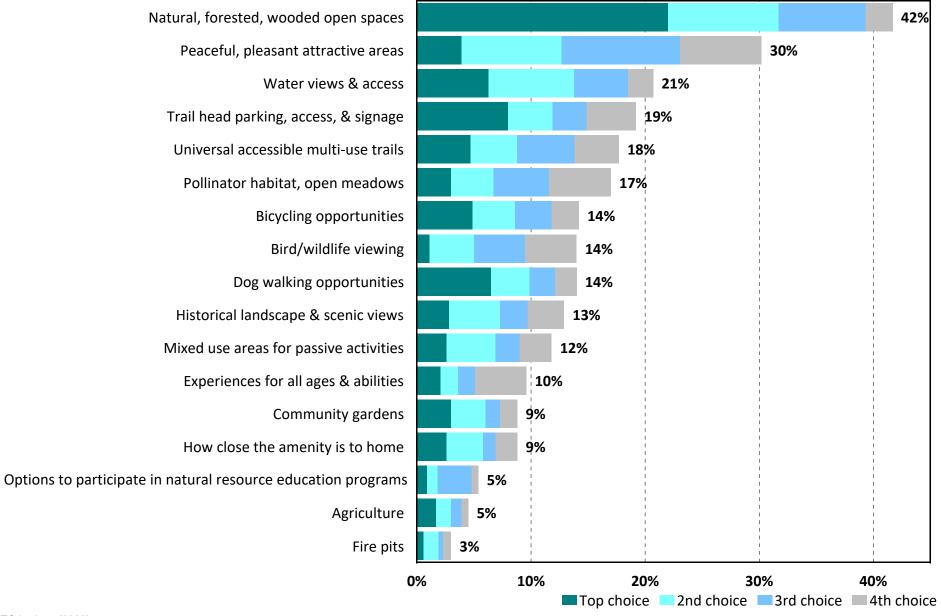
#### Q3. What features of the areas in Question 1 do you most enjoy?

by percentage of respondents (multiple selections could be made)



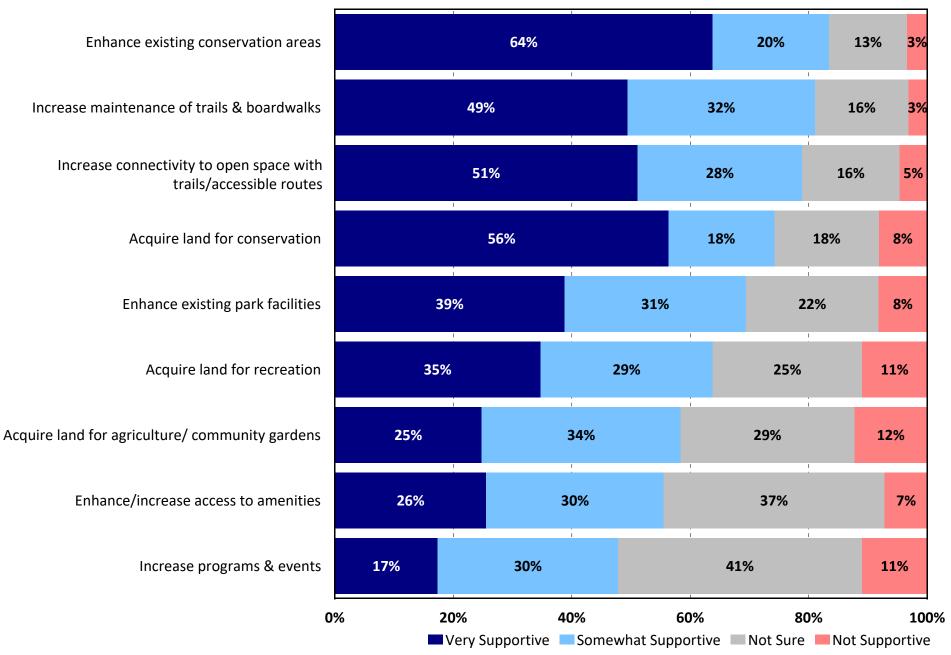
### Q4. Which FOUR features listed in Question 3 could the Town of Lexington Conservation Open Space Areas use more of?

by percentage of respondents who selected the items as one of their top four choices



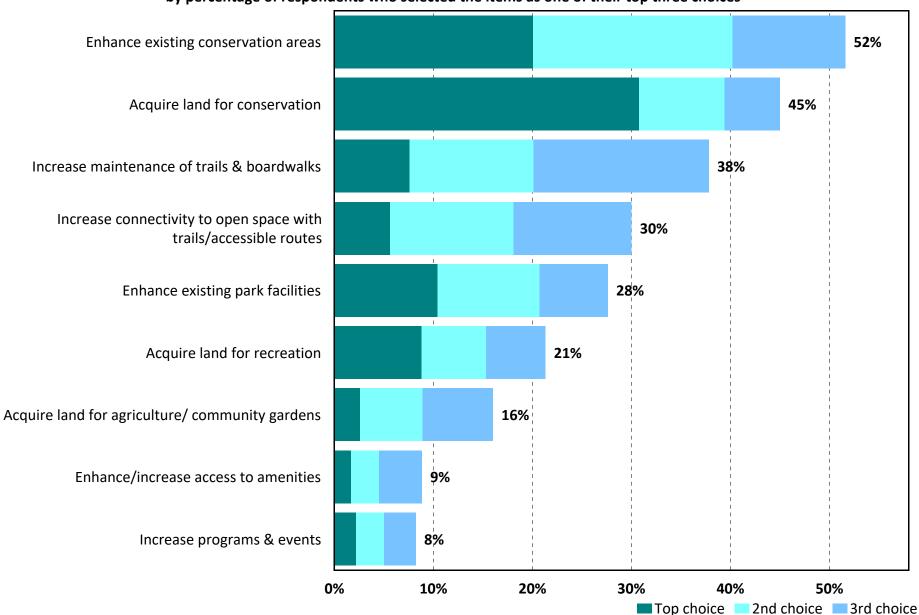
### Q5. Level of Support for Actions to Improve Quality of Life

by percentage of respondents

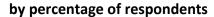


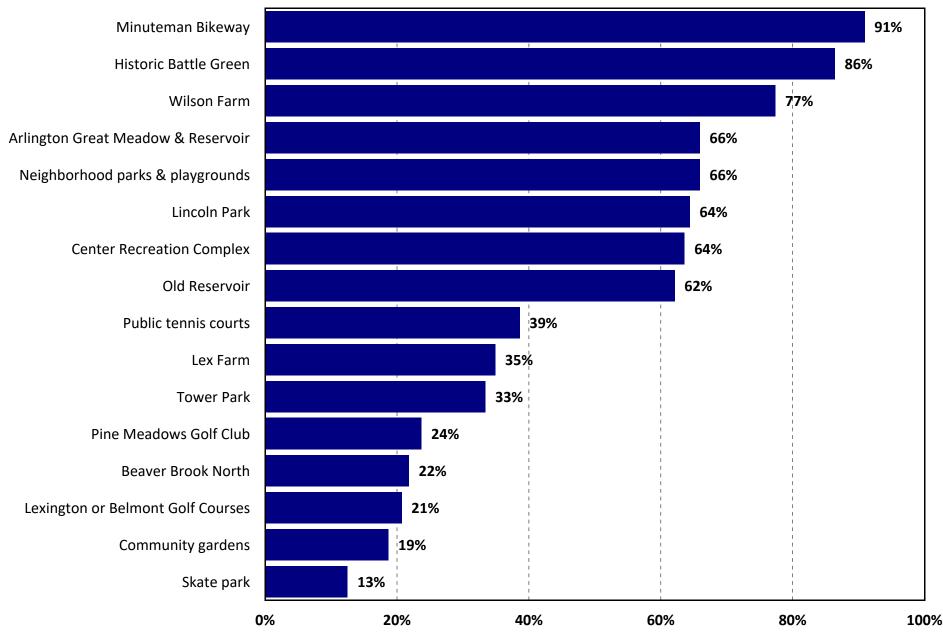
### Q6. Which THREE potential actions from the list in Question 5 would you be MOST WILLING to support with your tax dollars?

by percentage of respondents who selected the items as one of their top three choices



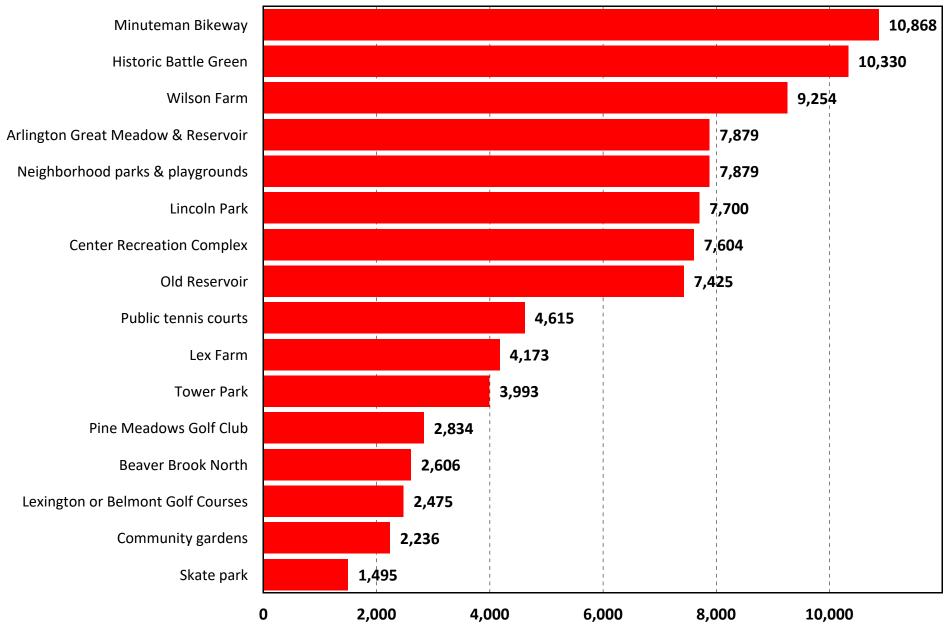
### Q7. Please indicate if you or any members of your household have used or visited any of the following areas within the Town of Lexington.





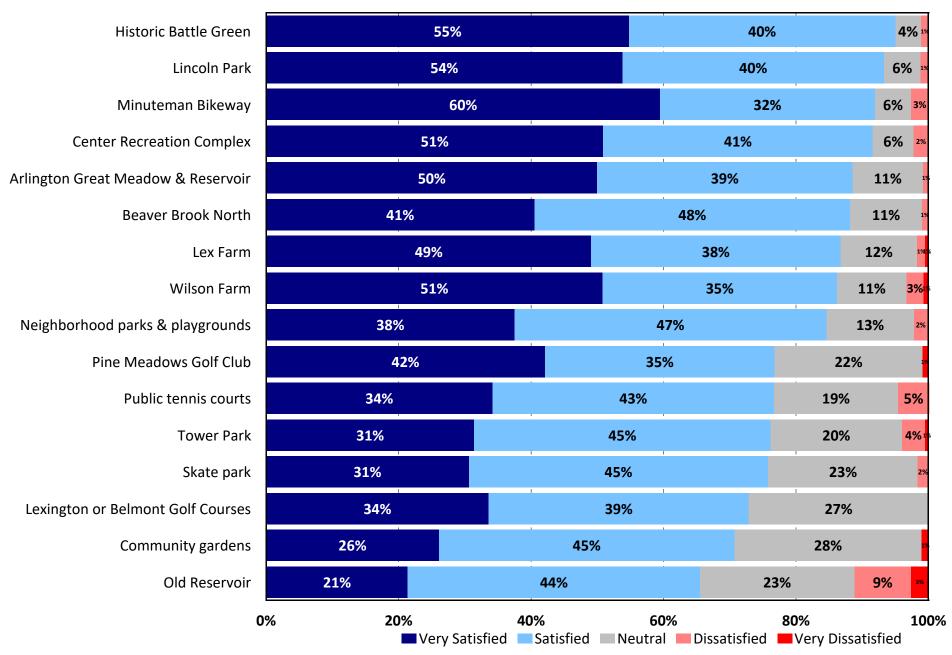
### Q7a. Estimated number of households that have used or visited any of the following areas within the Town of Lexington.

by number of households based on an estimated 11,956 households in Lexington



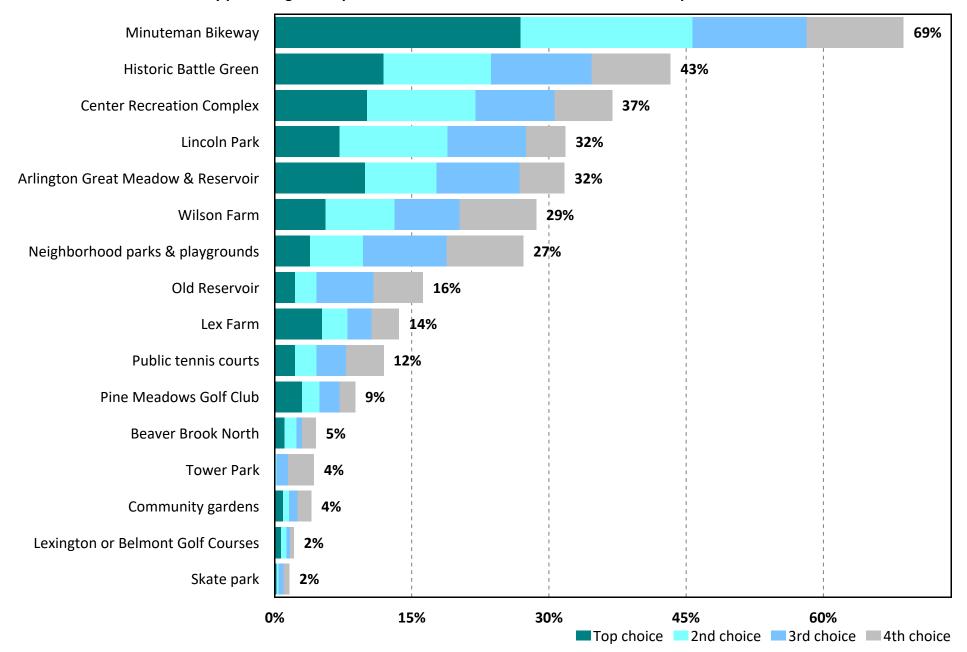
#### Q7b. Level of Satisfaction with Item

by percentage of respondents who have used/visited area (excluding "not provided")



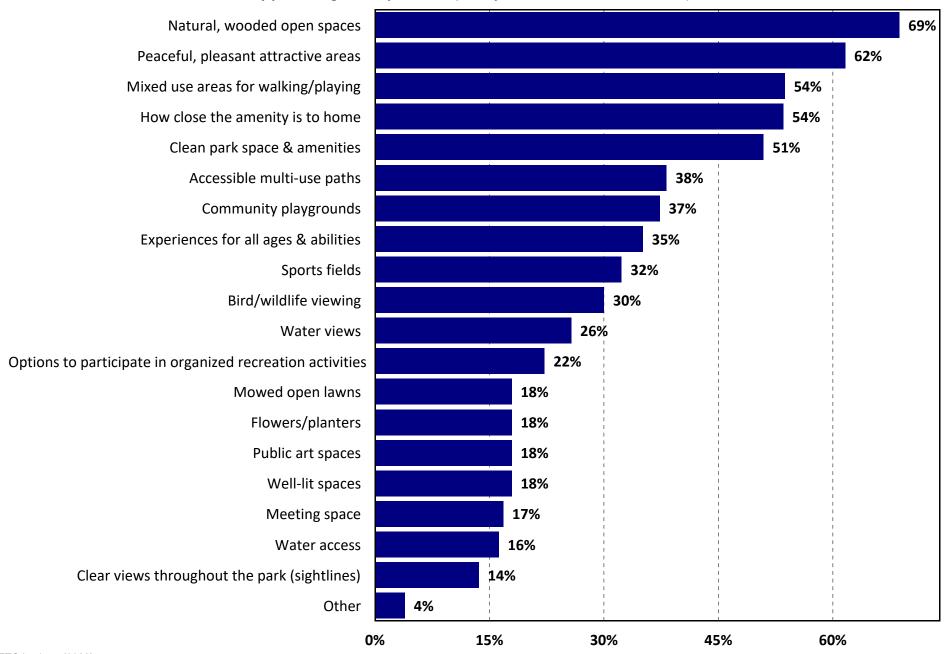
#### **Q8. Most Important Items to Households**

by percentage of respondents who selected the items as one of their top four choices



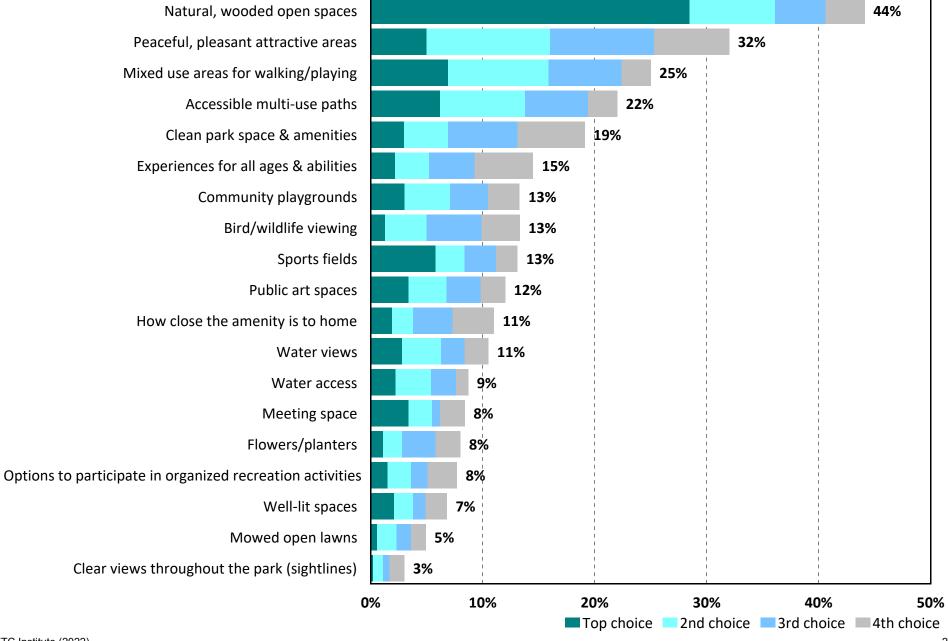
### Q9. What features of the areas in Question 7 do you most enjoy?

by percentage of respondents (multiple selections could be made)



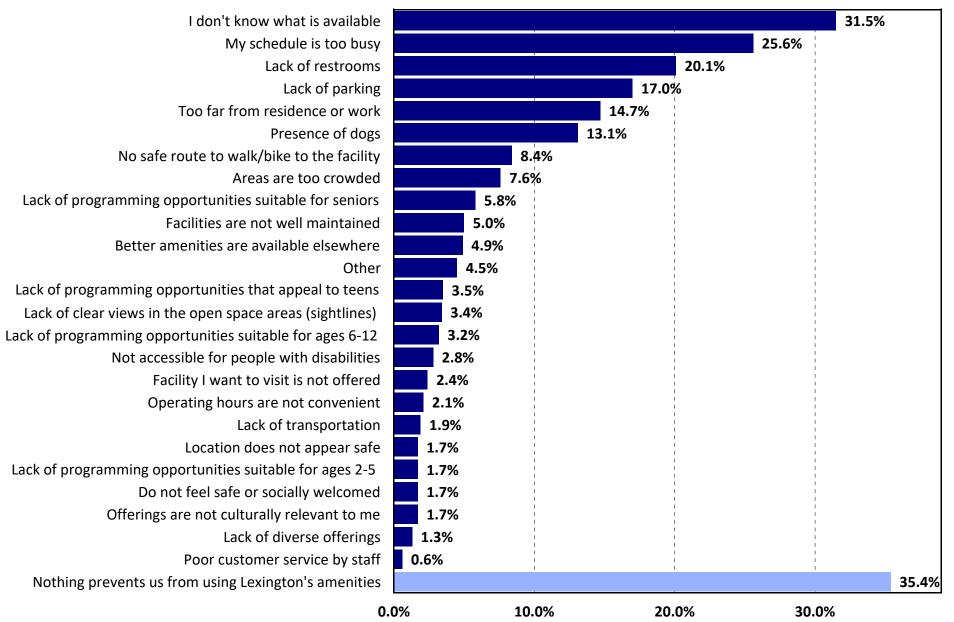
#### Q10. Which Features in Question 9 could the Town of Lexington use more of?

by percentage of respondents who selected the items as one of their top four choices



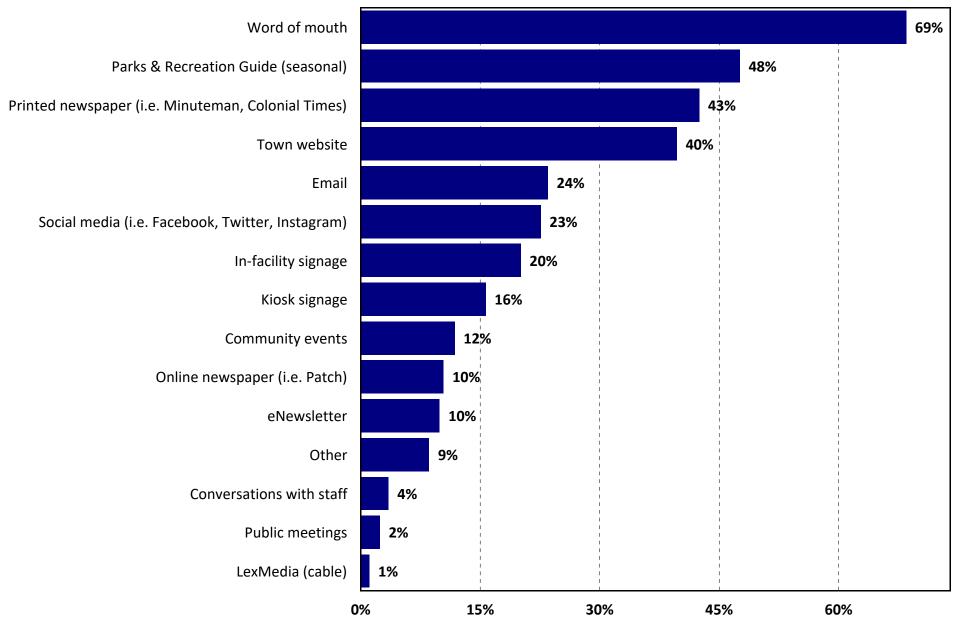
### Q11. Barriers to Open Space, Conservation Land, Active and Passive Recreation Areas, or Natural Areas Use

by percentage of respondents (multiple selections could be made)



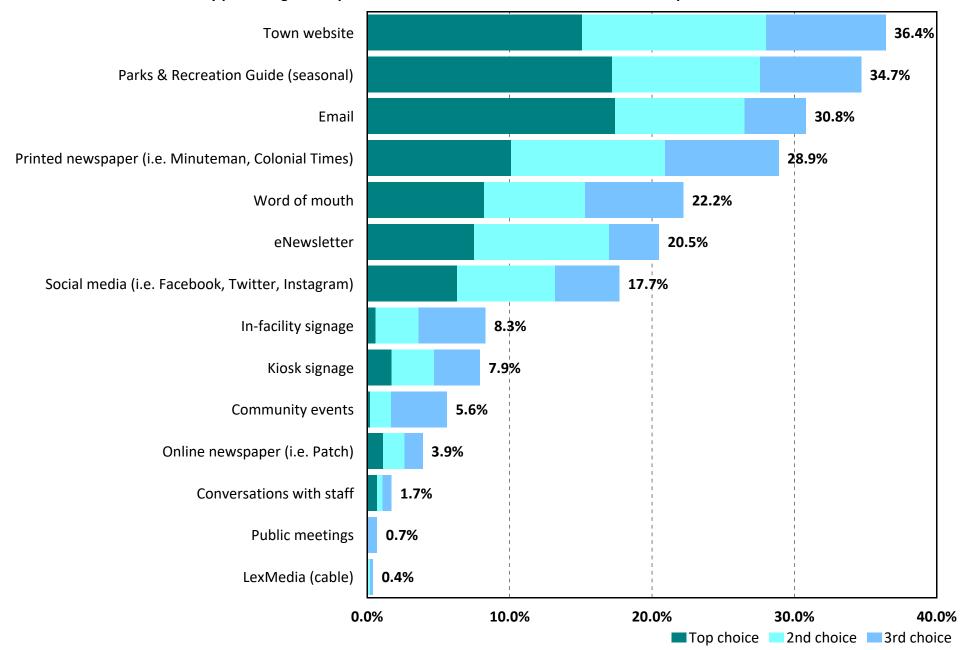
### Q12. Ways households learns about Lexington's open space, conservation land, active and passive recreation areas, or natural areas.

by percentage of respondents (multiple selections could be made)



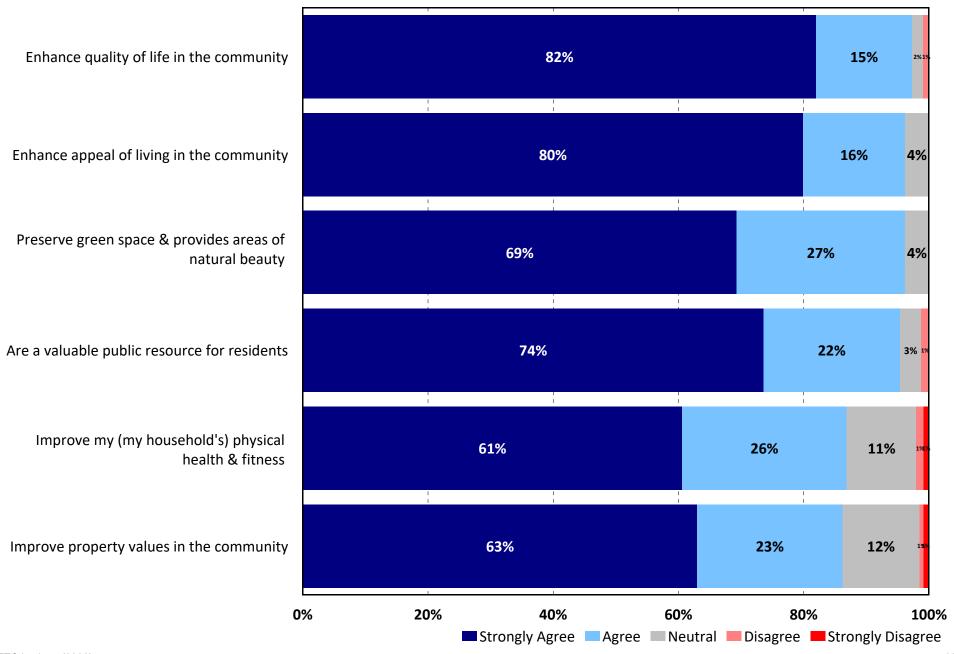
### **Q13. Most Preferred Communication Methods**

by percentage of respondents who selected the items as one of their top three choices



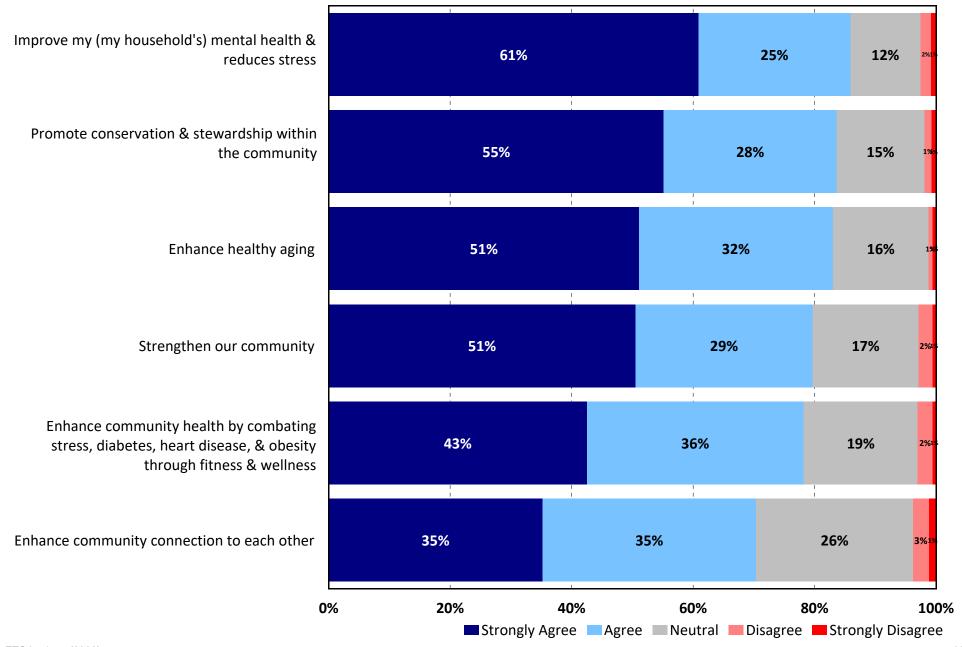
### **Q14.** Level of Agreement with Statements

by percentage of respondents (excluding "don't know")



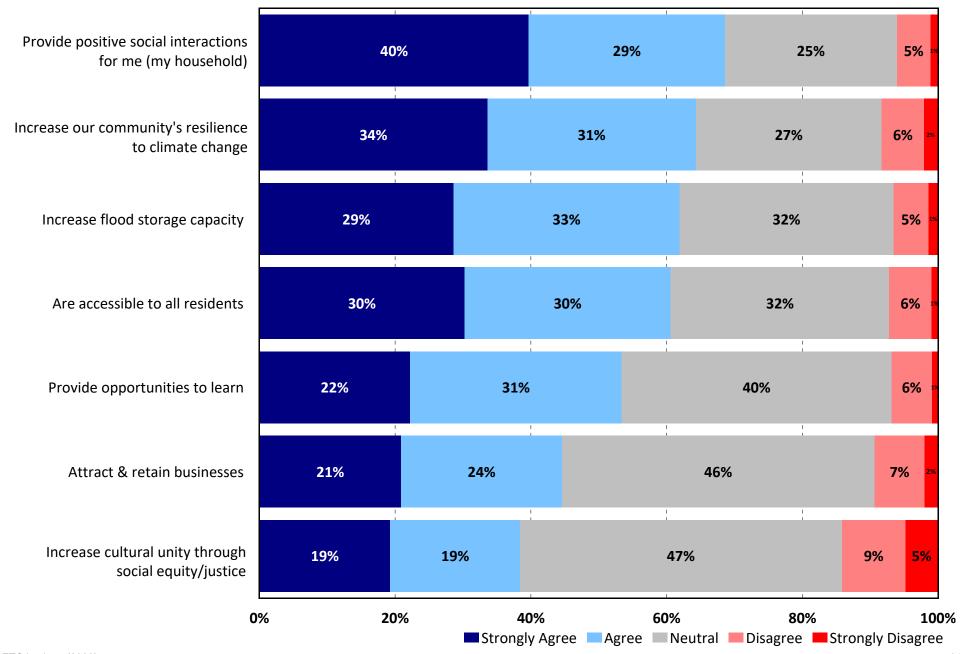
### Q14. (Continued) Level of Agreement with Statements

by percentage of respondents (excluding "don't know")



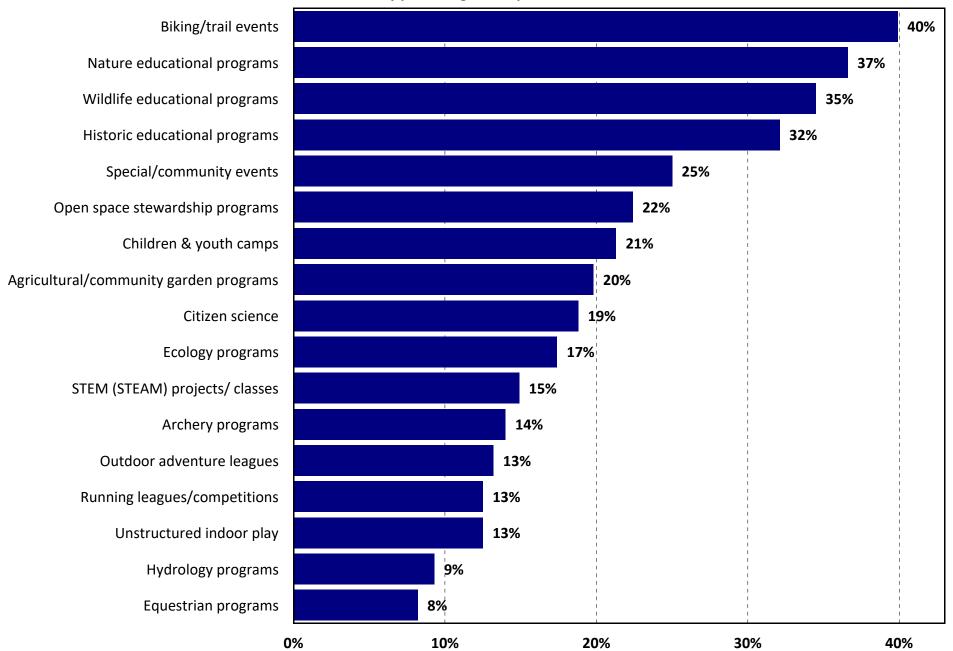
### Q14. (Continued) Level of Agreement with Statements

by percentage of respondents (excluding "don't know")



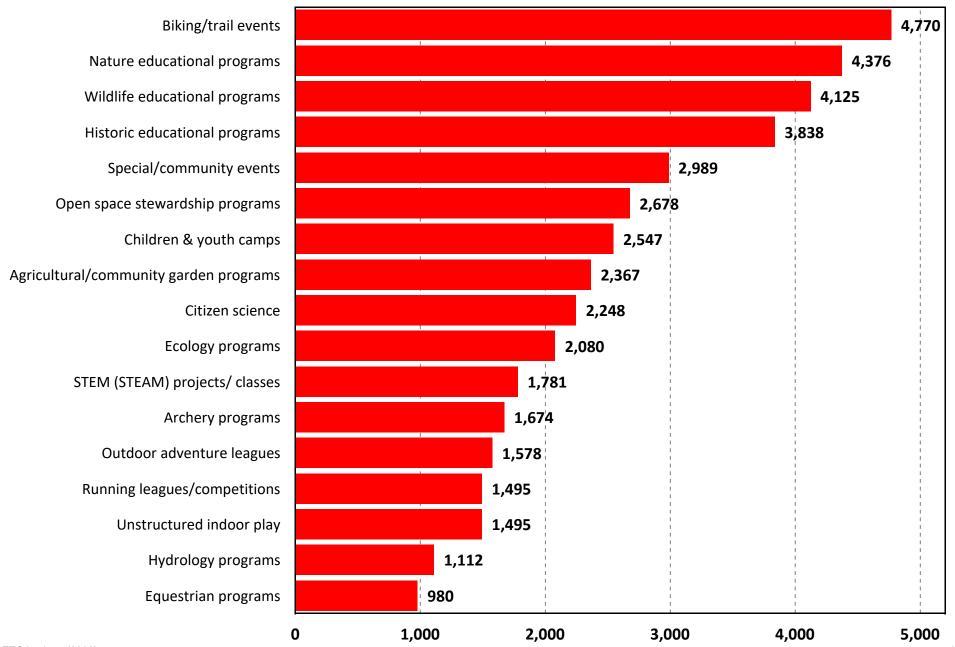
#### **Q15.** Respondents With Need for Program

by percentage of respondents



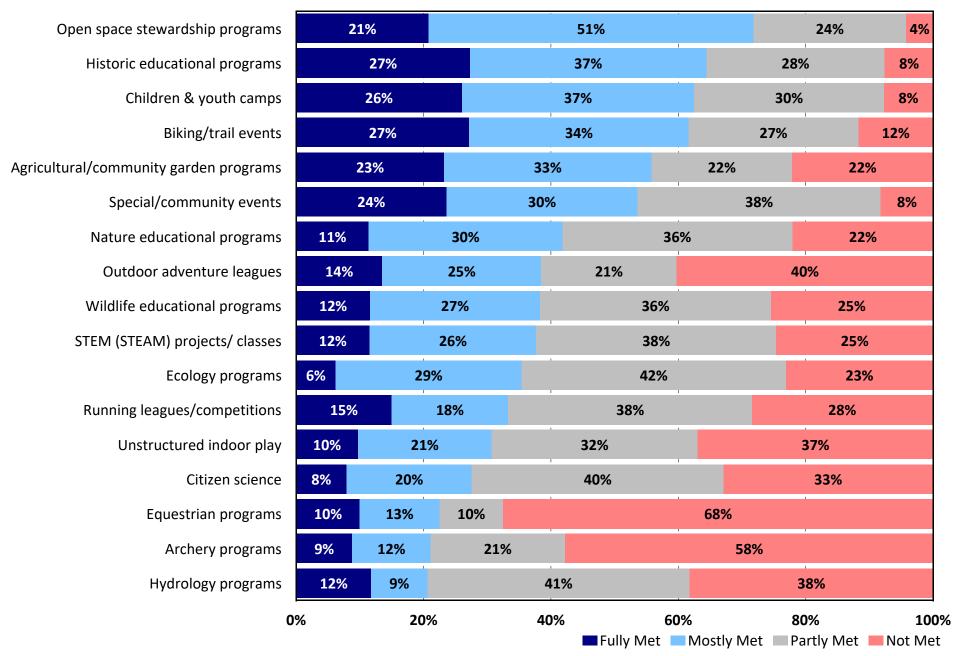
#### Q15a. Estimated Number of Households in Lexington Who Have a Need for Program

by number of households based on an estimated 11,956 households in Lexington



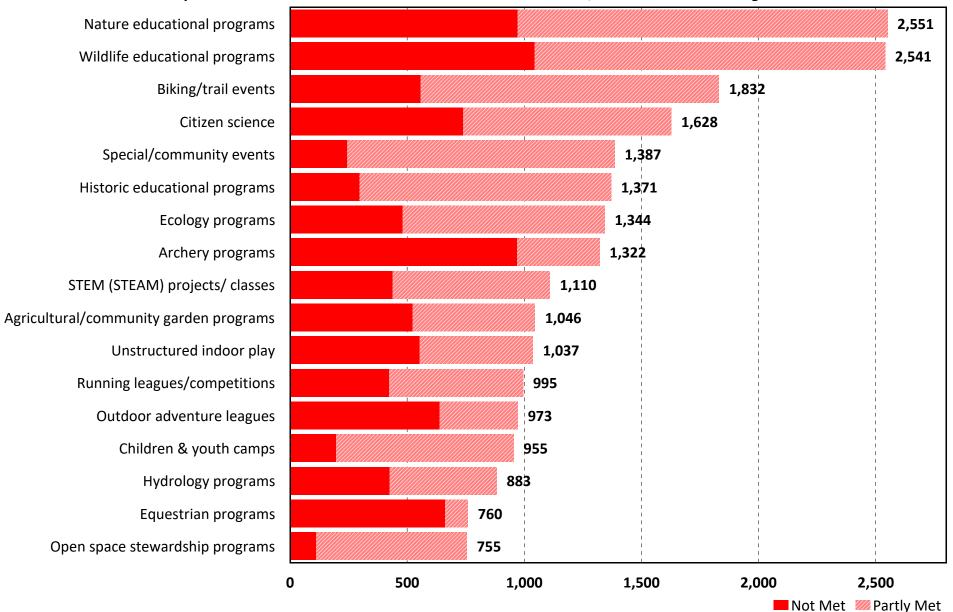
### Q15b. How Well Need For Program Is Currently Being Met

by percentage of respondents with need



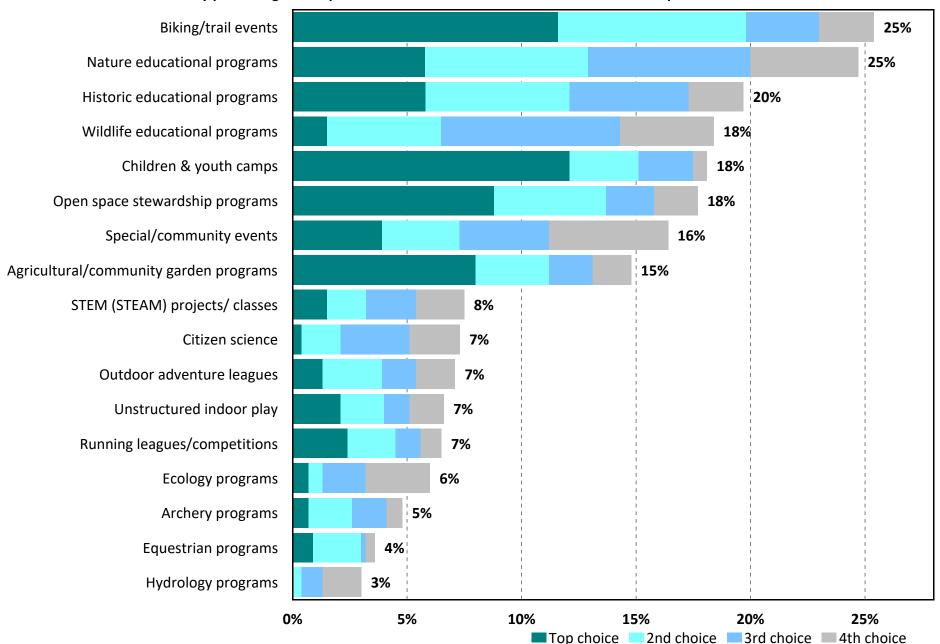
### Q15c. Estimated Number of Households in Lexington Whose Program Needs Are Only "Partly Met" or "Not Met"

by number of households with need based on an estimated 11,956 households in Lexington



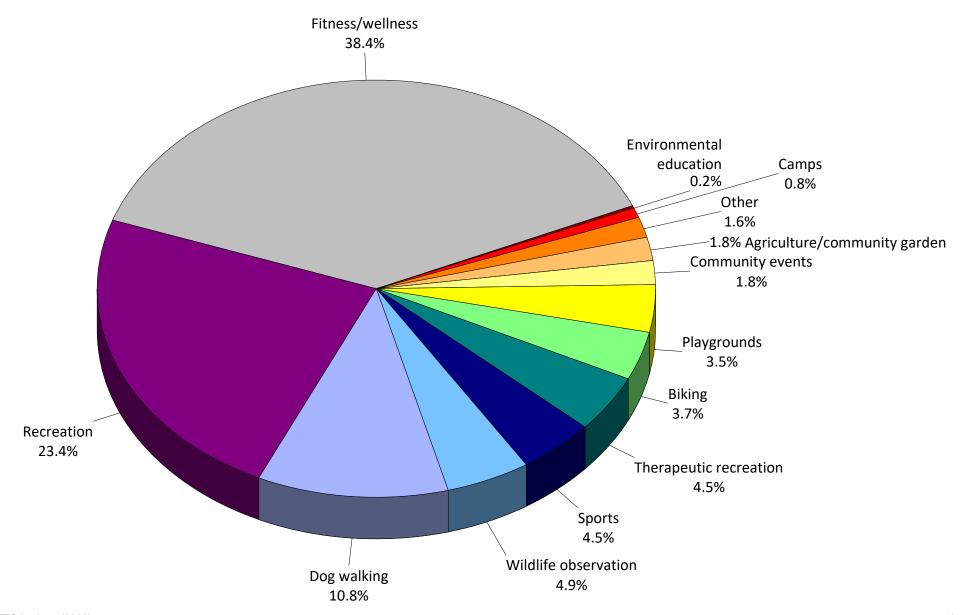
#### **Q16.** Most Important Programs to Households

by percentage of respondents who selected the items as one of their top four choices



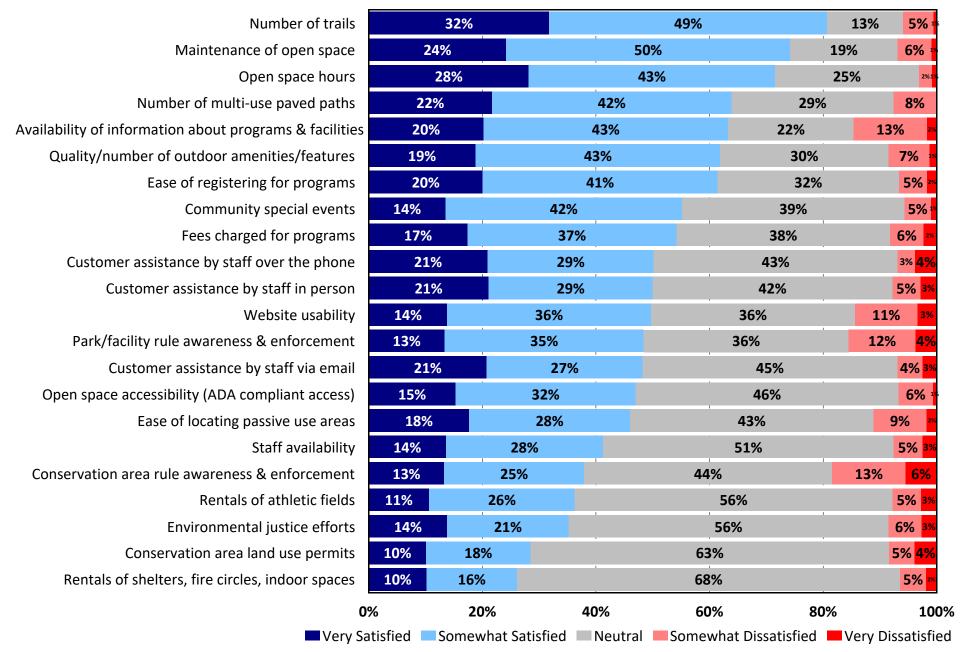
### Q17. What is the main reason you visit open space, conservation land, active and passive recreation areas, or natural areas in Lexington?

by percentage of respondents (excluding "not provided")



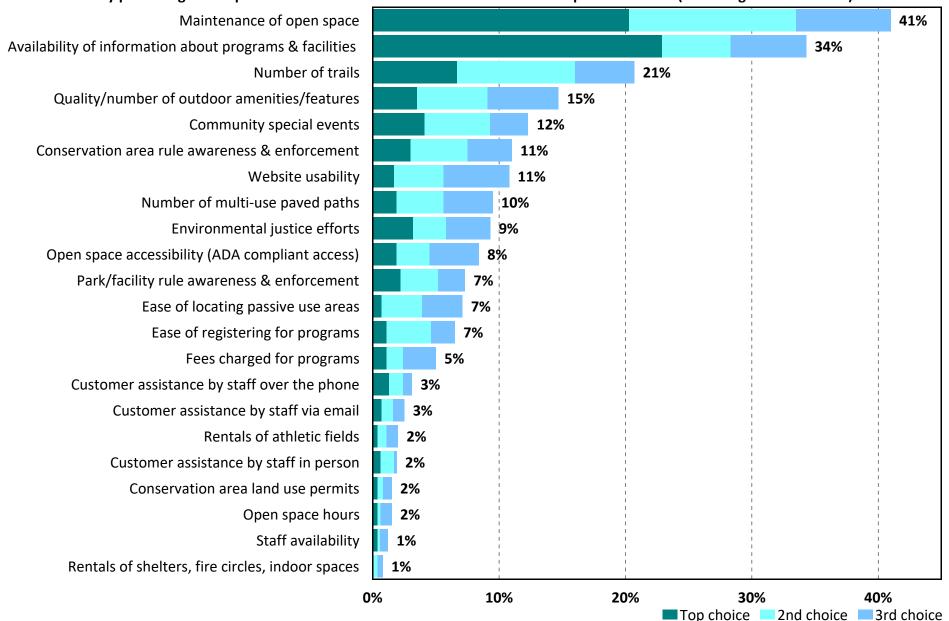
#### Q18. Satisfaction with Town Services

by percentage of respondents (excluding "don't know")



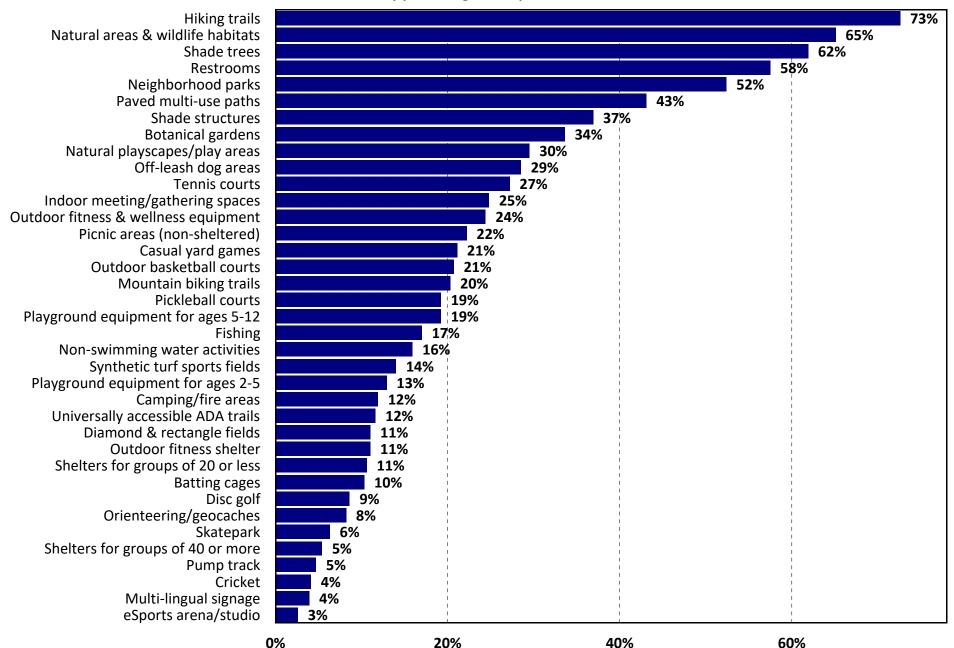
### Q19. Services respondents think should receive the MOST EMPHASIS from the Town of Lexington over the next 5 years

by percentage of respondents who selected the items as one of their top three choices (excluding "none chosen")



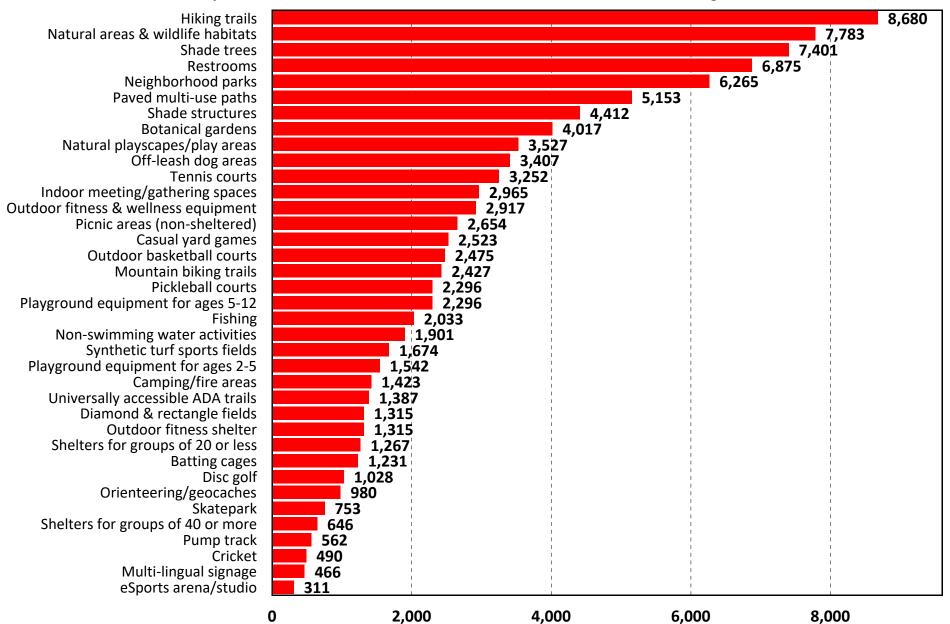
#### **Q20.** Respondents With Need for Amenity

#### by percentage of respondents



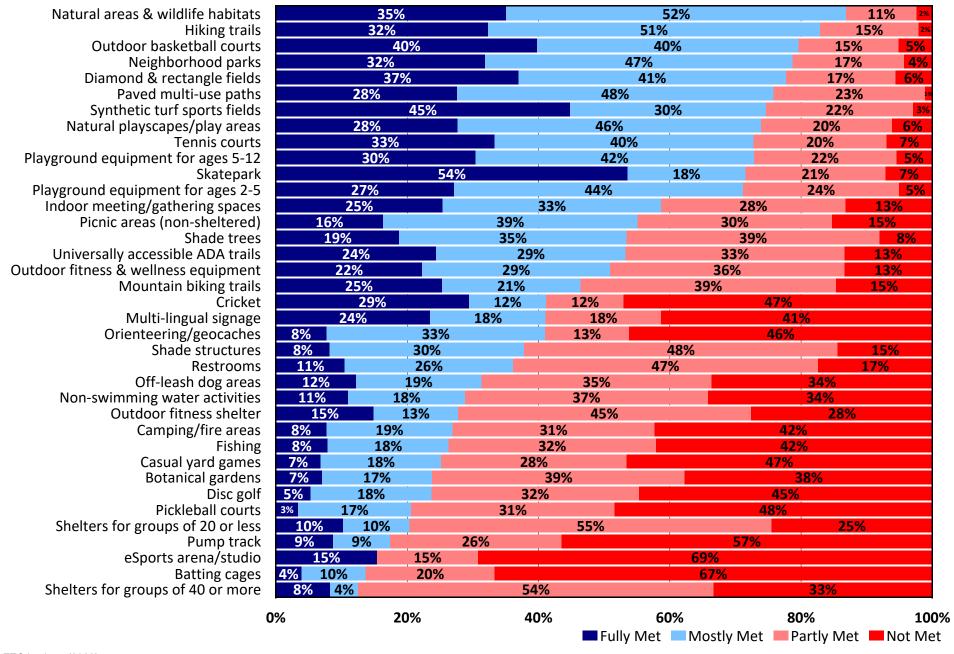
### Q20a. Estimated Number of Households in Lexington Who Have a Need for Facility/Amenity

by number of households based on an estimated 11,956 households in Lexington



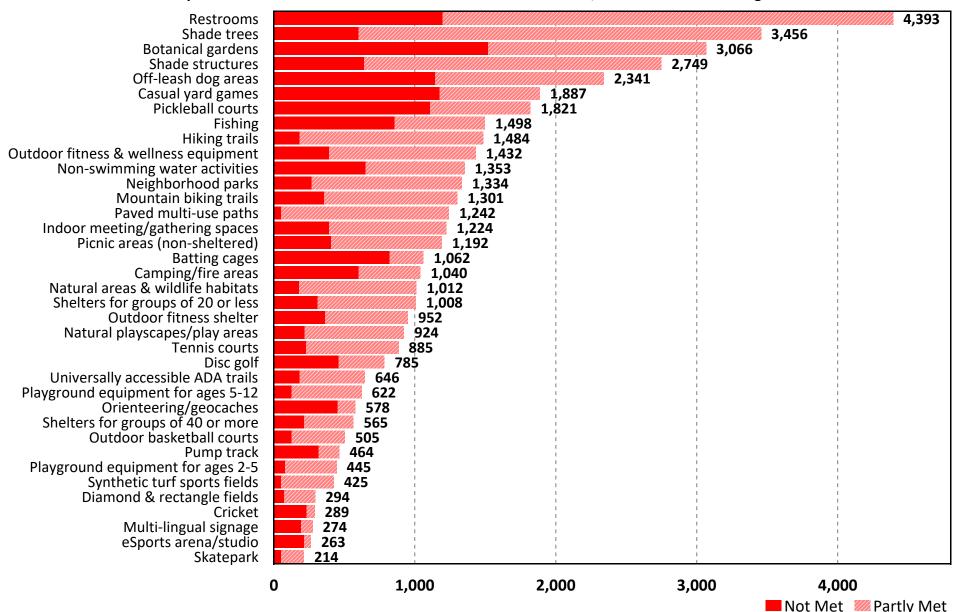
#### Q20b. How Well Need For Amenities Is Currently Being Met

by percentage of respondents with need



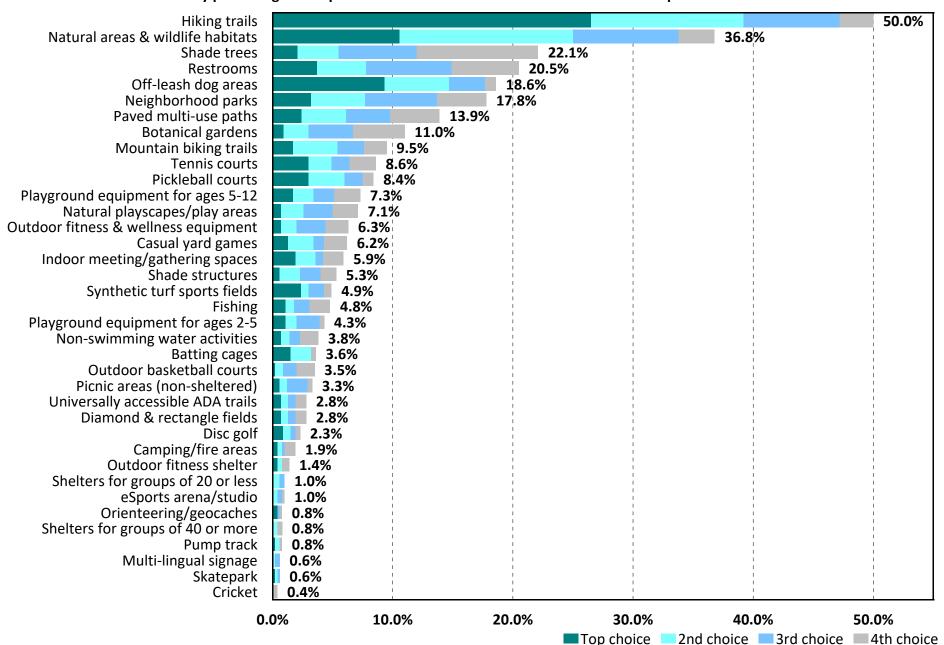
# Q20c. Estimated Number of Households in Lexington Whose Amenity Needs Are "Partly Met" or "Not Met"

by number of households with need based on an estimated 11,956 households in Lexington



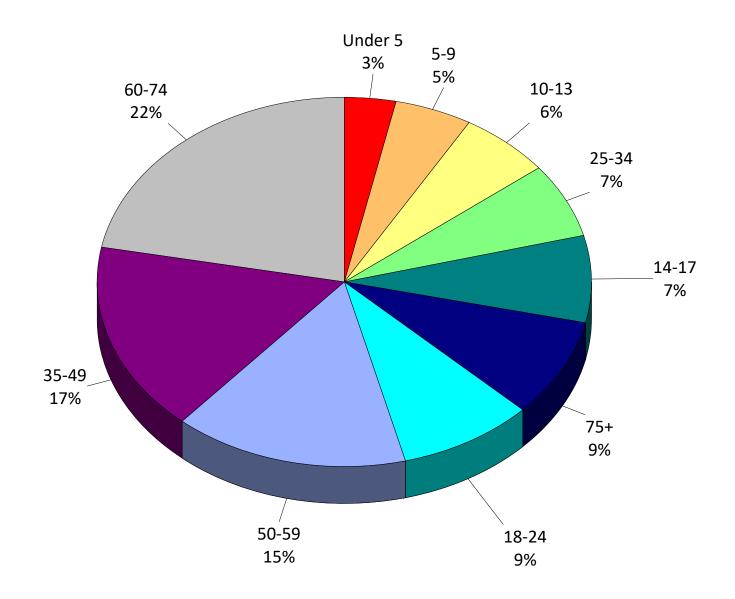
#### **Q21. Most Important Amenities to Households**

by percentage of respondents who selected the items as one of their top four choices



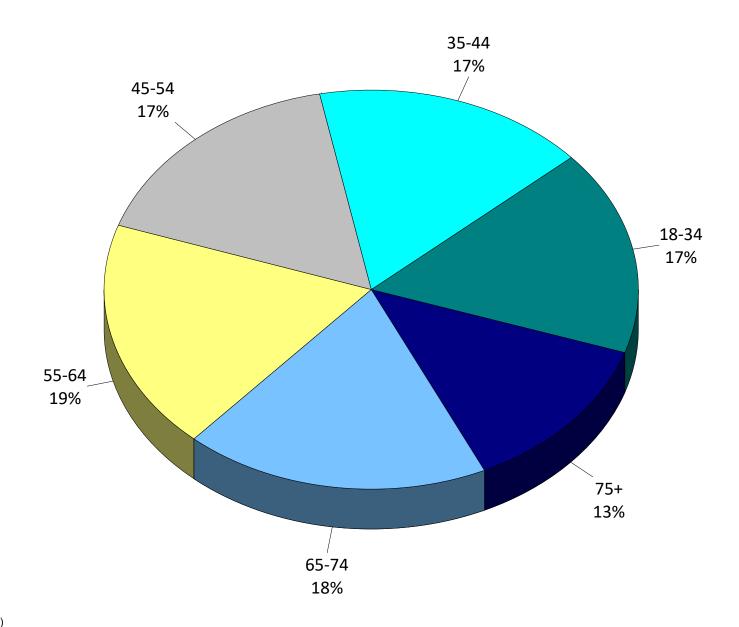
# Q22. Counting yourself, how many people in your household are in the following age groups?

by percentage of persons in household



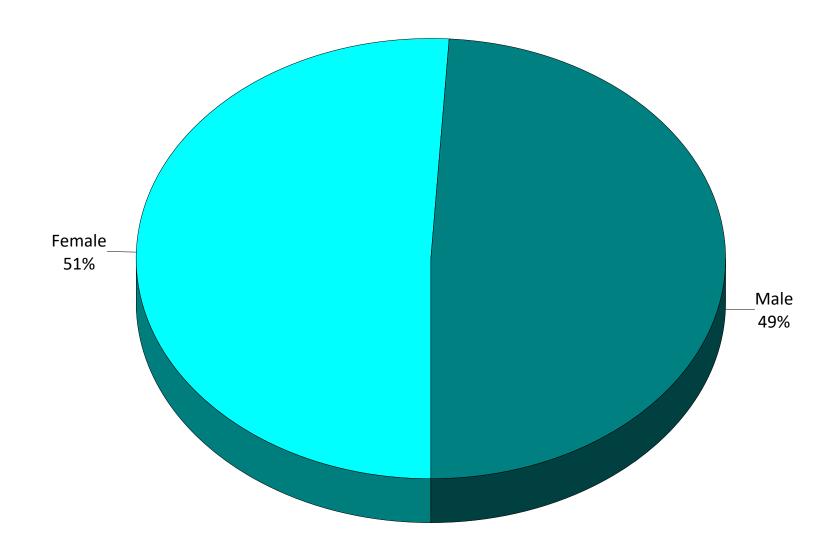
### Q23. Respondent Age

by percentage of respondents (excluding "not provided")



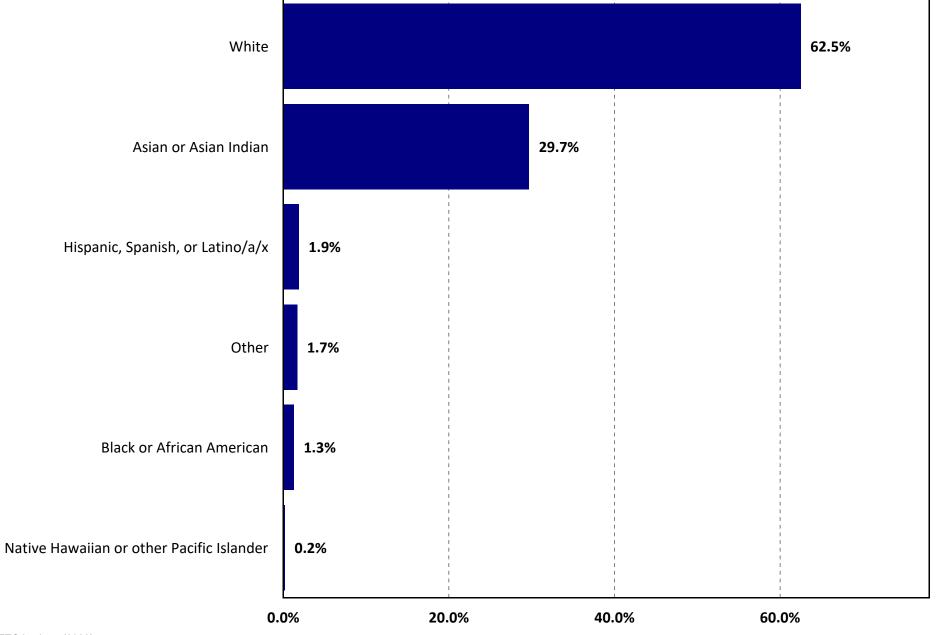
## Q24. Your gender:

by percentage of respondents (excluding "not provided")

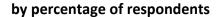


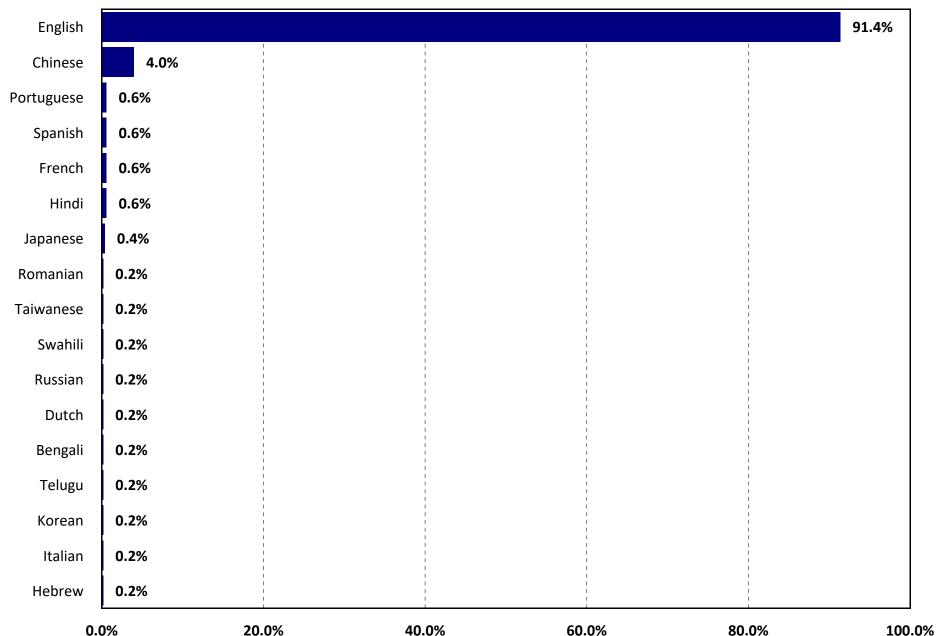
#### Q25. Which of the following best describes your race or ethnicity?

by percentage of respondents (mulitple selections could be made)



#### Q26. What is the primary language spoken in your home?

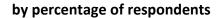


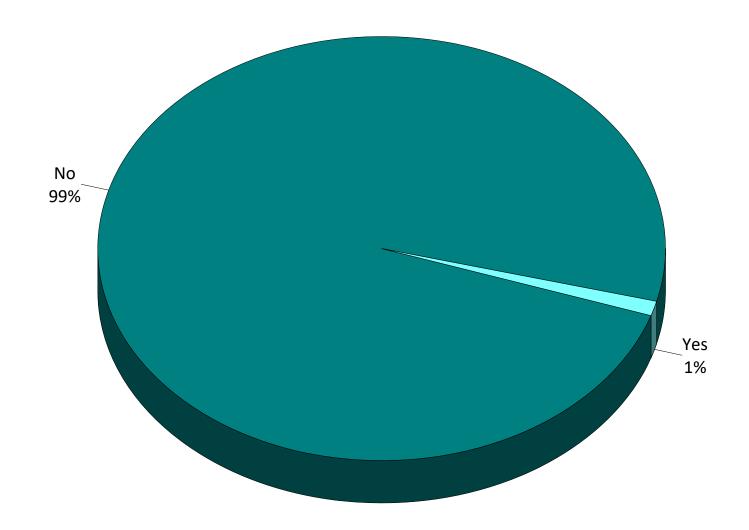


ETC Institute (2022) 52

40.0%

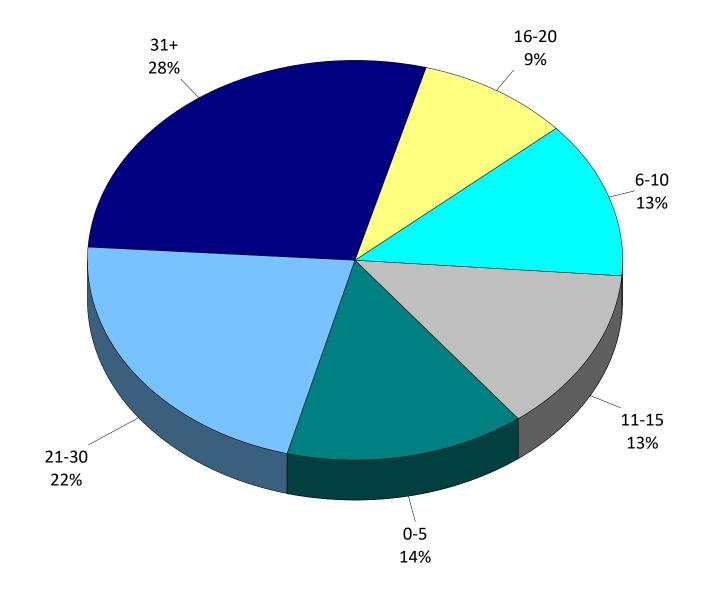
#### Q27. Are you, or anyone in your household active-duty military?





#### Q28. How many years have you lived in the Town of Lexington?

by percentage of respondents (excluding "not provided")





## Priority Investment Rating

## Priority Investment Rating Lexington, Massachusetts

The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are not met or only partly met) for each facility/program relative to the facility/program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

PIR = UNR + IR

For example, if the Unmet Needs Rating for Community Gardens were 98.9 (out of 100) and the Importance Rating for Community Gardens were 21.6 (out of 100), the Priority Investment Rating for the Farmer's Market would be 120.5 (out of 200).

#### **How to Analyze the Charts:**

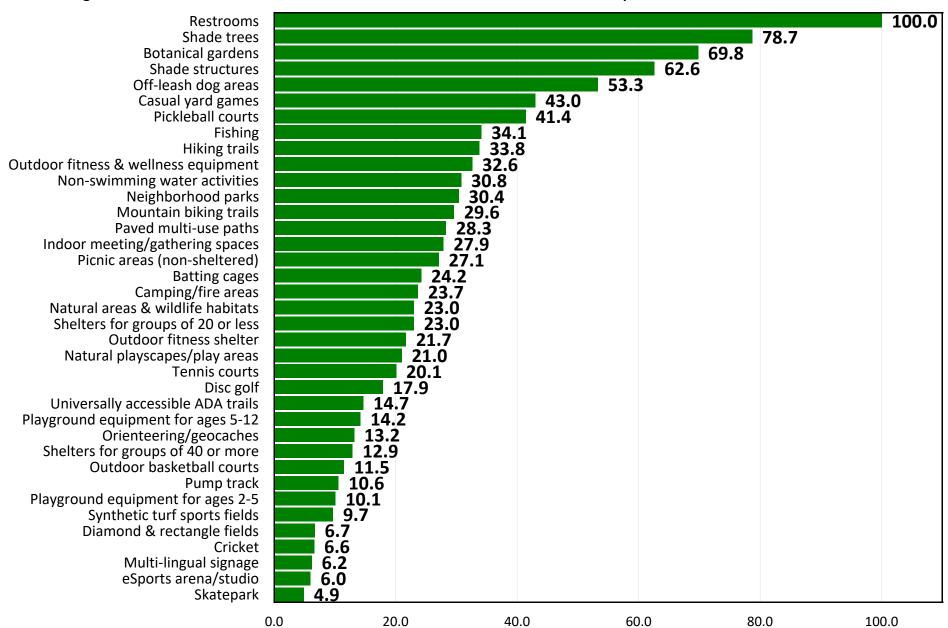
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- Medium Priority Areas are those with a PIR of 50-99. A rating in this range generally
  indicates there is a medium to high level of unmet need or a significant percentage of
  residents generally think it is important to fund improvements in these areas.
- Low Priority Areas are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

#### **Unmet Needs Rating for Amenity**

the rating for the item with the most unmet need=100

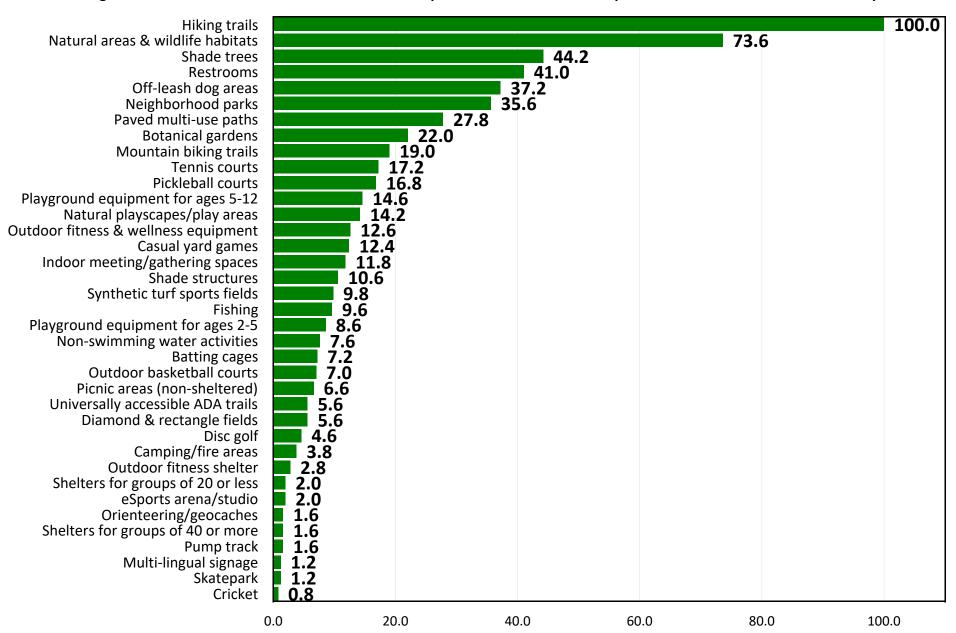
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



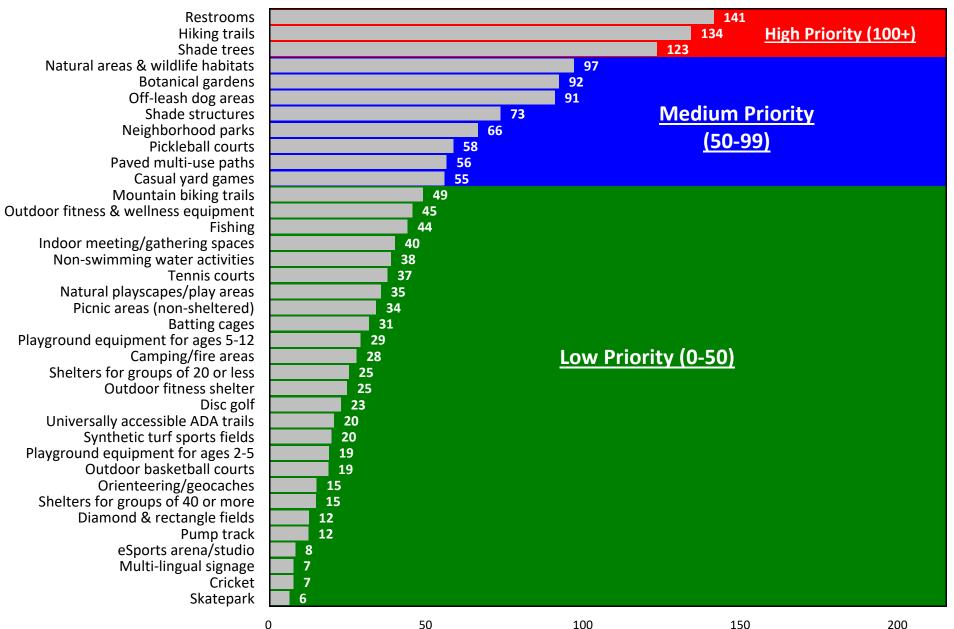
#### **Importance Rating for Amenity**

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



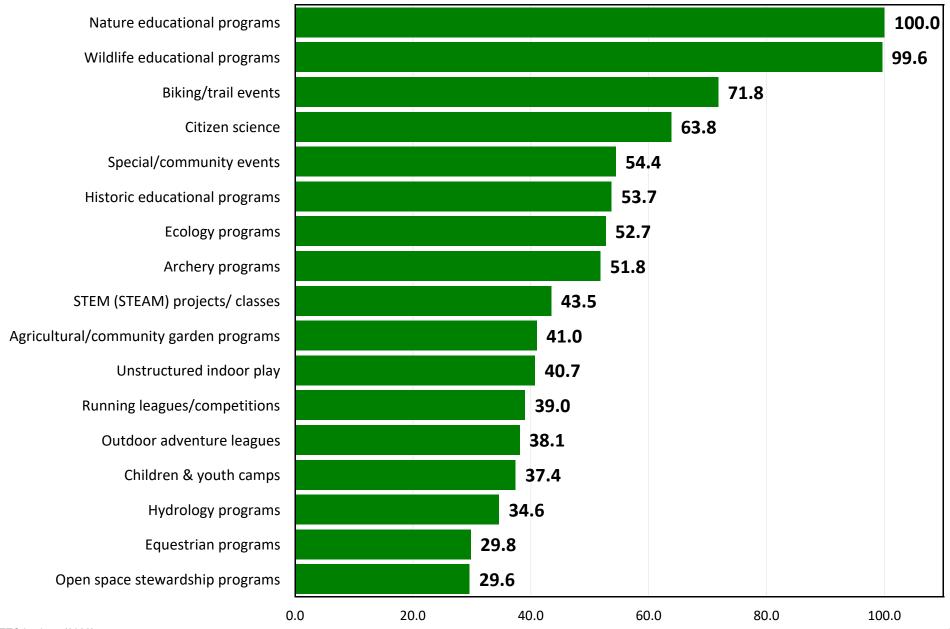
# Top Priorities for Investment for Amenities Based on the Priority Investment Rating



#### **Unmet Needs Rating for Programs**

the rating for the item with the most unmet need=100

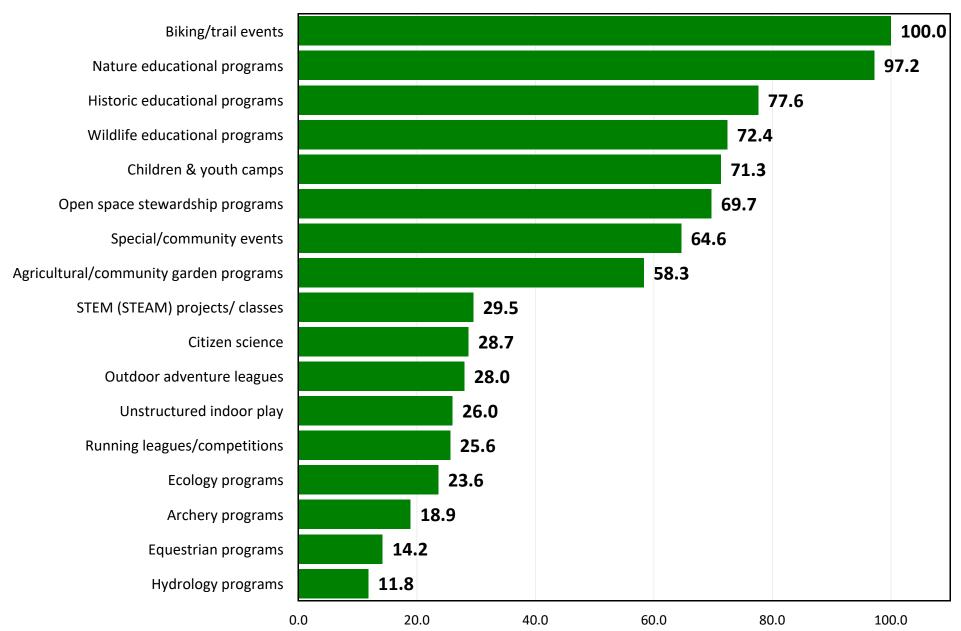
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



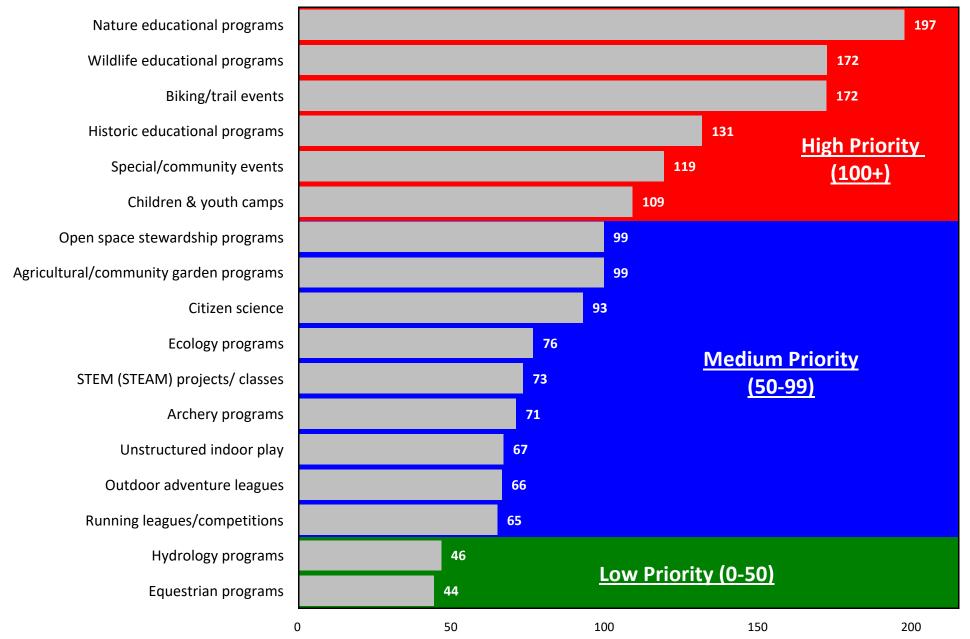
#### **Importance Rating for Programs**

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



# **Top Priorities for Investment for Programs Based on the Priority Investment Rating**



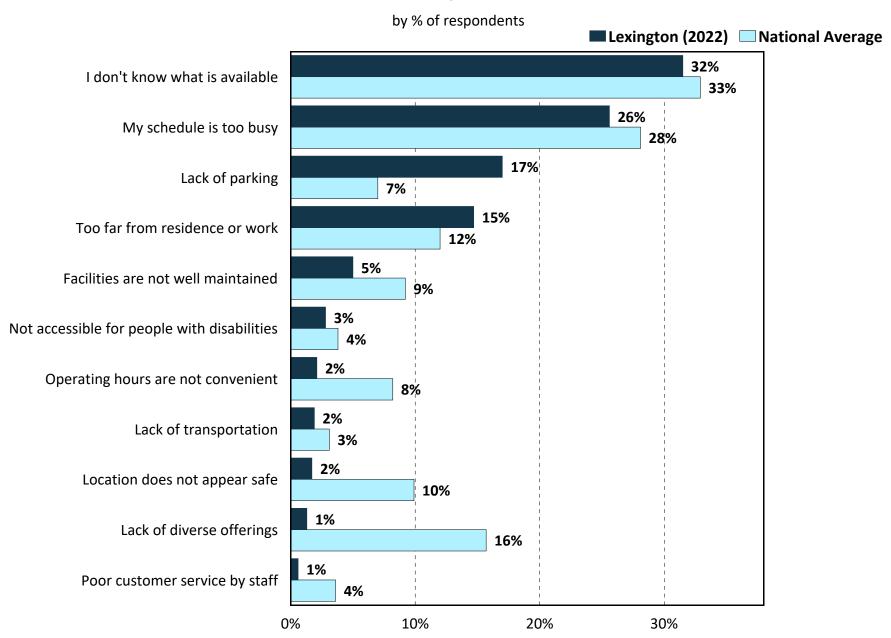
# 4

## Benchmarks

## **National Benchmarks**

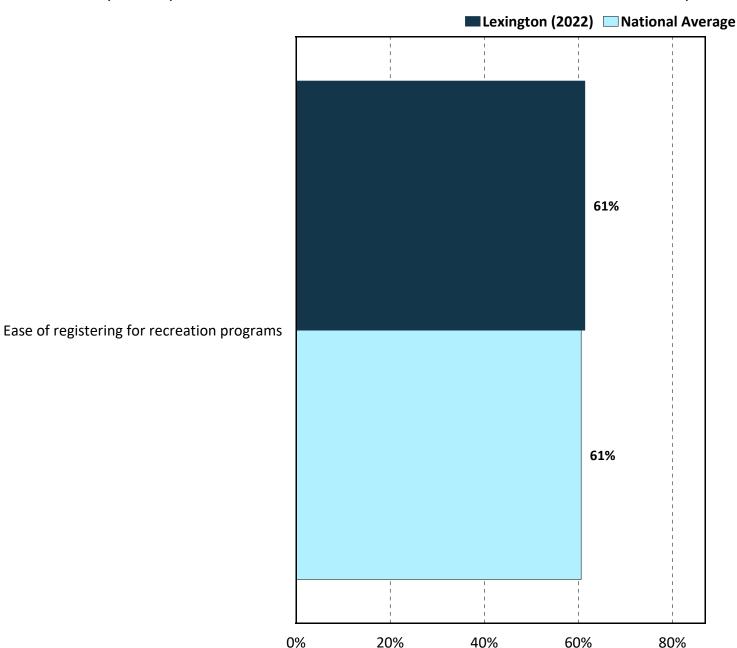
Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the Town of Lexington Parks and Recreation is not authorized without written consent from ETC Institute.

# Barriers to Open Space, Conservation Land, Active and Passive Recreation Areas, or Natural Areas



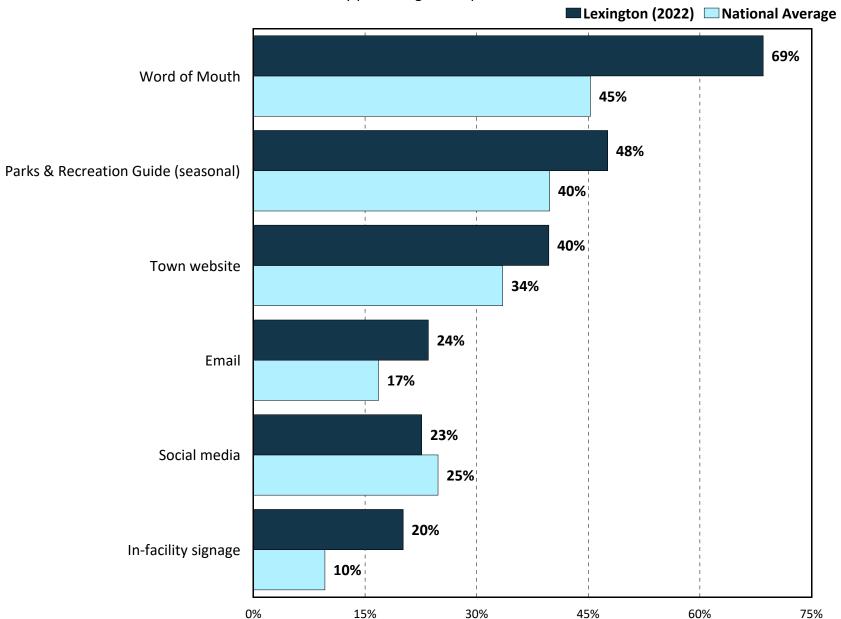
#### **Satisfaction With Recreation Programs**

by % of respondents who rated their satisfaction with the item as either "satisfied" or "very satisfied"



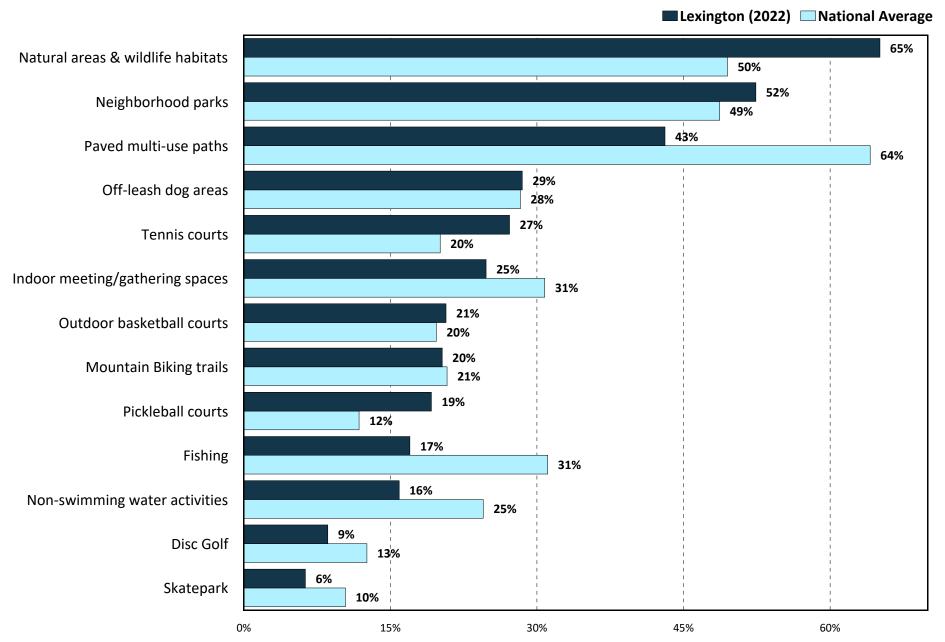
# Ways households learn about open space, conservation land, active and passive recreation areas, or natural areas





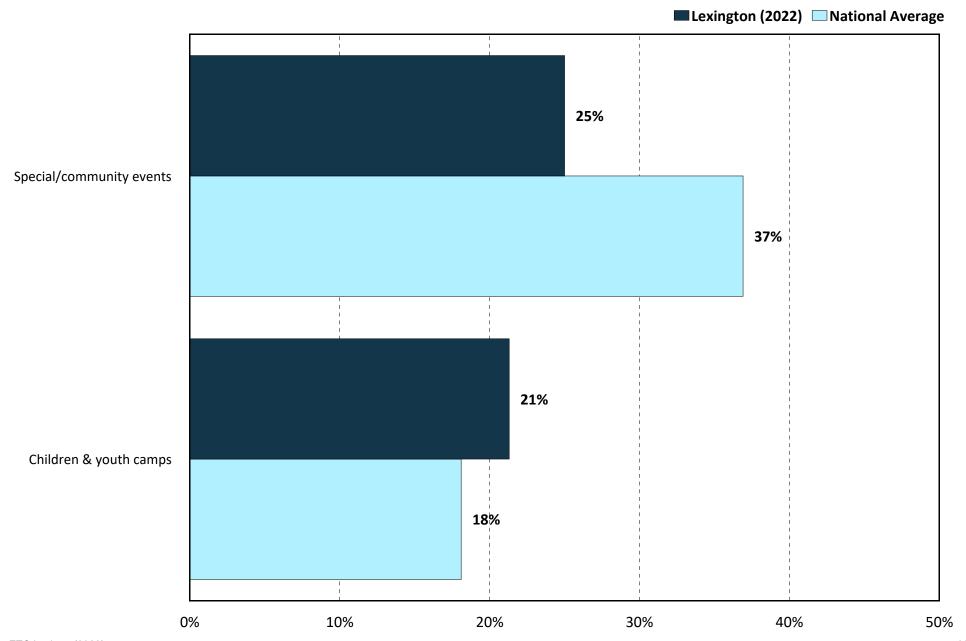
#### Respondents with Need for Parks and Recreation Facilities and Amenities

by percentage of respondents



#### **Respondents with Need for Recreation Programs**

by percentage of respondents





## Importance-Satisfaction Rating

# Importance-Satisfaction Analysis Lexington, Massachusetts

#### Overview

Today, city officials have limited resources which need to be targeted to actions that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the <u>highest importance to citizens</u>; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

#### Methodology

The rating is calculated by summing the percentage of responses for items selected as one of the most important items for the city to provide. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the city's performance in the related area (the sum of the ratings of 4 ("good") and 5 ("excellent") on a 5-point scale excluding "don't know" responses). "Don't Know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

**Example of the Calculation:** Respondents were asked to rate city services then select the top three most important services to their household. For example, twenty-nine percent (29%) of respondents selected *quality/number of outdoor amenities* as one of the most important services.

Regarding satisfaction, 15% of respondents surveyed rated the city's overall performance in the *quality/number of outdoor amenities* as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "Don't Know" responses. The I-S rating for *quality/number of outdoor amenities* was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example 38% was multiplied by 85% (1-0.15). This calculation yielded an I-S rating of 0.1058 which ranked 2nd out of 22 city services.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one for the three most important areas for the city to emphasize over the next five years.

#### **Interpreting the Ratings**

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (IS>=0.20)
- Increase Current Emphasis (0.10<=IS<0.20)
- Maintain Current Emphasis (IS<0.10)

The results for the Town of Lexington are provided on the following pages.

## 2022 Importance-Satisfaction Rating Town of Lexington Parks and Recreation Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
High Drivette (ID 40, 00)						
High Priority (IS .1020)	34%	•	63%	-	0.1259	4
Availability of information about programs & facilities  Maintenance of open space	41%	2	74%	5 2	0.1259	1 2
Maintenance of open space	4170	1	74%	2	0.1056	2
Medium Priority (IS <.10)						
Conservation area rule awareness & enforcement	11%	6	38%	18	0.0683	3
Environmental justice efforts	9%	9	35%	20	0.0603	4
Quality/number of outdoor amenities/features	15%	4	62%	6	0.0560	5
Community special events	12%	5	55%	8	0.0551	6
Website usability	11%	7	50%	12	0.0543	7
Open space accessibility (ADA compliant access)	8%	10	47%	15	0.0445	8
Number of trails	21%	3	81%	1	0.0400	9
Ease of locating passive use areas	7%	12	46%	16	0.0383	10
Park/facility rule awareness & enforcement	7%	11	48%	13	0.0377	11
Number of multi-use paved paths	10%	8	64%	4	0.0343	12
Ease of registering for programs	7%	13	61%	7	0.0251	13
Fees charged for programs	5%	14	54%	9	0.0229	14
Customer assistance by staff over the phone	3%	15	50%	10	0.0154	15
Customer assistance by staff via email	3%	16	48%	14	0.0130	16
Rentals of athletic fields	2%	17	36%	19	0.0127	17
Conservation area land use permits	2%	20	29%	21	0.0107	18
Customer assistance by staff in person	2%	18	50%	11	0.0095	19
Staff availability	1%	21	41%	17	0.0070	20
Rentals of shelters, fire circles, indoor spaces	1%	22	26%	22	0.0059	21
Open space hours	2%	19	72%	3	0.0043	22
open opace means	<b>2</b> /0	10	. = /0	•	0.0040	

Most Important %:

Satisfaction %:

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The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

The "Satisfaction" percentage represents the sum of the ratings "4" and "3" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 4 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

# 6

## **Tabular Data**

## Q1. Please indicate if you or any members of your household have used or visited any of the following conservation open space areas within the Town of Lexington.

(N=536)

	Yes	No
Q1-1. Chiesa Farm	38.2%	61.8%
Q1-2. Cotton Farm & Upper Vine Brook	44.2%	55.8%
Q1-3. Daisy Wilson	18.7%	81.3%
Q1-4. Dunback Meadow	34.0%	66.0%
Q1-5. Hayden Woods	44.0%	56.0%
Q1-6. Idylwilde	15.7%	84.3%
Q1-7. Juniper Hill	9.9%	90.1%
Q1-8. Katahdin Woods	15.3%	84.7%
Q1-9. Liberty Heights	18.1%	81.9%
Q1-10. Lower Vine Brook	43.5%	56.5%
Q1-11. Meagherville	13.2%	86.8%
Q1-12. Paint Mine & Hennessey Field	25.6%	74.4%
Q1-13. Parker Meadow	33.0%	67.0%
Q1-14. Poor Farm	22.6%	77.4%
Q1-15. Turning Mill Pond	15.7%	84.3%
Q1-16. West Farm	16.0%	84.0%
Q1-17. Whipple Hill	58.0%	42.0%
Q1-18. Willard's Woods	63.2%	36.8%
Q1-19. Wright Farm	25.4%	74.6%
Q1-20. Other	10.3%	89.7%

#### Q1. If "YES," please indicate how you would rate your satisfaction with the item below.

(N=478)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Not provided
Q1-1. Chiesa Farm	59.0%	32.2%	4.9%	0.5%	0.0%	3.4%
Q1-2. Cotton Farm & Upper Vine Brook	48.1%	38.8%	9.3%	0.0%	0.4%	3.4%
Q1-3. Daisy Wilson	45.0%	34.0%	15.0%	1.0%	0.0%	5.0%
Q1-4. Dunback Meadow	55.5%	35.2%	4.4%	0.5%	0.0%	4.4%
Q1-5. Hayden Woods	52.5%	33.1%	9.3%	0.4%	0.8%	3.8%
Q1-6. Idylwilde	38.1%	36.9%	17.9%	0.0%	0.0%	7.1%
Q1-7. Juniper Hill	30.2%	43.4%	18.9%	5.7%	0.0%	1.9%
Q1-8. Katahdin Woods	46.3%	36.6%	13.4%	0.0%	1.2%	2.4%
Q1-9. Liberty Heights	40.2%	35.1%	18.6%	2.1%	0.0%	4.1%
Q1-10. Lower Vine Brook	50.2%	36.1%	7.7%	0.9%	0.4%	4.7%
Q1-11. Meagherville	46.5%	35.2%	9.9%	2.8%	0.0%	5.6%
Q1-12. Paint Mine & Hennessey Field	52.6%	35.8%	8.8%	0.7%	0.0%	2.2%
Q1-13. Parker Meadow	46.3%	35.0%	10.2%	1.7%	0.6%	6.2%
Q1-14. Poor Farm	47.9%	31.4%	12.4%	1.7%	0.8%	5.8%
Q1-15. Turning Mill Pond	42.9%	39.3%	9.5%	2.4%	0.0%	6.0%
Q1-16. West Farm	58.1%	23.3%	9.3%	0.0%	2.3%	7.0%
Q1-17. Whipple Hill	57.6%	27.0%	7.7%	2.9%	0.0%	4.8%
Q1-18. Willard's Woods	53.7%	31.9%	7.7%	2.1%	0.3%	4.4%
Q1-19. Wright Farm	51.5%	36.0%	6.6%	0.7%	0.0%	5.1%
Q1-20. Other	45.5%	34.5%	3.6%	3.6%	1.8%	10.9%

#### (WITHOUT "NOT PROVIDED")

## Q1. If "YES," please indicate how you would rate your satisfaction with the item below. (without "not provided")

(N=478)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Chiesa Farm	61.1%	33.3%	5.1%	0.5%	0.0%
Q1-2. Cotton Farm & Upper Vine Brook	49.8%	40.2%	9.6%	0.0%	0.4%
Q1-3. Daisy Wilson	47.4%	35.8%	15.8%	1.1%	0.0%
Q1-4. Dunback Meadow	58.0%	36.8%	4.6%	0.6%	0.0%
Q1-5. Hayden Woods	54.6%	34.4%	9.7%	0.4%	0.9%
Q1-6. Idylwilde	41.0%	39.7%	19.2%	0.0%	0.0%
Q1-7. Juniper Hill	30.8%	44.2%	19.2%	5.8%	0.0%
Q1-8. Katahdin Woods	47.5%	37.5%	13.8%	0.0%	1.3%
Q1-9. Liberty Heights	41.9%	36.6%	19.4%	2.2%	0.0%
Q1-10. Lower Vine Brook	52.7%	37.8%	8.1%	0.9%	0.5%
Q1-11. Meagherville	49.3%	37.3%	10.4%	3.0%	0.0%
Q1-12. Paint Mine & Hennessey Field	53.7%	36.6%	9.0%	0.7%	0.0%
Q1-13. Parker Meadow	49.4%	37.3%	10.8%	1.8%	0.6%
Q1-14. Poor Farm	50.9%	33.3%	13.2%	1.8%	0.9%
Q1-15. Turning Mill Pond	45.6%	41.8%	10.1%	2.5%	0.0%
Q1-16. West Farm	62.5%	25.0%	10.0%	0.0%	2.5%
Q1-17. Whipple Hill	60.5%	28.4%	8.1%	3.0%	0.0%
Q1-18. Willard's Woods	56.2%	33.3%	8.0%	2.2%	0.3%
Q1-19. Wright Farm	54.3%	38.0%	7.0%	0.8%	0.0%
Q1-20. Other	51.0%	38.8%	4.1%	4.1%	2.0%

### Q2. Which FOUR conservation open space areas listed in Question 1 are MOST IMPORTANT to you and members of your household?

Q2. Top choice	Number	Percent
Chiesa Farm	40	7.5 %
Cotton Farm & Upper Vine Brook	22	4.1 %
Daisy Wilson	16	3.0 %
Dunback Meadow	27	5.0 %
Hayden Woods	49	9.1 %
Idylwilde	4	0.7 %
Juniper Hill	4	0.7 %
Katahdin Woods	6	1.1 %
Liberty Heights	9	1.7 %
Lower Vine Brook	34	6.3 %
Meagherville	18	3.4 %
Paint Mine & Hennessey Field	18	3.4 %
Parker Meadow	15	2.8 %
Poor Farm	12	2.2 %
Turning Mill Pond	1	0.2 %
West Farm	16	3.0 %
Whipple Hill	66	12.3 %
Willard's Woods	70	13.1 %
Wright Farm	6	1.1 %
None chosen	103	19.2 %
Total	536	100.0 %

### Q2. Which FOUR conservation open space areas listed in Question 1 are MOST IMPORTANT to you and members of your household?

Q2. 2nd choice	Number	Percent
Chiesa Farm	33	6.2 %
Cotton Farm & Upper Vine Brook	28	5.2 %
Daisy Wilson	8	1.5 %
Dunback Meadow	25	4.7 %
Hayden Woods	22	4.1 %
Idylwilde	8	1.5 %
Juniper Hill	4	0.7 %
Katahdin Woods	4	0.7 %
Liberty Heights	22	4.1 %
Lower Vine Brook	24	4.5 %
Meagherville	10	1.9 %
Paint Mine & Hennessey Field	16	3.0 %
Parker Meadow	9	1.7 %
Poor Farm	12	2.2 %
Turning Mill Pond	9	1.7 %
West Farm	11	2.1 %
Whipple Hill	44	8.2 %
Willard's Woods	79	14.7 %
Wright Farm	14	2.6 %
None chosen	154	28.7 %
Total	536	100.0 %

## Q2. Which FOUR conservation open space areas listed in Question 1 are MOST IMPORTANT to you and members of your household?

Q2. 3rd choice	Number	Percent
Chiesa Farm	21	3.9 %
Cotton Farm & Upper Vine Brook	31	5.8 %
Daisy Wilson	6	1.1 %
Dunback Meadow	25	4.7 %
Hayden Woods	24	4.5 %
Idylwilde	1	0.2 %
Juniper Hill	3	0.6 %
Katahdin Woods	6	1.1 %
Liberty Heights	9	1.7 %
Lower Vine Brook	25	4.7 %
Meagherville	4	0.7 %
Paint Mine & Hennessey Field	16	3.0 %
Parker Meadow	26	4.9 %
Poor Farm	9	1.7 %
Turning Mill Pond	8	1.5 %
West Farm	5	0.9 %
Whipple Hill	51	9.5 %
Willard's Woods	46	8.6 %
Wright Farm	11	2.1 %
None chosen	209	39.0 %
Total	536	100.0 %

## Q2. Which FOUR conservation open space areas listed in Question 1 are MOST IMPORTANT to you and members of your household?

Q2. 4th choice	Number	Percent
Chiesa Farm	18	3.4 %
Cotton Farm & Upper Vine Brook	31	5.8 %
Daisy Wilson	8	1.5 %
Dunback Meadow	15	2.8 %
Hayden Woods	20	3.7 %
Idylwilde	4	0.7 %
Juniper Hill	3	0.6 %
Katahdin Woods	6	1.1 %
Liberty Heights	4	0.7 %
Lower Vine Brook	29	5.4 %
Meagherville	3	0.6 %
Paint Mine & Hennessey Field	10	1.9 %
Parker Meadow	21	3.9 %
Poor Farm	8	1.5 %
Turning Mill Pond	6	1.1 %
West Farm	3	0.6 %
Whipple Hill	31	5.8 %
Willard's Woods	31	5.8 %
Wright Farm	13	2.4 %
None chosen	272	50.7 %
Total	536	100.0 %

#### (SUM OF TOP 4)

## Q2. Which FOUR conservation open space areas listed in Question 1 are MOST IMPORTANT to you and members of your household? (top 4)

Q2. Top choice	Number	Percent
Chiesa Farm	112	20.9 %
Cotton Farm & Upper Vine Brook	112	20.9 %
Daisy Wilson	38	7.1 %
Dunback Meadow	92	17.2 %
Hayden Woods	115	21.5 %
Idylwilde	17	3.2 %
Juniper Hill	14	2.6 %
Katahdin Woods	22	4.1 %
Liberty Heights	44	8.2 %
Lower Vine Brook	112	20.9 %
Meagherville	35	6.5 %
Paint Mine & Hennessey Field	60	11.2 %
Parker Meadow	71	13.2 %
Poor Farm	41	7.6 %
Turning Mill Pond	24	4.5 %
West Farm	35	6.5 %
Whipple Hill	192	35.8 %
Willard's Woods	226	42.2 %
Wright Farm	44	8.2 %
None chosen	103	19.2 %
Total	1509	

#### Q3. What features of the areas you indicated you use in Question 1 do you most enjoy?

Q3. Features of areas you most enjoy	Number	Percent
Natural, forested, wooded open spaces	439	81.9 %
Community gardens	44	8.2 %
Mixed use areas for passive activities	101	18.8 %
Water views & access	147	27.4 %
Historical landscape & scenic views	174	32.5 %
Universal accessible multi-use trails	160	29.9 %
Peaceful, pleasant attractive areas	347	64.7 %
Bird/wildlife viewing	211	39.4 %
Pollinator habitat, open meadows	183	34.1 %
Agriculture	31	5.8 %
Bicycling opportunities	122	22.8 %
Dog walking opportunities	178	33.2 %
How close the amenity is to home	328	61.2 %
Options to participate in natural resource education		
programs	37	6.9 %
Experiences for all ages & abilities	124	23.1 %
Fire pits	15	2.8 %
Trail head parking, access, & signage	165	30.8 %
Other	20	3.7 %
Total	2826	

#### **Q3-18. Other**

Q3-18. Other	Number	Percent
Running trails	2	10.0 %
Boardwalks, and hiking	1	5.0 %
Goats	1	5.0 %
Agricultural programs, volunteering on the farm	1	5.0 %
Access to walking and running trails	1	5.0 %
Board walks	1	5.0 %
Group walks by community center	1	5.0 %
Railroad	1	5.0 %
Disability access	1	5.0 %
Access to other parts of town	1	5.0 %
We found these places were great for cross country		
skiing	1	5.0 %
Walking trails	1	5.0 %
Trashcans	1	5.0 %
Handicap access	1	5.0 %
Mowed meadow in Willard's Woods	1	5.0 %
Densely wooded, undisturbed areas	1	5.0 %
Good trail running, cross-country skiing in the winter	1	5.0 %
Walking	1	5.0 %
Family friendly events	1	5.0 %
Total	20	100.0 %

# **Q4.** Which FOUR features listed in Question 3 could the Town of Lexington Conservation Open Space Areas use more of?

Q4. Top choice	Number	Percent
Natural, forested, wooded open spaces	118	22.0 %
Community gardens	16	3.0 %
Mixed use areas for passive activities	14	2.6 %
Water views & access	34	6.3 %
Historical landscape & scenic views	15	2.8 %
Universal accessible multi-use trails	25	4.7 %
Peaceful, pleasant attractive areas	21	3.9 %
Bird/wildlife viewing	6	1.1 %
Pollinator habitat, open meadows	16	3.0 %
Agriculture	9	1.7 %
Bicycling opportunities	26	4.9 %
Dog walking opportunities	35	6.5 %
How close the amenity is to home	14	2.6 %
Options to participate in natural resource education		
programs	5	0.9 %
Experiences for all ages & abilities	11	2.1 %
Fire pits	3	0.6 %
Trail head parking, access, & signage	43	8.0 %
Other	4	0.7 %
None chosen	121	22.6 %
Total	536	100.0 %

# **Q4.** Which FOUR features listed in Question 3 could the Town of Lexington Conservation Open Space Areas use more of?

Q4. 2nd choice	Number	Percent
Natural, forested, wooded open spaces	52	9.7 %
Community gardens	16	3.0 %
Mixed use areas for passive activities	23	4.3 %
Water views & access	40	7.5 %
Historical landscape & scenic views	24	4.5 %
Universal accessible multi-use trails	22	4.1 %
Peaceful, pleasant attractive areas	47	8.8 %
Bird/wildlife viewing	21	3.9 %
Pollinator habitat, open meadows	20	3.7 %
Agriculture	7	1.3 %
Bicycling opportunities	20	3.7 %
Dog walking opportunities	18	3.4 %
How close the amenity is to home	17	3.2 %
Options to participate in natural resource education		
programs	5	0.9 %
Experiences for all ages & abilities	8	1.5 %
Fire pits	7	1.3 %
Trail head parking, access, & signage	21	3.9 %
None chosen	168	31.3 %
Total	536	100.0 %

# **Q4.** Which FOUR features listed in Question 3 could the Town of Lexington Conservation Open Space Areas use more of?

Q4. 3rd choice	Number	Percent
Natural, forested, wooded open spaces	41	7.6 %
Community gardens	7	1.3 %
Mixed use areas for passive activities	11	2.1 %
Water views & access	25	4.7 %
Historical landscape & scenic views	13	2.4 %
Universal accessible multi-use trails	27	5.0 %
Peaceful, pleasant attractive areas	56	10.4 %
Bird/wildlife viewing	24	4.5 %
Pollinator habitat, open meadows	26	4.9 %
Agriculture	5	0.9 %
Bicycling opportunities	17	3.2 %
Dog walking opportunities	12	2.2 %
How close the amenity is to home	6	1.1 %
Options to participate in natural resource education		
programs	16	3.0 %
Experiences for all ages & abilities	8	1.5 %
Fire pits	2	0.4 %
Trail head parking, access, & signage	16	3.0 %
None chosen	224	41.8 %
Total	536	100.0 %

# **Q4.** Which FOUR features listed in Question 3 could the Town of Lexington Conservation Open Space Areas use more of?

Q4. 4th choice	Number	Percent
Natural, forested, wooded open spaces	13	2.4 %
Community gardens	8	1.5 %
Mixed use areas for passive activities	15	2.8 %
Water views & access	12	2.2 %
Historical landscape & scenic views	17	3.2 %
Universal accessible multi-use trails	21	3.9 %
Peaceful, pleasant attractive areas	38	7.1 %
Bird/wildlife viewing	24	4.5 %
Pollinator habitat, open meadows	29	5.4 %
Agriculture	3	0.6 %
Bicycling opportunities	13	2.4 %
Dog walking opportunities	10	1.9 %
How close the amenity is to home	10	1.9 %
Options to participate in natural resource education		
programs	3	0.6 %
Experiences for all ages & abilities	24	4.5 %
Fire pits	4	0.7 %
Trail head parking, access, & signage	23	4.3 %
None chosen	269	50.2 %
Total	536	100.0 %

#### (SUM OF TOP 4)

# Q4. Which FOUR features listed in Question 3 could the Town of Lexington Conservation Open Space Areas use more of? (top 4)

Q4. Top choice	Number	Percent
Natural, forested, wooded open spaces	224	41.8 %
Community gardens	47	8.8 %
Mixed use areas for passive activities	63	11.8 %
Water views & access	111	20.7 %
Historical landscape & scenic views	69	12.9 %
Universal accessible multi-use trails	95	17.7 %
Peaceful, pleasant attractive areas	162	30.2 %
Bird/wildlife viewing	75	14.0 %
Pollinator habitat, open meadows	91	17.0 %
Agriculture	24	4.5 %
Bicycling opportunities	76	14.2 %
Dog walking opportunities	75	14.0 %
How close the amenity is to home	47	8.8 %
Options to participate in natural resource education		
programs	29	5.4 %
Experiences for all ages & abilities	51	9.5 %
Fire pits	16	3.0 %
Trail head parking, access, & signage	103	19.2 %
Other	4	0.7 %
None chosen	121	22.6 %
Total	1483	

### Q5. The following are potential actions the Town of Lexington could take to improve the overall quality of life in the community. Please indicate how supportive you would be of each action.

(N=536)

	Somewhat			
	Very supportive	supportive	Not sure	Not supportive
Q5-1. Acquire land for recreation	34.7%	29.1%	25.2%	11.0%
Q5-2. Acquire land for conservation	56.3%	17.9%	17.7%	8.0%
Q5-3. Acquire land for agriculture/community gardens	24.8%	33.6%	29.3%	12.3%
Q5-4. Enhance existing conservation areas (habitat restoration, invasive species management, installation of nesting boxes, etc.)	63.8%	19.6%	13.2%	3.4%
nesting center, every	02.070	191070	10.270	2
Q5-5. Enhance existing park facilities (playgrounds, shelters, sports fields, etc.)	38.8%	30.6%	22.4%	8.2%
Q5-6. Increase connectivity to open space with trails/accessible routes	51.1%	27.8%	16.4%	4.7%
Q5-7. Increase programs & events	17.4%	30.4%	41.2%	11.0%
Q5-8. Increase maintenance of trails & boardwalks	49.4%	31.7%	15.7%	3.2%
Q5-9. Enhance/increase access to amenities	25.6%	29.9%	37.3%	7.3%

# Q6. Which THREE potential actions from the list in Question 5 would you be MOST WILLING to support with your tax dollars?

Q6. Top choice	Number	Percent
Acquire land for recreation	47	8.8 %
Acquire land for conservation	165	30.8 %
Acquire land for agriculture/community gardens	14	2.6 %
Enhance existing conservation areas (habitat restoration,		
invasive species management, installation of nesting		
boxes, etc.)	108	20.1 %
Enhance existing park facilities (playgrounds, shelters,		
sports fields, etc.)	56	10.4 %
Increase connectivity to open space with trails/accessible		
routes	30	5.6 %
Increase programs & events	12	2.2 %
Increase maintenance of trails & boardwalks	41	7.6 %
Enhance/increase access to amenities	9	1.7 %
None chosen	54	10.1 %
Total	536	100.0 %

# Q6. Which THREE potential actions from the list in Question 5 would you be MOST WILLING to support with your tax dollars?

Q6. 2nd choice	Number	Percent
Acquire land for recreation	35	6.5 %
Acquire land for conservation	46	8.6 %
Acquire land for agriculture/community gardens	34	6.3 %
Enhance existing conservation areas (habitat restoration,		
invasive species management, installation of nesting		
boxes, etc.)	108	20.1 %
Enhance existing park facilities (playgrounds, shelters,		
sports fields, etc.)	55	10.3 %
Increase connectivity to open space with trails/accessible		
routes	67	12.5 %
Increase programs & events	15	2.8 %
Increase maintenance of trails & boardwalks	67	12.5 %
Enhance/increase access to amenities	15	2.8 %
None chosen	94	17.5 %
Total	536	100.0 %

### **Q6.** Which THREE potential actions from the list in Question 5 would you be MOST WILLING to support with your tax dollars?

Q6. 3rd choice	Number	Percent
Acquire land for recreation	32	6.0 %
Acquire land for conservation	30	5.6 %
Acquire land for agriculture/community gardens	38	7.1 %
Enhance existing conservation areas (habitat restoration,		
invasive species management, installation of nesting		
boxes, etc.)	61	11.4 %
Enhance existing park facilities (playgrounds, shelters,		
sports fields, etc.)	37	6.9 %
Increase connectivity to open space with trails/accessible		
routes	64	11.9 %
Increase programs & events	17	3.2 %
Increase maintenance of trails & boardwalks	95	17.7 %
Enhance/increase access to amenities	23	4.3 %
None chosen	139	25.9 %
Total	536	100.0 %

### (SUM OF TOP 3)

# Q6. Which THREE potential actions from the list in Question 5 would you be MOST WILLING to support with your tax dollars? (top 3)

Q6. Top choice	Number	Percent
Acquire land for recreation	114	21.3 %
Acquire land for conservation	241	45.0 %
Acquire land for agriculture/community gardens	86	16.0 %
Enhance existing conservation areas (habitat restoration,		
invasive species management, installation of nesting		
boxes, etc.)	277	51.7 %
Enhance existing park facilities (playgrounds, shelters,		
sports fields, etc.)	148	27.6 %
Increase connectivity to open space with trails/accessible		
routes	161	30.0 %
Increase programs & events	44	8.2 %
Increase maintenance of trails & boardwalks	203	37.9 %
Enhance/increase access to amenities	47	8.8 %
None chosen	54	10.1 %
Total	1375	

# Q7. Please indicate if you or any members of your household have used or visited any of the following in the Town of Lexington.

(N=536)

	Yes	No
Q7-1. Arlington Great Meadow & Reservoir	65.9%	34.1%
Q7-2. Beaver Brook North	21.8%	78.2%
Q7-3. Center Recreation Complex	63.6%	36.4%
Q7-4. Community gardens	18.7%	81.3%
Q7-5. Historic Battle Green	86.4%	13.6%
Q7-6. Lex Farm	34.9%	65.1%
Q7-7. Lexington or Belmont Golf Courses	20.7%	79.3%
Q7-8. Lincoln Park	64.4%	35.6%
Q7-9. Minuteman Bikeway	90.9%	9.1%
Q7-10. Neighborhood parks & playgrounds	65.9%	34.1%
Q7-11. Old Reservoir	62.1%	37.9%
Q7-12. Pine Meadows Golf Club	23.7%	76.3%
Q7-13. Public tennis courts	38.6%	61.4%
Q7-14. Skate park	12.5%	87.5%
Q7-15. Tower Park	33.4%	66.6%
Q7-16. Wilson Farm	77.4%	22.6%
Q7-17. Other	1.1%	98.9%

### Q7. If "YES," please indicate how you would rate your satisfaction with the item below.

(N=521)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Not provided
Q7-1. Arlington Great Meadow & Reservoir	47.9%	36.8%	10.2%	0.6%	0.3%	4.2%
Q7-2. Beaver Brook North	38.5%	45.3%	10.3%	0.9%	0.0%	5.1%
Q7-3. Center Recreation Complex	48.4%	38.7%	5.9%	2.1%	0.0%	5.0%
Q7-4. Community gardens	24.0%	41.0%	26.0%	0.0%	1.0%	8.0%
Q7-5. Historic Battle Green	51.8%	38.0%	3.7%	1.1%	0.0%	5.4%
Q7-6. Lex Farm	45.5%	34.8%	10.7%	1.1%	0.5%	7.5%
Q7-7. Lexington or Belmont Golf Courses	32.4%	37.8%	26.1%	0.0%	0.0%	3.6%
Q7-8. Lincoln Park	51.3%	37.7%	5.2%	1.2%	0.0%	4.6%
Q7-9. Minuteman Bikeway	55.9%	30.4%	5.1%	2.1%	0.4%	6.2%
Q7-10. Neighborhood parks & playgrounds	35.4%	44.5%	12.5%	2.0%	0.0%	5.7%
Q7-11. Old Reservoir	20.1%	41.4%	21.9%	8.1%	2.4%	6.0%
Q7-12. Pine Meadows Golf Club	40.2%	33.1%	21.3%	0.0%	0.8%	4.7%
Q7-13. Public tennis courts	31.9%	39.6%	17.4%	4.3%	0.0%	6.8%
Q7-14. Skate park	28.4%	41.8%	20.9%	1.5%	0.0%	7.5%
Q7-15. Tower Park	30.2%	43.0%	19.0%	3.4%	0.6%	3.9%
Q7-16. Wilson Farm	47.7%	33.3%	9.9%	2.4%	0.7%	6.0%
Q7-17. Other	16.7%	50.0%	0.0%	16.7%	0.0%	16.7%

### (WITHOUT "NOT PROVIDED")

# Q7. If "YES," please indicate how you would rate your satisfaction with the item below. (without "not provided")

(N=521)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q7-1. Arlington Great Meadow & Reservoir	50.0%	38.5%	10.7%	0.6%	0.3%
Q7-2. Beaver Brook North	40.5%	47.7%	10.8%	0.9%	0.0%
Q7-3. Center Recreation Complex	50.9%	40.7%	6.2%	2.2%	0.0%
Q7-4. Community gardens	26.1%	44.6%	28.3%	0.0%	1.1%
Q7-5. Historic Battle Green	54.8%	40.2%	3.9%	1.1%	0.0%
Q7-6. Lex Farm	49.1%	37.6%	11.6%	1.2%	0.6%
Q7-7. Lexington or Belmont Golf Courses	33.6%	39.3%	27.1%	0.0%	0.0%
Q7-8. Lincoln Park	53.8%	39.5%	5.5%	1.2%	0.0%
Q7-9. Minuteman Bikeway	59.5%	32.4%	5.5%	2.2%	0.4%
Q7-10. Neighborhood parks & playgrounds	37.5%	47.1%	13.2%	2.1%	0.0%
Q7-11. Old Reservoir	21.4%	44.1%	23.3%	8.6%	2.6%
Q7-12. Pine Meadows Golf Club	42.1%	34.7%	22.3%	0.0%	0.8%
Q7-13. Public tennis courts	34.2%	42.5%	18.7%	4.7%	0.0%
Q7-14. Skate park	30.6%	45.2%	22.6%	1.6%	0.0%
Q7-15. Tower Park	31.4%	44.8%	19.8%	3.5%	0.6%
Q7-16. Wilson Farm	50.8%	35.4%	10.5%	2.6%	0.8%
Q7-17. Other	20.0%	60.0%	0.0%	20.0%	0.0%

### **Q7-17. Other**

Q7-17. Other	Number	Percent
Park behind Wicked Bagel & Battle Road Bikes	1	16.7 %
Shaker Glen	1	16.7 %
Historic homes tour	1	16.7 %
Copper Smith Trail	1	16.7 %
POND OFF NORTH ST	1	16.7 %
Hastings Playground	1	16.7 %
Total	6	100.0 %

### Q8. Which FOUR items in Question 7 are MOST IMPORTANT to you and members of your household?

Q8. Top choice	Number	Percent
Arlington Great Meadow & Reservoir	53	9.9 %
Beaver Brook North	6	1.1 %
Center Recreation Complex	54	10.1 %
Community gardens	5	0.9 %
Historic Battle Green	64	11.9 %
Lex Farm	28	5.2 %
Lexington or Belmont Golf Courses	4	0.7 %
Lincoln Park	38	7.1 %
Minuteman Bikeway	144	26.9 %
Neighborhood parks & playgrounds	21	3.9 %
Old Reservoir	12	2.2 %
Pine Meadows Golf Club	16	3.0 %
Public tennis courts	12	2.2 %
Skate park	1	0.2 %
Wilson Farm	30	5.6 %
Other	1	0.2 %
None chosen	47	8.8 %
Total	536	100.0 %

### Q8. Which FOUR items in Question 7 are MOST IMPORTANT to you and members of your household?

Q8. 2nd choice	Number	Percent
Arlington Great Meadow & Reservoir	42	7.8 %
Beaver Brook North	7	1.3 %
Center Recreation Complex	64	11.9 %
Community gardens	4	0.7 %
Historic Battle Green	63	11.8 %
Lex Farm	15	2.8 %
Lexington or Belmont Golf Courses	3	0.6 %
Lincoln Park	63	11.8 %
Minuteman Bikeway	101	18.8 %
Neighborhood parks & playgrounds	31	5.8 %
Old Reservoir	13	2.4 %
Pine Meadows Golf Club	10	1.9 %
Public tennis courts	13	2.4 %
Skate park	1	0.2 %
Tower Park	1	0.2 %
Wilson Farm	40	7.5 %
None chosen	65	12.1 %
Total	536	100.0 %

### Q8. Which FOUR items in Question 7 are MOST IMPORTANT to you and members of your household?

Q8. 3rd choice	Number	Percent
Arlington Great Meadow & Reservoir	49	9.1 %
Beaver Brook North	3	0.6 %
Center Recreation Complex	46	8.6 %
Community gardens	5	0.9 %
Historic Battle Green	59	11.0 %
Lex Farm	14	2.6 %
Lexington or Belmont Golf Courses	2	0.4 %
Lincoln Park	46	8.6 %
Minuteman Bikeway	67	12.5 %
Neighborhood parks & playgrounds	49	9.1 %
Old Reservoir	33	6.2 %
Pine Meadows Golf Club	12	2.2 %
Public tennis courts	17	3.2 %
Skate park	3	0.6 %
Tower Park	7	1.3 %
Wilson Farm	38	7.1 %
None chosen	86	16.0 %
Total	536	100.0 %

### Q8. Which FOUR items in Question 7 are MOST IMPORTANT to you and members of your household?

Q8. 4th choice	Number	Percent
Arlington Great Meadow & Reservoir	26	4.9 %
Beaver Brook North	8	1.5 %
Center Recreation Complex	34	6.3 %
Community gardens	8	1.5 %
Historic Battle Green	46	8.6 %
Lex Farm	16	3.0 %
Lexington or Belmont Golf Courses	2	0.4 %
Lincoln Park	23	4.3 %
Minuteman Bikeway	57	10.6 %
Neighborhood parks & playgrounds	45	8.4 %
Old Reservoir	29	5.4 %
Pine Meadows Golf Club	9	1.7 %
Public tennis courts	22	4.1 %
Skate park	3	0.6 %
Tower Park	15	2.8 %
Wilson Farm	45	8.4 %
Other	3	0.6 %
None chosen	145	27.1 %
Total	536	100.0 %

### (SUM OF TOP 4)

# Q8. Which FOUR items in Question 7 are MOST IMPORTANT to you and members of your household? (top 4)

Q8. Top choice	Number	Percent
Arlington Great Meadow & Reservoir	170	31.7 %
Beaver Brook North	24	4.5 %
Center Recreation Complex	198	36.9 %
Community gardens	22	4.1 %
Historic Battle Green	232	43.3 %
Lex Farm	73	13.6 %
Lexington or Belmont Golf Courses	11	2.1 %
Lincoln Park	170	31.7 %
Minuteman Bikeway	369	68.8 %
Neighborhood parks & playgrounds	146	27.2 %
Old Reservoir	87	16.2 %
Pine Meadows Golf Club	47	8.8 %
Public tennis courts	64	11.9 %
Skate park	8	1.5 %
Tower Park	23	4.3 %
Wilson Farm	153	28.5 %
Other	4	0.7 %
None chosen	47	8.8 %
Total	1848	

### Q9. What features of the areas you indicated you use in Question 7 do you most enjoy?

Q9. Features of areas you enjoy most	Number	Percent
Natural, wooded open spaces	368	68.7 %
Community playgrounds	200	37.3 %
Meeting space	90	16.8 %
Mixed use areas for walking/playing	288	53.7 %
Accessible multi-use paths	205	38.2 %
Water views	138	25.7 %
Water access	87	16.2 %
Peaceful, pleasant attractive areas	330	61.6 %
Bird/wildlife viewing	161	30.0 %
Sports fields	173	32.3 %
Mowed open lawns	96	17.9 %
Flowers/planters	96	17.9 %
Public art spaces	96	17.9 %
How close the amenity is to home	287	53.5 %
Options to participate in organized recreation activities	119	22.2 %
Clean park space & amenities	273	50.9 %
Experiences for all ages & abilities	188	35.1 %
Clear views throughout the park (sightlines)	73	13.6 %
Well-lit spaces	96	17.9 %
Other	21	3.9 %
Total	3385	

### Q10. Which FOUR features listed in Question 9 could the Town of Lexington use more of?

Q10. Top choice	Number	Percent
Natural, wooded open spaces	153	28.5 %
Community playgrounds	16	3.0 %
Meeting space	18	3.4 %
Mixed use areas for walking/playing	37	6.9 %
Accessible multi-use paths	33	6.2 %
Water views	15	2.8 %
Water access	12	2.2 %
Peaceful, pleasant attractive areas	27	5.0 %
Bird/wildlife viewing	7	1.3 %
Sports fields	31	5.8 %
Mowed open lawns	3	0.6 %
Flowers/planters	6	1.1 %
Public art spaces	18	3.4 %
How close the amenity is to home	10	1.9 %
Options to participate in organized recreation activities	8	1.5 %
Clean park space & amenities	16	3.0 %
Experiences for all ages & abilities	12	2.2 %
Clear views throughout the park (sightlines)	1	0.2 %
Well-lit spaces	11	2.1 %
Other	8	1.5 %
None chosen	94	17.5 %
Total	536	100.0 %

### Q10. Which FOUR features listed in Question 9 could the Town of Lexington use more of?

Q10. 2nd choice	Number	Percent
Natural, wooded open spaces	41	7.6 %
Community playgrounds	22	4.1 %
Meeting space	11	2.1 %
Mixed use areas for walking/playing	48	9.0 %
Accessible multi-use paths	41	7.6 %
Water views	19	3.5 %
Water access	17	3.2 %
Peaceful, pleasant attractive areas	59	11.0 %
Bird/wildlife viewing	20	3.7 %
Sports fields	14	2.6 %
Mowed open lawns	9	1.7 %
Flowers/planters	9	1.7 %
Public art spaces	18	3.4 %
How close the amenity is to home	10	1.9 %
Options to participate in organized recreation activities	11	2.1 %
Clean park space & amenities	21	3.9 %
Experiences for all ages & abilities	16	3.0 %
Clear views throughout the park (sightlines)	5	0.9 %
Well-lit spaces	9	1.7 %
None chosen	136	25.4 %
Total	536	100.0 %

### Q10. Which FOUR features listed in Question 9 could the Town of Lexington use more of?

Q10. 3rd choice	Number	Percent
Natural, wooded open spaces	24	4.5 %
Community playgrounds	18	3.4 %
Meeting space	4	0.7 %
Mixed use areas for walking/playing	35	6.5 %
Accessible multi-use paths	30	5.6 %
Water views	11	2.1 %
Water access	12	2.2 %
Peaceful, pleasant attractive areas	50	9.3 %
Bird/wildlife viewing	26	4.9 %
Sports fields	15	2.8 %
Mowed open lawns	7	1.3 %
Flowers/planters	16	3.0 %
Public art spaces	16	3.0 %
How close the amenity is to home	19	3.5 %
Options to participate in organized recreation activities	8	1.5 %
Clean park space & amenities	33	6.2 %
Experiences for all ages & abilities	22	4.1 %
Clear views throughout the park (sightlines)	3	0.6 %
Well-lit spaces	6	1.1 %
None chosen	181	33.8 %
Total	536	100.0 %

#### Q10. Which FOUR features listed in Question 9 could the Town of Lexington use more of?

Q10. 4th choice	Number	Percent
Natural, wooded open spaces	19	3.5 %
Community playgrounds	15	2.8 %
Meeting space	12	2.2 %
Mixed use areas for walking/playing	14	2.6 %
Accessible multi-use paths	14	2.6 %
Water views	11	2.1 %
Water access	6	1.1 %
Peaceful, pleasant attractive areas	36	6.7 %
Bird/wildlife viewing	18	3.4 %
Sports fields	10	1.9 %
Mowed open lawns	7	1.3 %
Flowers/planters	12	2.2 %
Public art spaces	12	2.2 %
How close the amenity is to home	20	3.7 %
Options to participate in organized recreation activities	14	2.6 %
Clean park space & amenities	32	6.0 %
Experiences for all ages & abilities	28	5.2 %
Clear views throughout the park (sightlines)	7	1.3 %
Well-lit spaces	10	1.9 %
None chosen	239	44.6 %
Total	536	100.0 %

# (SUM OF TOP 4) Q10. Which FOUR features listed in Question 9 could the Town of Lexington use more of? (top 4)

Q10. Top choice	Number	Percent
Natural, wooded open spaces	237	44.2 %
Community playgrounds	71	13.2 %
Meeting space	45	8.4 %
Mixed use areas for walking/playing	134	25.0 %
Accessible multi-use paths	118	22.0 %
Water views	56	10.4 %
Water access	47	8.8 %
Peaceful, pleasant attractive areas	172	32.1 %
Bird/wildlife viewing	71	13.2 %
Sports fields	70	13.1 %
Mowed open lawns	26	4.9 %
Flowers/planters	43	8.0 %
Public art spaces	64	11.9 %
How close the amenity is to home	59	11.0 %
Options to participate in organized recreation activities	41	7.6 %
Clean park space & amenities	102	19.0 %
Experiences for all ages & abilities	78	14.6 %
Clear views throughout the park (sightlines)	16	3.0 %
Well-lit spaces	36	6.7 %
Other	8	1.5 %
None chosen	94	17.5 %
Total	1588	

# Q11. Please check ALL the reasons why you or members of your household currently DO NOT use Lexington's open space, conservation land, active and passive recreation areas, or natural areas MORE OFTEN.

Q11. All the reasons why your household currently does not use Lexington's open space, conservation land, active & passive recreation areas,

or natural areas more often	Number	Percent
Lack of clear views in the open space areas (sightlines)	18	3.4 %
I don't know what is available	169	31.5 %
Operating hours are not convenient	11	2.1 %
Areas are too crowded	41	7.6 %
Poor customer service by staff	3	0.6 %
Lack of restrooms	108	20.1 %
Better amenities are available elsewhere	26	4.9 %
Facility I want to visit is not offered	13	2.4 %
Facilities are not well maintained	27	5.0 %
Location does not appear safe	9	1.7 %
My schedule is too busy	137	25.6 %
Not accessible for people with disabilities	15	2.8 %
Lack of programming opportunities suitable for seniors	31	5.8 %
Lack of programming opportunities that appeal to teens	19	3.5 %
Lack of programming opportunities suitable for ages 2-5	9	1.7 %
Lack of programming opportunities suitable for ages 6-12	17	3.2 %
Lack of parking	91	17.0 %
Presence of dogs	70	13.1 %
Too far from residence or work	79	14.7 %
Lack of transportation	10	1.9 %
Lack of diverse offerings	7	1.3 %
Do not feel safe or socially welcomed	9	1.7 %
Offerings are not culturally relevant to me	9	1.7 %
No safe route to walk/bike to the facility	45	8.4 %
Nothing prevents us from using Lexington's amenities	190	35.4 %
Other	24	4.5 %
Total	1187	

### Q12. From the following list, please check ALL the ways your household learns about Lexington's open space, conservation land, active and passive recreation areas, or natural areas.

Q12. All the ways your household learns about

Lexington's open space, conservation land, active &

passive recreation areas, or natural areas	Number	Percent
Parks & Recreation Guide (seasonal)	255	47.6 %
Conversations with staff	19	3.5 %
Email	126	23.5 %
Printed newspaper (i.e. Minuteman, Colonial Times)	228	42.5 %
Online newspaper (i.e. Patch)	56	10.4 %
Public meetings	13	2.4 %
Word of mouth	367	68.5 %
eNewsletter	53	9.9 %
Town website	213	39.7 %
Social media (i.e. Facebook, Twitter, Instagram)	121	22.6 %
LexMedia (cable)	6	1.1 %
In-facility signage	108	20.1 %
Kiosk signage	84	15.7 %
Community events	63	11.8 %
Other	46	8.6 %
Total	1758	

### Q13. What are your MOST PREFERRED ways to learn about open space, conservation land, active and passive recreation areas, or natural areas?

Q13. Top choice	Number	Percent
Parks & Recreation Guide (seasonal)	92	17.2 %
Conversations with staff	4	0.7 %
Email	93	17.4 %
Printed newspaper (i.e. Minuteman, Colonial Times)	54	10.1 %
Online newspaper (i.e. Patch)	6	1.1 %
Word of mouth	44	8.2 %
eNewsletter	40	7.5 %
Town website	81	15.1 %
Social media (i.e. Facebook, Twitter, Instagram)	34	6.3 %
In-facility signage	3	0.6 %
Kiosk signage	9	1.7 %
Community events	1	0.2 %
None chosen	75	14.0 %
Total	536	100.0 %

### Q13. What are your MOST PREFERRED ways to learn about open space, conservation land, active and passive recreation areas, or natural areas?

Q13. 2nd choice	Number	Percent
Parks & Recreation Guide (seasonal)	56	10.4 %
Conversations with staff	2	0.4 %
Email	49	9.1 %
Printed newspaper (i.e. Minuteman, Colonial Times)	58	10.8 %
Online newspaper (i.e. Patch)	8	1.5 %
Word of mouth	38	7.1 %
eNewsletter	51	9.5 %
Town website	69	12.9 %
Social media (i.e. Facebook, Twitter, Instagram)	37	6.9 %
LexMedia (cable)	1	0.2 %
In-facility signage	16	3.0 %
Kiosk signage	16	3.0 %
Community events	8	1.5 %
None chosen	127	23.7 %
Total	536	100.0 %

### Q13. What are your MOST PREFERRED ways to learn about open space, conservation land, active and passive recreation areas, or natural areas?

Q13. 3rd choice	Number	Percent
Parks & Recreation Guide (seasonal)	38	7.1 %
Conversations with staff	3	0.6 %
Email	23	4.3 %
Printed newspaper (i.e. Minuteman, Colonial Times)	43	8.0 %
Online newspaper (i.e. Patch)	7	1.3 %
Public meetings	4	0.7 %
Word of mouth	37	6.9 %
eNewsletter	19	3.5 %
Town website	45	8.4 %
Social media (i.e. Facebook, Twitter, Instagram)	24	4.5 %
LexMedia (cable)	1	0.2 %
In-facility signage	25	4.7 %
Kiosk signage	17	3.2 %
Community events	21	3.9 %
None chosen	229	42.7 %
Total	536	100.0 %

### (SUM OF TOP 3)

# Q13. What are your MOST PREFERRED ways to learn about open space, conservation land, active and passive recreation areas, or natural areas? (top 3)

Q13. Top choice	Number	Percent
Parks & Recreation Guide (seasonal)	186	34.7 %
Conversations with staff	9	1.7 %
Email	165	30.8 %
Printed newspaper (i.e. Minuteman, Colonial Times)	155	28.9 %
Online newspaper (i.e. Patch)	21	3.9 %
Public meetings	4	0.7 %
Word of mouth	119	22.2 %
eNewsletter	110	20.5 %
Town website	195	36.4 %
Social media (i.e. Facebook, Twitter, Instagram)	95	17.7 %
LexMedia (cable)	2	0.4 %
In-facility signage	44	8.2 %
Kiosk signage	42	7.8 %
Community events	30	5.6 %
None chosen	75	14.0 %
Total	1252	

Q14. Please rate your level of agreement with the following statements on a scale of 5 to 1, where 5 means "Strongly Agree," and 1 means "Strongly Disagree."

(N=536)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q14-1. Enhance quality of life in the community	78.2%	14.6%	1.7%	0.7%	0.2%	4.7%
Q14-2. Enhance appeal of living in the community	75.0%	15.3%	3.0%	0.2%	0.4%	6.2%
Q14-3. Improve property values in the community	58.2%	21.5%	11.4%	0.6%	0.7%	7.6%
Q14-4. Improve my (my household's) physical health & fitness	57.1%	24.8%	10.4%	1.1%	0.7%	5.8%
Q14-5. Improve my (my household's) mental health & reduces stress	56.3%	23.1%	10.6%	1.7%	0.7%	7.5%
Q14-6. Are a valuable public resource for residents	68.7%	20.3%	3.2%	0.9%	0.2%	6.7%
Q14-7. Are accessible to all residents	25.4%	25.6%	27.1%	5.2%	0.7%	16.0%
Q14-8. Provide positive social interactions for me (my household)	35.4%	25.7%	22.6%	4.5%	0.9%	10.8%
Q14-9. Provide opportunities to learn	19.4%	27.2%	34.7%	5.2%	0.7%	12.7%
Q14-10. Preserve green space & provides areas of natural beauty	64.7%	25.0%	3.4%	0.2%	0.4%	6.3%
Q14-11. Promote conservation & stewardship within the community	50.4%	25.9%	13.2%	1.1%	0.6%	8.8%
Q14-12. Strengthen our community	45.5%	26.3%	15.7%	2.1%	0.6%	9.9%

Q14. Please rate your level of agreement with the following statements on a scale of 5 to 1, where 5 means "Strongly Agree," and 1 means "Strongly Disagree."

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q14-13. Attract & retain businesses	16.8%	19.0%	36.9%	6.0%	1.5%	19.8%
Q14-14. Enhance healthy aging	45.1%	28.2%	14.0%	0.6%	0.6%	11.6%
Q14-15. Enhance community connection to each other	30.8%	30.8%	22.6%	2.2%	1.1%	12.5%
Q14-16. Enhance community health by combating stress, diabetes, heart disease, & obesity through fitness & wellness	37.1%	31.2%	16.4%	2.1%	0.6%	12.7%
Q14-17. Increase cultural unity through social equity/justice	15.3%	15.1%	37.5%	7.5%	3.7%	20.9%
Q14-18. Increase our community's resilience to climate change	28.2%	25.7%	22.9%	5.2%	1.7%	16.2%
Q14-19. Increase flood storage capacity	20.3%	23.7%	22.4%	3.7%	0.9%	28.9%

### (WITHOUT "DON'T KNOW")

# Q14. Please rate your level of agreement with the following statements on a scale of 5 to 1, where 5 means "Strongly Agree," and 1 means "Strongly Disagree." (without "don't know")

(N=536)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q14-1. Enhance quality of life in the community	82.0%	15.3%	1.8%	0.8%	0.2%
Q14-2. Enhance appeal of living in the community	79.9%	16.3%	3.2%	0.2%	0.4%
Q14-3. Improve property values in the community	63.0%	23.2%	12.3%	0.6%	0.8%
Q14-4. Improve my (my household's) physical health & fitness	60.6%	26.3%	11.1%	1.2%	0.8%
Q14-5. Improve my (my household's) mental health & reduces stress	60.9%	25.0%	11.5%	1.8%	0.8%
Q14-6. Are a valuable public resource for residents	73.6%	21.8%	3.4%	1.0%	0.2%
Q14-7. Are accessible to all residents	30.2%	30.4%	32.2%	6.2%	0.9%
Q14-8. Provide positive social interactions for me (my household)	39.7%	28.9%	25.3%	5.0%	1.0%
Q14-9. Provide opportunities to learn	22.2%	31.2%	39.7%	6.0%	0.9%
Q14-10. Preserve green space & provides areas of natural beauty	69.1%	26.7%	3.6%	0.2%	0.4%
Q14-11. Promote conservation & stewardship within the community	55.2%	28.4%	14.5%	1.2%	0.6%
Q14-12. Strengthen our community	50.5%	29.2%	17.4%	2.3%	0.6%
Q14-13. Attract & retain businesses	20.9%	23.7%	46.0%	7.4%	1.9%
Q14-14. Enhance healthy aging	51.1%	31.9%	15.8%	0.6%	0.6%
Q14-15. Enhance community connection to each other	35.2%	35.2%	25.8%	2.6%	1.3%

### (WITHOUT "DON'T KNOW")

# Q14. Please rate your level of agreement with the following statements on a scale of 5 to 1, where 5 means "Strongly Agree," and 1 means "Strongly Disagree." (without "don't know")

	Strongly				Strongly
	agree	Agree	Neutral	Disagree	disagree
Q14-16. Enhance community health by combating stress, diabetes, heart disease, & obesity through fitness & wellness	42.5%	35.7%	18.8%	2.4%	0.6%
Q14-17. Increase cultural unity through social equity/justice	19.3%	19.1%	47.4%	9.4%	4.7%
Q14-18. Increase our community's resilience to climate change	33.6%	30.7%	27.4%	6.2%	2.0%
Q14-19. Increase flood storage capacity	28.6%	33.3%	31.5%	5.2%	1.3%

# Q15. Please indicate if you or any members of your household have a need for each of the programs listed below.

(N=536)

	Yes	No
Q15-1. Agricultural/community garden programs	19.8%	80.2%
Q15-2. Children & youth camps	21.3%	78.7%
Q15-3. Running leagues/competitions	12.5%	87.5%
Q15-4. Open space stewardship programs	22.4%	77.6%
Q15-5. Biking/trail events	39.9%	60.1%
Q15-6. Outdoor adventure leagues	13.2%	86.8%
Q15-7. Equestrian programs	8.2%	91.8%
Q15-8. Historic educational programs	32.1%	67.9%
Q15-9. Nature educational programs	36.6%	63.4%
Q15-10. Wildlife educational programs	34.5%	65.5%
Q15-11. Citizen science	18.8%	81.2%
Q15-12. Archery programs	14.0%	86.0%
Q15-13. Special/community events	25.0%	75.0%
Q15-14. Unstructured indoor play	12.5%	87.5%
Q15-15. Ecology programs	17.4%	82.6%
Q15-16. STEM (STEAM) projects/classes	14.9%	85.1%
Q15-17. Hydrology programs	9.3%	90.7%

Q15. If "Yes," please rate the programs using a scale 4 to 1, where 4 means the needs of your household's needs are "Fully Met" and 1 means your household's need are "Not Met."

(N=412)

	Fully met	Mostly met	Partly met	Not met
Q15-1. Agricultural/community garden programs	23.2%	32.6%	22.1%	22.1%
Q15-2. Children & youth camps	26.0%	36.5%	29.8%	7.7%
Q15-3. Running leagues/competitions	15.0%	18.3%	38.3%	28.3%
Q15-4. Open space stewardship programs	20.8%	51.0%	24.0%	4.2%
Q15-5. Biking/trail events	27.2%	34.4%	26.7%	11.7%
Q15-6. Outdoor adventure leagues	13.5%	25.0%	21.2%	40.4%
Q15-7. Equestrian programs	10.0%	12.5%	10.0%	67.5%
Q15-8. Historic educational programs	27.3%	37.1%	28.0%	7.7%
Q15-9. Nature educational programs	11.4%	30.4%	36.1%	22.2%
Q15-10. Wildlife educational programs	11.6%	26.7%	36.3%	25.3%
Q15-11. Citizen science	7.9%	19.7%	39.5%	32.9%
Q15-12. Archery programs	8.8%	12.3%	21.1%	57.9%
Q15-13. Special/community events	23.6%	30.0%	38.2%	8.2%
Q15-14. Unstructured indoor play	9.7%	21.0%	32.3%	37.1%
Q15-15. Ecology programs	6.2%	29.2%	41.5%	23.1%
Q15-16. STEM (STEAM) projects/classes	11.5%	26.2%	37.7%	24.6%
Q15-17. Hydrology programs	11.8%	8.8%	41.2%	38.2%

### Q16. Which FOUR types of programs listed in Question 15 are MOST IMPORTANT to your household?

Q16. Top choice	Number	Percent
Agricultural/community garden programs	43	8.0 %
Children & youth camps	65	12.1 %
Running leagues/competitions	13	2.4 %
Open space stewardship programs	47	8.8 %
Biking/trail events	62	11.6 %
Outdoor adventure leagues	7	1.3 %
Equestrian programs	5	0.9 %
Historic educational programs	31	5.8 %
Nature educational programs	31	5.8 %
Wildlife educational programs	8	1.5 %
Citizen science	2	0.4 %
Archery programs	4	0.7 %
Special/community events	21	3.9 %
Unstructured indoor play	11	2.1 %
Ecology programs	4	0.7 %
STEM (STEAM) projects/classes	8	1.5 %
None chosen	174	32.5 %
Total	536	100.0 %

### Q16. Which FOUR types of programs listed in Question 15 are MOST IMPORTANT to your household?

Q16. 2nd choice	Number	Percent
Agricultural/community garden programs	17	3.2 %
Children & youth camps	16	3.0 %
Running leagues/competitions	11	2.1 %
Open space stewardship programs	26	4.9 %
Biking/trail events	44	8.2 %
Outdoor adventure leagues	14	2.6 %
Equestrian programs	11	2.1 %
Historic educational programs	34	6.3 %
Nature educational programs	38	7.1 %
Wildlife educational programs	27	5.0 %
Citizen science	9	1.7 %
Archery programs	10	1.9 %
Special/community events	18	3.4 %
Unstructured indoor play	10	1.9 %
Ecology programs	3	0.6 %
STEM (STEAM) projects/classes	9	1.7 %
Hydrology programs	2	0.4 %
None chosen	237	44.2 %
Total	536	100.0 %

### Q16. Which FOUR types of programs listed in Question 15 are MOST IMPORTANT to your household?

Q16. 3rd choice	Number	Percent
Agricultural/community garden programs	10	1.9 %
Children & youth camps	13	2.4 %
Running leagues/competitions	6	1.1 %
Open space stewardship programs	11	2.1 %
Biking/trail events	17	3.2 %
Outdoor adventure leagues	8	1.5 %
Equestrian programs	1	0.2 %
Historic educational programs	28	5.2 %
Nature educational programs	38	7.1 %
Wildlife educational programs	42	7.8 %
Citizen science	16	3.0 %
Archery programs	8	1.5 %
Special/community events	21	3.9 %
Unstructured indoor play	6	1.1 %
Ecology programs	10	1.9 %
STEM (STEAM) projects/classes	12	2.2 %
Hydrology programs	5	0.9 %
None chosen	284	53.0 %
Total	536	100.0 %

### Q16. Which FOUR types of programs listed in Question 15 are MOST IMPORTANT to your household?

Q16. 4th choice	Number	Percent
Agricultural/community garden programs	9	1.7 %
Children & youth camps	3	0.6 %
Running leagues/competitions	5	0.9 %
Open space stewardship programs	10	1.9 %
Biking/trail events	13	2.4 %
Outdoor adventure leagues	9	1.7 %
Equestrian programs	2	0.4 %
Historic educational programs	13	2.4 %
Nature educational programs	25	4.7 %
Wildlife educational programs	22	4.1 %
Citizen science	12	2.2 %
Archery programs	4	0.7 %
Special/community events	28	5.2 %
Unstructured indoor play	8	1.5 %
Ecology programs	15	2.8 %
STEM (STEAM) projects/classes	11	2.1 %
Hydrology programs	9	1.7 %
None chosen	338	63.1 %
Total	536	100.0 %

### (SUM OF TOP 4)

# Q16. Which FOUR types of programs listed in Question 15 are MOST IMPORTANT to your household? (top 4)

Q16. Top choice	Number	Percent
Agricultural/community garden programs	79	14.7 %
Children & youth camps	97	18.1 %
Running leagues/competitions	35	6.5 %
Open space stewardship programs	94	17.5 %
Biking/trail events	136	25.4 %
Outdoor adventure leagues	38	7.1 %
Equestrian programs	19	3.5 %
Historic educational programs	106	19.8 %
Nature educational programs	132	24.6 %
Wildlife educational programs	99	18.5 %
Citizen science	39	7.3 %
Archery programs	26	4.9 %
Special/community events	88	16.4 %
Unstructured indoor play	35	6.5 %
Ecology programs	32	6.0 %
STEM (STEAM) projects/classes	40	7.5 %
Hydrology programs	16	3.0 %
None chosen	174	32.5 %
Total	1285	

## Q17. What is the main reason you visit open space, conservation land, active and passive recreation areas, or natural areas in Lexington?

#### Q17. Main reason you visit open space,

conservation land, active & passive recreation areas,

or natural areas	Number	Percent
Recreation	119	22.2 %
Fitness/wellness	195	36.4 %
Sports	23	4.3 %
Community events	9	1.7 %
Playgrounds	18	3.4 %
Camps	4	0.7 %
Environmental education	1	0.2 %
Therapeutic recreation	23	4.3 %
Dog walking	55	10.3 %
Biking	19	3.5 %
Wildlife observation	25	4.7 %
Agriculture/community garden	9	1.7 %
Other	8	1.5 %
Not provided	28	5.2 %
Total	536	100.0 %

### (WITHOUT "NOT PROVIDED")

## Q17. What is the main reason you visit open space, conservation land, active and passive recreation areas, or natural areas in Lexington? (without "not provided")

Q17. Main reason you visit open space, conservation land, active & passive recreation areas,

or natural areas	Number	Percent
Recreation	119	23.4 %
Fitness/wellness	195	38.4 %
Sports	23	4.5 %
Community events	9	1.8 %
Playgrounds	18	3.5 %
Camps	4	0.8 %
Environmental education	1	0.2 %
Therapeutic recreation	23	4.5 %
Dog walking	55	10.8 %
Biking	19	3.7 %
Wildlife observation	25	4.9 %
Agriculture/community garden	9	1.8 %
Other	8	1.6 %
Total	508	100.0 %

#### **Q17-14. Other**

Q17-14. Other	Number	Percent
Walking	3	37.5 %
Seeking tables for picnics on land behind Wicked Bagle	1	12.5 %
Grow vegetables	1	12.5 %
Meeting up for a walk with friends or family	1	12.5 %
Running	1	12.5 %
Walking and hiking	1	12.5 %
Total	8	100.0 %

# Q18. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by the Town of Lexington.

(N=536)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q18-1. Availability of information about programs & facilities	17.5%	37.5%	19.2%	11.2%	1.5%	13.1%
Q18-2. Community special events	10.6%	32.8%	30.8%	3.7%	0.7%	21.3%
Q18-3. Customer assistance by staff in person	12.1%	16.6%	24.3%	2.8%	1.7%	42.5%
Q18-4. Customer assistance by staff over the phone	11.2%	15.7%	22.9%	1.7%	2.1%	46.5%
Q18-5. Customer assistance by staff via email	10.6%	14.0%	22.9%	2.2%	1.3%	48.9%
Q18-6. Ease of registering for programs	12.9%	26.5%	20.5%	3.2%	1.1%	35.8%
Q18-7. Fees charged for programs	11.6%	24.4%	25.0%	3.9%	1.5%	33.6%
Q18-8. Maintenance of open space	21.1%	43.5%	16.4%	5.2%	0.7%	13.1%
Q18-9. Number of trails	27.1%	41.6%	11.4%	4.5%	0.6%	14.9%
Q18-10. Number of multi-use paved paths	17.2%	33.4%	22.6%	5.8%	0.2%	20.9%
Q18-11. Open space accessibility (ADA compliant access)	8.0%	16.6%	24.3%	3.2%	0.4%	47.6%
Q18-12. Open space hours	20.5%	31.5%	18.5%	1.7%	0.6%	27.2%
Q18-13. Park/facility rule awareness & enforcement	9.3%	24.4%	25.2%	8.2%	2.6%	30.2%
Q18-14. Quality/number of outdoor amenities/features	14.6%	33.4%	22.9%	5.6%	0.9%	22.6%

# Q18. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by the Town of Lexington.

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q18-15. Rentals of athletic fields	3.5%	8.6%	18.7%	1.7%	0.9%	66.6%
Q18-16. Rentals of shelters, fire circles, indoor spaces	3.0%	4.7%	19.8%	1.3%	0.6%	70.7%
Q18-17. Staff availability	6.0%	12.1%	22.4%	2.2%	1.1%	56.2%
Q18-18. Website usability	9.1%	23.7%	23.7%	7.3%	2.2%	34.0%
Q18-19. Environmental justice efforts	5.8%	9.0%	23.5%	2.4%	1.1%	58.2%
Q18-20. Ease of locating passive use areas	10.6%	17.0%	25.7%	5.6%	1.1%	39.9%
Q18-21. Conservation area rule awareness & enforcement	7.6%	14.2%	25.2%	7.5%	3.2%	42.4%
Q18-22. Conservation area land use permits	3.4%	6.2%	21.1%	1.5%	1.3%	66.6%

### (WITHOUT "DON'T KNOW")

## Q18. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by the Town of Lexington. (without "don't know")

(N=536)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q18-1. Availability of information about programs & facilities	20.2%	43.1%	22.1%	12.9%	1.7%
Q18-2. Community special events	13.5%	41.7%	39.1%	4.7%	0.9%
Q18-3. Customer assistance by staff in person	21.1%	28.9%	42.2%	4.9%	2.9%
Q18-4. Customer assistance by staff over the phone	20.9%	29.3%	42.9%	3.1%	3.8%
Q18-5. Customer assistance by staff via email	20.8%	27.4%	44.9%	4.4%	2.6%
Q18-6. Ease of registering for programs	20.1%	41.3%	32.0%	4.9%	1.7%
Q18-7. Fees charged for programs	17.4%	36.8%	37.6%	5.9%	2.2%
Q18-8. Maintenance of open space	24.2%	50.0%	18.9%	6.0%	0.9%
Q18-9. Number of trails	31.8%	48.9%	13.4%	5.3%	0.7%
Q18-10. Number of multi-use paved paths	21.7%	42.2%	28.5%	7.3%	0.2%
Q18-11. Open space accessibility (ADA compliant access)	15.3%	31.7%	46.3%	6.0%	0.7%
Q18-12. Open space hours	28.2%	43.3%	25.4%	2.3%	0.8%
Q18-13. Park/facility rule awareness & enforcement	13.4%	35.0%	36.1%	11.8%	3.7%
Q18-14. Quality/number of outdoor amenities/features	18.8%	43.1%	29.6%	7.2%	1.2%
Q18-15. Rentals of athletic fields	10.6%	25.7%	55.9%	5.0%	2.8%
Q18-16. Rentals of shelters, fire circles, indoor spaces	10.2%	15.9%	67.5%	4.5%	1.9%
Q18-17. Staff availability	13.6%	27.7%	51.1%	5.1%	2.6%

### (WITHOUT "DON'T KNOW")

## Q18. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following services provided by the Town of Lexington. (without "don't know")

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q18-18. Website usability	13.8%	35.9%	35.9%	11.0%	3.4%
Q18-19. Environmental justice efforts	13.8%	21.4%	56.3%	5.8%	2.7%
Q18-20. Ease of locating passive use areas	17.7%	28.3%	42.9%	9.3%	1.9%
Q18-21. Conservation area rule awareness & enforcement	13.3%	24.6%	43.7%	12.9%	5.5%
Q18-22. Conservation area land use permits	10.1%	18.4%	63.1%	4.5%	3.9%

### Q19. What THREE services from the list in Question 18 should receive the MOST EMPHASIS from the Town of Lexington over the next 5 years?

Q19. Top choice	Number	Percent
Availability of information about programs & facilities	123	22.9 %
Community special events	22	4.1 %
Customer assistance by staff in person	3	0.6 %
Customer assistance by staff over the phone	7	1.3 %
Customer assistance by staff via email	4	0.7 %
Ease of registering for programs	6	1.1 %
Fees charged for programs	6	1.1 %
Maintenance of open space	109	20.3 %
Number of trails	36	6.7 %
Number of multi-use paved paths	10	1.9 %
Open space accessibility (ADA compliant access)	10	1.9 %
Open space hours	2	0.4 %
Park/facility rule awareness & enforcement	12	2.2 %
Quality/number of outdoor amenities/features	19	3.5 %
Rentals of athletic fields	2	0.4 %
Staff availability	2	0.4 %
Website usability	9	1.7 %
Environmental justice efforts	17	3.2 %
Ease of locating passive use areas	4	0.7 %
Conservation area rule awareness & enforcement	16	3.0 %
Conservation area land use permits	2	0.4 %
None chosen	115	21.5 %
Total	536	100.0 %

### Q19. What THREE services from the list in Question 18 should receive the MOST EMPHASIS from the Town of Lexington over the next 5 years?

Q19. 2nd choice	Number	Percent
Availability of information about programs & facilities	29	5.4 %
Community special events	28	5.2 %
Customer assistance by staff in person	6	1.1 %
Customer assistance by staff over the phone	6	1.1 %
Customer assistance by staff via email	5	0.9 %
Ease of registering for programs	19	3.5 %
Fees charged for programs	7	1.3 %
Maintenance of open space	71	13.2 %
Number of trails	50	9.3 %
Number of multi-use paved paths	20	3.7 %
Open space accessibility (ADA compliant access)	14	2.6 %
Open space hours	1	0.2 %
Park/facility rule awareness & enforcement	16	3.0 %
Quality/number of outdoor amenities/features	30	5.6 %
Rentals of athletic fields	4	0.7 %
Rentals of shelters, fire circles, indoor spaces	2	0.4 %
Staff availability	1	0.2 %
Website usability	21	3.9 %
Environmental justice efforts	14	2.6 %
Ease of locating passive use areas	17	3.2 %
Conservation area rule awareness & enforcement	24	4.5 %
Conservation area land use permits	2	0.4 %
None chosen	149	27.8 %
Total	536	100.0 %

## Q19. What THREE services from the list in Question 18 should receive the MOST EMPHASIS from the Town of Lexington over the next 5 years?

Q19. 3rd choice	Number	Percent
Availability of information about programs & facilities	32	6.0 %
Community special events	16	3.0 %
Customer assistance by staff in person	1	0.2 %
Customer assistance by staff over the phone	4	0.7 %
Customer assistance by staff via email	5	0.9 %
Ease of registering for programs	10	1.9 %
Fees charged for programs	14	2.6 %
Maintenance of open space	40	7.5 %
Number of trails	25	4.7 %
Number of multi-use paved paths	21	3.9 %
Open space accessibility (ADA compliant access)	21	3.9 %
Open space hours	5	0.9 %
Park/facility rule awareness & enforcement	11	2.1 %
Quality/number of outdoor amenities/features	30	5.6 %
Rentals of athletic fields	5	0.9 %
Rentals of shelters, fire circles, indoor spaces	2	0.4 %
Staff availability	3	0.6 %
Website usability	28	5.2 %
Environmental justice efforts	19	3.5 %
Ease of locating passive use areas	17	3.2 %
Conservation area rule awareness & enforcement	19	3.5 %
Conservation area land use permits	4	0.7 %
None chosen	204	38.1 %
Total	536	100.0 %

### (SUM OF TOP 3)

# Q19. What THREE services from the list in Question 18 should receive the MOST EMPHASIS from the Town of Lexington over the next 5 years? (top 3)

Q19. Top choice	Number	Percent
Availability of information about programs & facilities	184	34.3 %
Community special events	66	12.3 %
Customer assistance by staff in person	10	1.9 %
Customer assistance by staff over the phone	17	3.2 %
Customer assistance by staff via email	14	2.6 %
Ease of registering for programs	35	6.5 %
Fees charged for programs	27	5.0 %
Maintenance of open space	220	41.0 %
Number of trails	111	20.7 %
Number of multi-use paved paths	51	9.5 %
Open space accessibility (ADA compliant access)	45	8.4 %
Open space hours	8	1.5 %
Park/facility rule awareness & enforcement	39	7.3 %
Quality/number of outdoor amenities/features	79	14.7 %
Rentals of athletic fields	11	2.1 %
Rentals of shelters, fire circles, indoor spaces	4	0.7 %
Staff availability	6	1.1 %
Website usability	58	10.8 %
Environmental justice efforts	50	9.3 %
Ease of locating passive use areas	38	7.1 %
Conservation area rule awareness & enforcement	59	11.0 %
Conservation area land use permits	8	1.5 %
None chosen	115	21.5 %
Total	1255	

# Q20. Please indicate if you or any members of your household have a need for each of the amenities listed below.

(N=536)

	Yes	No
Q20-1. Batting cages	10.3%	89.7%
Q20-2. Pump track	4.7%	95.3%
Q20-3. Casual yard games (Bocce, Corn hole, Horseshoes)	21.1%	78.9%
Q20-4. Cricket	4.1%	95.9%
Q20-5. Diamond & rectangle fields	11.0%	89.0%
Q20-6. Disc golf	8.6%	91.4%
Q20-7. eSports arena/studio	2.6%	97.4%
Q20-8. Fishing	17.0%	83.0%
Q20-9. Hiking trails	72.6%	27.4%
Q20-10. Indoor meeting/gathering spaces	24.8%	75.2%
Q20-11. Mountain biking trails	20.3%	79.7%
Q20-12. Natural areas & wildlife habitats	65.1%	34.9%
Q20-13. Natural playscapes/play areas	29.5%	70.5%
Q20-14. Neighborhood parks	52.4%	47.6%
Q20-15. Off-leash dog areas	28.5%	71.5%
Q20-16. Botanical gardens	33.6%	66.4%
Q20-17. Outdoor basketball courts	20.7%	79.3%
Q20-18. Outdoor fitness & wellness equipment	24.4%	75.6%
Q20-19. Outdoor fitness shelter	11.0%	89.0%
Q20-20. Paved multi-use paths	43.1%	56.9%
Q20-21. Pickleball courts	19.2%	80.8%

Q20. Please indicate if you or any members of your household have a need for each of the amenities listed below.

	Yes	No
Q20-22. Picnic areas (non-sheltered)	22.2%	77.8%
Q20-23. Playground equipment for ages 2-5	12.9%	87.1%
Q20-24. Playground equipment for ages 5-12	19.2%	80.8%
Q20-25. Restrooms	57.5%	42.5%
Q20-26. Shade structures	36.9%	63.1%
Q20-27. Shade trees	61.9%	38.1%
Q20-28. Shelters for groups of 20 or less	10.6%	89.4%
Q20-29. Shelters for groups of 40 or more	5.4%	94.6%
Q20-30. Skatepark	6.3%	93.7%
Q20-31. Synthetic turf sports fields	14.0%	86.0%
Q20-32. Tennis courts	27.2%	72.8%
Q20-33. Universally accessible ADA trails	11.6%	88.4%
Q20-34. Multi-lingual signage	3.9%	96.1%
Q20-35. Non-swimming water activities (i.e. splash pad, spray ground)	15.9%	84.1%
Q20-36. Camping/fire areas	11.9%	88.1%
Q20-37. Orienteering/geocaches	8.2%	91.8%

Q20. If "Yes," please rate ALL of the amenities of this type using a scale of 4 to 1, where 4 means your household's needs are "Fully Met" and 1 means your household's needs are "Not Met."

(N=498)

	Fully met	Mostly met	Partly met	Not met
Q20-1. Batting cages	3.9%	9.8%	19.6%	66.7%
Q20-2. Pump track	8.7%	8.7%	26.1%	56.5%
Q20-3. Casual yard games (Bocce, Corn hole, Horseshoes)	6.8%	18.4%	28.2%	46.6%
Q20-4. Cricket	29.4%	11.8%	11.8%	47.1%
Q20-5. Diamond & rectangle fields	37.0%	40.7%	16.7%	5.6%
Q20-6. Disc golf	5.3%	18.4%	31.6%	44.7%
Q20-7. eSports arena/studio	15.4%	0.0%	15.4%	69.2%
Q20-8. Fishing	7.9%	18.4%	31.6%	42.1%
Q20-9. Hiking trails	32.3%	50.6%	15.0%	2.1%
Q20-10. Indoor meeting/gathering spaces	25.4%	33.3%	28.1%	13.2%
Q20-11. Mountain biking trails	25.3%	21.1%	38.9%	14.7%
Q20-12. Natural areas & wildlife habitats	35.1%	51.8%	10.7%	2.3%
Q20-13. Natural playscapes/play areas	27.7%	46.2%	20.0%	6.2%
Q20-14. Neighborhood parks	31.9%	46.8%	17.0%	4.3%
Q20-15. Off-leash dog areas	12.2%	19.1%	35.1%	33.6%
Q20-16. Botanical gardens	7.0%	16.8%	38.5%	37.8%
Q20-17. Outdoor basketball courts	39.8%	39.8%	15.3%	5.1%
Q20-18. Outdoor fitness & wellness equipment	22.3%	28.6%	35.7%	13.4%
Q20-19. Outdoor fitness shelter	14.9%	12.8%	44.7%	27.7%
Q20-20. Paved multi-use paths	27.6%	48.2%	23.1%	1.0%
Q20-21. Pickleball courts	3.4%	17.2%	31.0%	48.3%

Q20. If "Yes," please rate ALL of the amenities of this type using a scale of 4 to 1, where 4 means your household's needs are "Fully Met" and 1 means your household's needs are "Not Met."

	Fully met	Mostly met	Partly met	Not met
Q20-22. Picnic areas (non-sheltered)	16.3%	38.8%	29.6%	15.3%
Q20-23. Playground equipment for ages 2-5	27.1%	44.1%	23.7%	5.1%
Q20-24. Playground equipment for ages 5-12	30.4%	42.4%	21.7%	5.4%
Q20-25. Restrooms	10.5%	25.6%	46.5%	17.4%
Q20-26. Shade structures	8.2%	29.6%	47.8%	14.5%
Q20-27. Shade trees	18.8%	34.6%	38.6%	8.1%
Q20-28. Shelters for groups of 20 or less	10.2%	10.2%	55.1%	24.5%
Q20-29. Shelters for groups of 40 or more	8.3%	4.2%	54.2%	33.3%
Q20-30. Skatepark	53.6%	17.9%	21.4%	7.1%
Q20-31. Synthetic turf sports fields	44.8%	29.9%	22.4%	3.0%
Q20-32. Tennis courts	33.3%	39.5%	20.2%	7.0%
Q20-33. Universally accessible ADA trails	24.4%	28.9%	33.3%	13.3%
Q20-34. Multi-lingual signage	23.5%	17.6%	17.6%	41.2%
Q20-35. Non-swimming water activities (i.e. splash pad, spray ground)	11.0%	17.8%	37.0%	34.2%
Q20-36. Camping/fire areas	7.7%	19.2%	30.8%	42.3%
Q20-37. Orienteering/geocaches	7.7%	33.3%	12.8%	46.2%

Q21. Top choice	Number	Percent
Batting cages	8	1.5 %
Pump track	1	0.2 %
Casual yard games (Bocce, Corn hole, Horseshoes)	7	1.3 %
Diamond & rectangle fields	4	0.7 %
Disc golf	5	0.9 %
Fishing	6	1.1 %
Hiking trails	142	26.5 %
Indoor meeting/gathering spaces	10	1.9 %
Mountain biking trails	9	1.7 %
Natural areas & wildlife habitats	57	10.6 %
Natural playscapes/play areas	4	0.7 %
Neighborhood parks	17	3.2 %
Off-leash dog areas	50	9.3 %
Botanical gardens	5	0.9 %
Outdoor basketball courts	1	0.2 %
Outdoor fitness & wellness equipment	4	0.7 %
Outdoor fitness shelter	2	0.4 %
Paved multi-use paths	13	2.4 %
Pickleball courts	16	3.0 %
Picnic areas (non-sheltered)	3	0.6 %
Playground equipment for ages 2-5	6	1.1 %
Playground equipment for ages 5-12	9	1.7 %
Restrooms	20	3.7 %
Shade structures	3	0.6 %
Shade trees	11	2.1 %
Skatepark	1	0.2 %
Synthetic turf sports fields	13	2.4 %
Tennis courts	16	3.0 %
Universally accessible ADA trails	4	0.7 %
Non-swimming water activities (i.e. splash pad, spray		
ground)	4	0.7 %
Camping/fire areas	2	0.4 %
Orienteering/geocaches	2	0.4 %
None chosen	81	15.1 %
Total	536	100.0 %

Q21. 2nd choice	Number	Percent
Batting cages	9	1.7 %
Pump track	2	0.4 %
Casual yard games (Bocce, Corn hole, Horseshoes)	11	2.1 %
Diamond & rectangle fields	3	0.6 %
Disc golf	3	0.6 %
eSports arena/studio	2	0.4 %
Fishing	4	0.7 %
Hiking trails	68	12.7 %
Indoor meeting/gathering spaces	9	1.7 %
Mountain biking trails	20	3.7 %
Natural areas & wildlife habitats	77	14.4 %
Natural playscapes/play areas	10	1.9 %
Neighborhood parks	24	4.5 %
Off-leash dog areas	29	5.4 %
Botanical gardens	11	2.1 %
Outdoor basketball courts	4	0.7 %
Outdoor fitness & wellness equipment	7	1.3 %
Outdoor fitness shelter	2	0.4 %
Paved multi-use paths	20	3.7 %
Pickleball courts	16	3.0 %
Picnic areas (non-sheltered)	3	0.6 %
Playground equipment for ages 2-5	5	0.9 %
Playground equipment for ages 5-12	9	1.7 %
Restrooms	22	4.1 %
Shade structures	9	1.7 %
Shade trees	18	3.4 %
Shelters for groups of 20 or less	3	0.6 %
Shelters for groups of 40 or more	2	0.4 %
Skatepark	1	0.2 %
Synthetic turf sports fields	3	0.6 %
Tennis courts	10	1.9 %
Universally accessible ADA trails	3	0.6 %
Multi-lingual signage	1	0.2 %
Non-swimming water activities (i.e. splash pad, spray		
ground)	4	0.7 %
Camping/fire areas	2	0.4 %
None chosen	110	20.5 %
Total	536	100.0 %

Q21. 3rd choice	Number	Percent
Casual yard games (Bocce, Corn hole, Horseshoes)	5	0.9 %
Diamond & rectangle fields	3	0.6 %
Disc golf	2	0.4 %
eSports arena/studio	2	0.4 %
Fishing	7	1.3 %
Hiking trails	43	8.0 %
Indoor meeting/gathering spaces	3	0.6 %
Mountain biking trails	12	2.2 %
Natural areas & wildlife habitats	47	8.8 %
Natural playscapes/play areas	13	2.4 %
Neighborhood parks	32	6.0 %
Off-leash dog areas	16	3.0 %
Botanical gardens	20	3.7 %
Outdoor basketball courts	6	1.1 %
Outdoor fitness & wellness equipment	13	2.4 %
Paved multi-use paths	20	3.7 %
Pickleball courts	8	1.5 %
Picnic areas (non-sheltered)	9	1.7 %
Playground equipment for ages 2-5	10	1.9 %
Playground equipment for ages 5-12	9	1.7 %
Restrooms	38	7.1 %
Shade structures	9	1.7 %
Shade trees	35	6.5 %
Shelters for groups of 20 or less	2	0.4 %
Skatepark	1	0.2 %
Synthetic turf sports fields	7	1.3 %
Tennis courts	8	1.5 %
Universally accessible ADA trails	3	0.6 %
Multi-lingual signage	2	0.4 %
Non-swimming water activities (i.e. splash pad, spray		
ground)	5	0.9 %
Camping/fire areas	1	0.2 %
Orienteering/geocaches	1	0.2 %
None chosen	144	26.9 %
Total	536	100.0 %

Q21. 4th choice	Number	Percent
Batting cages	2	0.4 %
Pump track	1	0.2 %
Casual yard games (Bocce, Corn hole, Horseshoes)	10	1.9 %
Cricket	2	0.4 %
Diamond & rectangle fields	5	0.9 %
Disc golf	2	0.4 %
eSports arena/studio	1	0.2 %
Fishing	9	1.7 %
Hiking trails	15	2.8 %
Indoor meeting/gathering spaces	9	1.7 %
Mountain biking trails	10	1.9 %
Natural areas & wildlife habitats	16	3.0 %
Natural playscapes/play areas	11	2.1 %
Neighborhood parks	22	4.1 %
Off-leash dog areas	5	0.9 %
Botanical gardens	23	4.3 %
Outdoor basketball courts	8	1.5 %
Outdoor fitness & wellness equipment	10	1.9 %
Outdoor fitness shelter	3	0.6 %
Paved multi-use paths	22	4.1 %
Pickleball courts	5	0.9 %
Picnic areas (non-sheltered)	2	0.4 %
Playground equipment for ages 2-5	2	0.4 %
Playground equipment for ages 5-12	12	2.2 %
Restrooms	30	5.6 %
Shade structures	7	1.3 %
Shade trees	54	10.1 %
Shelters for groups of 40 or more	2	0.4 %
Synthetic turf sports fields	3	0.6 %
Tennis courts	12	2.2 %
Universally accessible ADA trails	5	0.9 %
Non-swimming water activities (i.e. splash pad, spray		
ground)	8	1.5 %
Camping/fire areas	5	0.9 %
Orienteering/geocaches	1	0.2 %
None chosen	202	37.7 %
Total	536	100.0 %

#### (SUM OF TOP 4)

# Q21. Which FOUR amenities listed in Question 20 are MOST IMPORTANT to you and members of your household? (top 4)

Q21. Top choice	Number	Percent
Batting cages	19	3.5 %
Pump track	4	0.7 %
Casual yard games (Bocce, Corn hole, Horseshoes)	33	6.2 %
Cricket	2	0.4 %
Diamond & rectangle fields	15	2.8 %
Disc golf	12	2.2 %
eSports arena/studio	5	0.9 %
Fishing	26	4.9 %
Hiking trails	268	50.0 %
Indoor meeting/gathering spaces	31	5.8 %
Mountain biking trails	51	9.5 %
Natural areas & wildlife habitats	197	36.8 %
Natural playscapes/play areas	38	7.1 %
Neighborhood parks	95	17.7 %
Off-leash dog areas	100	18.7 %
Botanical gardens	59	11.0 %
Outdoor basketball courts	19	3.5 %
Outdoor fitness & wellness equipment	34	6.3 %
Outdoor fitness shelter	7	1.3 %
Paved multi-use paths	75	14.0 %
Pickleball courts	45	8.4 %
Picnic areas (non-sheltered)	17	3.2 %
Playground equipment for ages 2-5	23	4.3 %
Playground equipment for ages 5-12	39	7.3 %
Restrooms	110	20.5 %
Shade structures	28	5.2 %
Shade trees	118	22.0 %
Shelters for groups of 20 or less	5	0.9 %
Shelters for groups of 40 or more	4	0.7 %
Skatepark	3	0.6 %
Synthetic turf sports fields	26	4.9 %
Tennis courts	46	8.6 %
Universally accessible ADA trails	15	2.8 %
Multi-lingual signage	3	0.6 %
Non-swimming water activities (i.e. splash pad, spray		
ground)	21	3.9 %
Camping/fire areas	10	1.9 %
Orienteering/geocaches	4	0.7 %
None chosen	81	15.1 %
Total	1688	

#### Q22. Counting yourself, how many people in your household are...

	Mean	Sum
number	3.0	1571
Under age 5	0.1	51
Ages 5-9	0.2	80
Ages 10-13	0.2	96
Ages 14-17	0.2	116
Ages 18-24	0.3	141
Ages 25-34	0.2	104
Ages 35-49	0.5	260
Ages 50-59	0.5	239
Ages 60-74	0.7	347
Ages 75+	0.3	137

#### Q23. What is your age?

Q23. Your age	Number	Percent
18-34	88	16.4 %
35-44	88	16.4 %
45-54	90	16.8 %
55-64	99	18.5 %
65-74	98	18.3 %
75+	70	13.1 %
Not provided	3	0.6 %
Total	536	100.0 %

#### (WITHOUT "NOT PROVIDED")

#### Q23. What is your age? (without "not provided")

Q23. Your age	Number	Percent
18-34	88	16.5 %
35-44	88	16.5 %
45-54	90	16.9 %
55-64	99	18.6 %
65-74	98	18.4 %
<u>75+</u>	70	13.1 %
Total	533	100.0 %

#### Q24. What gender do you identify as?

Q24. Your gender	Number	Percent
Male	261	48.7 %
Female	271	50.6 %
Prefer to self-describe	1	0.2 %
Not provided	3	0.6 %
Total	536	100.0 %

#### (WITHOUT "NOT PROVIDED")

#### Q24. What gender do you identify as? (without "not provided")

Q24. Your gender	Number	Percent
Male	261	49.0 %
Female	271	50.8 %
Prefer to self-describe	1	0.2 %
Total	533	100.0 %

#### **Q24-3. Self-describe your gender:**

Q24-3. Self-describe your gender	Number	Percent
Non-Binary	1	100.0 %
Total	1	100.0 %

#### Q25. Which of the following best describes your race?

Q25. Your race	Number	Percent
Asian or Asian Indian	159	29.7 %
Black or African American	7	1.3 %
White	335	62.5 %
Native Hawaiian or other Pacific Islander	1	0.2 %
Hispanic, Spanish, or Latino/a/x	10	1.9 %
Other	9	1.7 %
Total	521	

#### **Q25-7. Self-describe your race:**

Q25-7. Self-describe your race	Number	Percent
Middle Eastern	2	22.2 %
White immigrant	1	11.1 %
Multi-racial	1	11.1 %
Jewish	1	11.1 %
Americanized Asian	1	11.1 %
Black/Native Indian	1	11.1 %
Mixed	1	11.1 %
Mixed race	1	11.1 %
Total	9	100.0 %

#### Q26. What is the PRIMARY language spoken in your home?

Q26. Primary language spoken in your home	Number	Percent
English	476	91.4 %
Chinese	21	4.0 %
Portuguese	3	0.6 %
Spanish	3	0.6 %
French	3	0.6 %
Hindi	3	0.6 %
Japanese	2	0.4 %
Romanian	1	0.2 %
Taiwanese	1	0.2 %
Swahili	1	0.2 %
Russian	1	0.2 %
Dutch	1	0.2 %
Bengali	1	0.2 %
Telugu	1	0.2 %
Korean	1	0.2 %
Italian	1	0.2 %
Hebrew	1	0.2 %
Total	521	100.0 %

#### Q27. Are you, or anyone in your household active-duty military?

Q27. Is anyone in your household active-duty

military	Number	Percent
Yes	6	1.1 %
No	530	98.9 %
Total	536	100.0 %

#### Q28. How many years have you lived in the Town of Lexington?

Q28. How many years have you lived in Lexington	Number	Percent
0-5	75	14.0 %
6-10	66	12.3 %
11-15	70	13.1 %
16-20	49	9.1 %
21-30	115	21.5 %
31+	147	27.4 %
Not provided	14	2.6 %
Total	536	100.0 %

#### (WITHOUT "NOT PROVIDED")

#### Q28. How many years have you lived in the Town of Lexington? (without "not provided")

Q28. How many years have you lived in Lexington	Number	Percent
0-5	75	14.4 %
6-10	66	12.6 %
11-15	70	13.4 %
16-20	49	9.4 %
21-30	115	22.0 %
31+	147	28.2 %
Total	522	100.0 %



# Open-Ended Responses

#### **Open-Ended Question Responses**

Q1—"Other": "Please indicate if you or any member of your household have used or visited any of the following, conservation open space areas within the Town of Lexington"

- Although not technically part of Lexington, the Great Meadow is important to us. I have visited all of these sites because I walk or run every day.
- Arlington
- Arlington
- Arlington Great Meadow
- Arlington Great Meadow
- Arlington Great Meadow
- Arlington Great Meadow
- "Arlington Great Meadows
- Across Lexington"
- Bertucci property
- Bird sanctuary on Woodland.
- Bowman Park
- Brown Homestead
- Brown Homestead, Tophet Swamp, North Street Pits,
- Copper Smith Trail.
- Cranberry Hill
- Cranberry Hill
- Fitness Trail
- Granite Forest
- Hartwell town forest
- Joyce Miller Meadow, Sutherland
- Joyce Millers Meadow
- Joyce Miller's Meadow
- Lex Farm
- LexFarm
- LexFarm
- LexFarm, our wonderful Certified Organic farm at the extremely scenic Rindge
  Park/Arlington Reservoir habitat complex. Continuous access to the Farm, Silk Fields
  Farm, walking path around Arlington Reservoir, Reservoir Beach and its lovely new
  playground, make this one of the most beautiful and important resources in all of
  Lexington.
- Lexington community farm
- Lincoln
- Lincoln Field and path to Bridge School

- Lincoln Fields
- Lincoln Park
- Lincoln Park
- Lincoln Park
- Lincoln Park, Fletcher Park, Emory Park
- Mary Cummings Park, Lincoln Park
- minuteman trails
- North Street Pits
- Old Res., Cranberry Hill, Hobbs Brook
- Property known as Lot 1 or Beaver Brook North, owned by DCR but in Lexington and abuts Lexington open space
- S7monds Brook
- Shaker Glen
- Shaker Glen
- Simons Brook
- Simons Brook
- Southerland
- Sutherland park and woods
- Sutherland Wood, Minuteman bike path
- Sutherland Woods
- Sutherland Woods, Arlington's Great Meadows, Arlington Reservoir, Fiske Hill
- Waltham St. Fields

### Q9—"Other": What features of the areas you indicated you use in Question 7 do you most enjoy?

- Ability to visit sustainable farm and learn about how we grow our food and can eat local
- Access to exercise
- Access to pool for swimming and exercise
- Biking and golf.
- Community farm
- Commuting by bike.
- Dog park
- Historic interest.
- Historic open space
- Historic significance
- Historical significance and signage of each.
- Lights of fields
- Natural spaces, wild spaces, habitat for plants and animals and pollinators or other insects, places to walk or hike and mountain bike and to get across town safely on foot and by bike
- Opportunities to volunteer and pick my own vegetables and flowers in the growing fields at LexFarm.
- Recreation activities for families.
- Restaurants
- Safety
- The bike path and ability to get places without a car
- There is a large community of people who work in Biotech/Pharma in Lexington. Not all companies are asking people to come back to the office full time. This means that many more people have the ability to work from home. Cell phone towers around town do not provide reliable 5G coverage around town. The Battle Green area has great 5G Internet coverage. It's a beautiful destination spot to get out of the house, walk around, park / sit on bench to have a coffee/lunch/break, take a remote business calls. I wish more areas around Lexington allowed for this too. I think more options to get out of the house, away from computers and have the ability to multi-task for health (walk around, breath fresh air, etc.) while taking a business call will be a lovely option in Lexington. The key thing is internet access (5G or Wi-Fi).
- Town Track
- We often use the bike path to go places, like the grocery store.

Q11—"Other": Please check ALL the reasons why you or members of your household currently DO NOT use Lexington's open space, conservation land, active and passive recreation areas, or natural areas MORE OFTEN.

- Afraid of coyotes and afraid to be there Alone
- afraid of the bicycles as we are walkers
- bike path is too congested.
- Cyclists go too fast/are too aggressive
- Dog leash requirements, people on trails who have imo irrational fear of dogs
- Dogs are often not welcome
- Husband work schedule.
- I have a dog, that I keep on leash where I'm expected to. People ignore this and I've had
  to stop taking my kids to areas where dog owners ignore the rules bc dogs jump on my
  kids.
- I'm not opposed to dog walking but there are too many uncontrolled dogs and owners that spoil the enjoyment
- Lack of drinking fountain
- Lack of handicapped parking
- Lack of parking spaces
- Lack of paved paths
- Lack of trash cans.
- more off leash dog areas
- most of the playgrounds are sorta "meh", and other town near by have really cool exciting playgrounds so we rarely go the Lexington playgrounds. Also we would love for their to be a really tall waterslide somewhere in town, please.
- No time
- not enough courts for tennis/pickleball
- poison ivy along walking paths especially at Willard Woods
- Poison ivy is very present along many paths.
- Poor trail marking makes hiking difficult.
- Potential exposure to ticks and poison ivy
- Specifically swimming at the old reservoir is restricted to excessively shallow sections and there is needed maintenance work on the Lincoln park exercise loop as the wooden posts holding up some of the horizontal bars and signs have rotted out (but otherwise it's still quite usable).
- The Lexington public pool should allow you to have some food and drink while in the facility and not have to leave to eat/drink within reason

# Q12—"Other": From the following list, please check ALL the ways your household learns about Lexington's open space, conservation land, active and passive recreation areas, or natural areas.

- Accidentally, occasional mailers
- Across Lex
- Across Lexington Trail Map
- Across Lexington Conservation Commission Newsletter
- Book "Open Spaces in Lexington"
- By chance.
- Church
- Citizens for Lex Conservation.
- Community
- Conservation website
- Drive by.
- Driving around town and seeing areas to try
- Exploration
- exploration by bike
- Google
- Google
- Google
- Google
- Google
- Google
- Google maps search, driving around town
- Google, across Lexington
- Just found them on my own
- Lexington trail maps that were left at some conservation areas.
- Ley Farm
- Live nearby and know the place.
- Online Maps.
- We own an excellent book called Trail Guide to Lexington's Conservation Land.
- We have lived in Lexington for many decades.

- Paper maps present at several of the locations (I think they're the across-Lexington branded ones). Another note, the town website has some incorrect info on it concerning Lincoln park in that it claims that there are grills which appear to have been removed several years back (or I'm just blind
- Planned meetings.
- running
- Sage Magazine
- Sage Magazine
- Self exploration
- signs
- Signs for passers by
- Simply by searching internet and looking at maps....made it a goal upon moving here 12 years ago to visit as many open space and conservation areas as we could and we do so frequently.
- The book "Open Spaces in Lexington" by T. Sileo. Great book because it has the entire history of the open, conservation space.
- The Lexington Observer
- TRAIL APP
- Trail network guide.
- Trails app
- Walking/biking around and stumbling upon it
- Wandering
- We go there and learn more about it on-site.

# Survey Instrument



**Conservation Division** 

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Recreation and Community Programs

Melissa Battite, CPRP Director of Recreation and Community Programs

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August 2022

Dear Town of Lexington Resident:

The Lexington Conservation Division and Recreation and Community Programs Department have embarked on an update to the Town's Open Space and Recreation Plan. This is an essential document in planning projects and services that are used daily by the public.

Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate. We realize that this survey will take approximately 15 minutes to complete, but each question is important. The time you invest in completing this survey will help us take a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of all its residents.

We have selected ETC Institute, a national research firm based in Olathe, Kansas, as our partner to administer this survey. They will compile the data received and present the results later this year. **Your responses will remain confidential.** We encourage you to complete the survey on-line at <a href="https://www.LexingtonParkSurvey.org">www.LexingtonParkSurvey.org</a>. You may also complete the printed version and return it in the enclosed postage-paid, return-reply envelope.

Open Space in Lexington is divided into three general categories: *Conservation Areas* (permanently protected areas typically associated with important environmental natural resources that may include passive recreational trails, boardwalks, and the environment in its natural setting); *Active Recreational Areas* (areas meant for active recreational uses and programming such as athletic fields, swim areas, skate parks, etc.); and *Passive Recreational Areas* (open space areas that allow for gathering, but may not have formal programming). Some of these Open Space and Recreation lands are protected by Article 97, which requires a 2/3 vote of the Legislature before it can be disposed of or converted to another use. The Open Space and Recreation Plan focuses on all of the Open Space and Recreation land within the Town, regardless of their official protection level by Article 97.

Thank you in advance for your participation in this important survey. If you have any questions, please feel free to contact us via the Department emails: <a href="mailto:conservation@lexingtonma.gov">conservation@lexingtonma.gov</a> and <a href="mailto:recdept@lexingtonma.gov">recdept@lexingtonma.gov</a>.

Sincerely,

Melissa Battit

Karen Mullins Melissa Battite

Director Director

Llame al Instituto ETC al 1-888-801-5368 para completar su encuesta en español.

请致电 1-844-872-2562 与 ETC 研究所联系,以西班牙语完成您的调查。

#### 2022 Lexington Community Interest and Opinion Survey

The Town of Lexington would like your input on the next Open Space and Recreation 7-year Plan to help determine priorities for our communities open space. This survey will take under 15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return envelope. You may also complete this survey online at <u>LexingtonOSRPSurvey.org</u>. Thank you!

Lexington has slightly over 1,400 acres of town-owned conservation open space areas. These
open space areas are considered permanently protected under Article 97 of the State Constitution
to protect environmentally sensitive and habitat areas, and to provide for public passive
recreational opportunities as well as climate resiliency.

Please indicate if you or any member of your household have used or visited any of the following, conservation open space areas within the Town of Lexington. If "YES," please indicate how you would rate your satisfaction with the item by circling the corresponding number to the right of the facility.

		Have voi	used or	If "Yes," rate your satisfaction.				
	Conservation Open Space Areas:		ted?	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
01.	Chiesa Farm	Yes	No	5	4	3	2	1
02.	Cotton Farm and Upper Vine Brook	Yes	No	5	4	3	2	1
03.	Daisy Wilson	Yes	No	5	4	3	2	1
04.	Dunback Meadow	Yes	No	5	4	3	2	1
05.	Hayden Woods	Yes	No	5	4	3	2	1
06.	Idylwilde	Yes	No	5	4	3	2	1
07.	Juniper Hill	Yes	No	5	4	3	2	1
08.	Katahdin Woods	Yes	No	5	4	3	2	1
09.	Liberty Heights	Yes	No	5	4	3	2	1
10.	Lower Vine Brook	Yes	No	5	4	3	2	1
11.	Meagherville	Yes	No	5	4	3	2	1
12.	Paint Mine and Hennessey Field	Yes	No	5	4	3	2	1
13.	Parker Meadow	Yes	No	5	4	3	2	1
14.	Poor Farm	Yes	No	5	4	3	2	1
15.	Turning Mill Pond	Yes	No	5	4	3	2	1
16.	West Farm	Yes	No	5	4	3	2	1
17.	Whipple Hill	Yes	No	5	4	3	2	1
	Willard's Woods	Yes	No	5	4	3	2	1
19.	Wright Farm	Yes	No	5	4	3	2	1
20.	Other:	Yes	No	5	4	3	2	1

20.	Diller	162	INO	5	4	J		
2.	Which FOUR conservation open spand members of your household? Question 1, or circle "NONE."]							
	1st: 2nd:	_ 3rd	d:	4th: _		NONE		
3.	What features of the areas you indition that apply.]	cated yo	u use ii	n Questic	on 1 do y	ou most	enjoy? [C	heck ALI
	(01) Natural, forested, wooded open spac (02) Community gardens (03) Mixed use areas for passive activities (04) Water views and access (05) Historical landscape and scenic views (06) Universal accessible multi-use trails (07) Peaceful, pleasant attractive areas (08) Bird/wildlife viewing (09) Pollinator habitat, open meadows	s	_(12) Dog _(13) Hov _(14) Opt _(15) Exp _(16) Fire	ycling oppor g walking op w close the a cions to parti periences for e pits il head park	portunities amenity is to	tural resour d abilities	ce educatior e	n programs

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4.					on Conservation Open Space on the list in Question 3, or circle
	1st:	2nd:	3rd:	4th:	NONE

5. The following are potential actions the Town of Lexington could take to improve the overall quality of life in the community. Please indicate how supportive you would be of each action by circling the corresponding number to the right.

	How supportive are you of having the Town		Somewhat Supportive	Not Sure	Not Supportive
1.	Acquire land for recreation	4	3	2	1
2.	Acquire land for conservation	4	3	2	1
3.	Acquire land for agriculture/community gardens	4	3	2	1
4.	Enhance existing conservation areas (habitat restoration, invasive species management, installation of nesting boxes, etc.)	4	3	2	1
5.	Enhance existing park facilities (playgrounds, shelters, sports fields, etc.)	4	3	2	1
6.	Increase connectivity to open space with trails/accessible routes	4	3	2	1
7.	Increase programs and events	4	3	2	1
8.	Increase the maintenance of trails and boardwalks	4	3	2	1
9.	Enhance/increase access to amenities	4	3	2	1

6.	-	ax dollars?			_	<b>be MOST WILLING to</b> s from the list in Question
		1st:	2nd:	3rd:	NONE	

7. Please indicate if you or any member of your household have used or visited any of the following in the Town of Lexington. If "YES," please indicate how you would rate your satisfaction with the item by circling the corresponding number to the right of the item.

	Have you	used or	If "Yes," rate your satisfaction.  Very Satisfied Noutral Discription Very					
		visited?		Satisfied	Neutral	Dissatisfied	Very Dissatisfied	
01. Arlington Great Meadow and Reservoir	Yes	No	5	4	3	2	1	
02. Beaver Brook North	Yes	No	5	4	3	2	1	
03. Center Recreation Complex	Yes	No	5	4	3	2	1	
04. Community gardens	Yes	No	5	4	3	2	1	
05. Historic Battle Green	Yes	No	5	4	3	2	1	
06. Lex Farm	Yes	No	5	4	3	2	1	
07. Lexington or Belmont Golf Courses	Yes	No	5	4	3	2	1	
08. Lincoln Park	Yes	No	5	4	3	2	1	
09. Minuteman Bikeway	Yes	No	5	4	3	2	1	
10. Neighborhood parks and playgrounds	Yes	No	5	4	3	2	1	
11. Old Reservoir	Yes	No	5	4	3	2	1	
12. Pine Meadows Golf Club	Yes	No	5	4	3	2	1	
13. Public tennis courts	Yes	No	5	4	3	2	1	
14. Skate Park	Yes	No	5	4	3	2	1	
15. Tower Park	Yes	No	5	4	3	2	1	
16. Wilson Farm	Yes	No	5	4	3	2	1	
17. Other:	Yes	No	5	4	3	2	1	

8.	Which FOUR items in [Write in your answers			•		•
	1st:	2nd:	3rd:	4th:	NONE	

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(01) Natural, wooded oper	i snaces	/1	1) Mowed ope	n lawns		
(02) Community playgroun	•			2) Flowers/pla		
(03) Meeting space				3) Public art s		
(04) Mixed use areas for w	valking/plaving				he amenity is to home	
(05) Accessible multi-use					articipate in organized r	ecreation activitie
(06) Water views	,		•	,	space and amenities	
(07) Water access					s for all ages and abilitie	es.
(08) Peaceful, pleasant att	tractive areas		,	, .	throughout the park (si	
(09) Bird/wildlife viewing				9) Well-lit space		<b>3</b> ,
(10) Sports fields						
Which FOUR features list answers below using the						? [Write in you
•	2nd:			•	-	
(01) Lack of clear views in (sightlines) (02) I don't know what is a (03) Operating hours are n (04) Areas are too crowde (05) Poor customer service (06) Lack of restrooms (07) Better amenities are a (08) Facility I want to visit (09) Facilities are not well (10) Location does not approximately approximately approximately (10) Location does not approximately (10) Location does n	vailable not convenient d e by staff available elsewhere is not offered maintained bear safe usy		(15) I (16) I (17) I (18) I (19) (19) (20) I (21) I (22) I (23) (24) I (25) I	ack of prograr ack of prograr ack of parking Presence of do Too far from re- ack of transpo ack of diverse Do not feel safe Offerings are no No safe route to	gs sidence or work ortation offerings or socially welcomed ot culturally relevant to r o walk/bike to the facility ts us from using Lexing	able for ages 2-5 able for ages 6-7 me
(11) My schedule is too bu (12) Not accessible for peo	ople with disabilities		_(,			
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, p	opportunities suitable	L the way	ys yoı			kington's ope
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, p space, conservation lan	opportunities suitable  Dlease check AL  d, active and pa	L the way	ys yoı	on areas, o	r natural areas.	kington's ope
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, p	opportunities suitable  Dlease check AL  d, active and pa	L the way	ys you creati	on areas, o	r natural areas.	
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, programming space, conservation lan (01) Parks and Recreation	opportunities suitable  Dlease check AL  d, active and pa	L the way	ys you creati	on areas, o	r natural areas. Website media (i.e., Facebook,	
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, programming space, conservation lan (01) Parks and Recreation (02) Conversations with St	opportunities suitable  please check AL  d, active and pa  Guide (Seasonal)  taff	L the way	ys you creati	on areas, o (09) Town (10) Social	r natural areas. Website media (i.e., Facebook, <sup>-</sup> edia (cable)	
(12) Not accessible for per(13) Lack of programming for seniors  From the following list, programming list, programming for seniors  From the following list, programming list, program	opportunities suitable  clease check AL  d, active and pa  Guide (Seasonal)  taff  e., Minuteman, Color	L the way	ys you creati	on areas, on (09) Town (10) Social (11) LexMe	r natural areas. Website media (i.e., Facebook, <sup>-</sup> edia (cable) lity signage	
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, programming for seniors  From the following list, programming (01) Parks and Recreation (02) Conversations with Standard (03) Email (04) Printed newspaper (i.e. (05) Online newspaper (i.e. (06) Public Meetings	opportunities suitable  clease check AL  d, active and pa  Guide (Seasonal)  taff  e., Minuteman, Color	L the way	ys you creati	on areas, on (09) Town (10) Social (11) LexMe (12) In-faci (13) Kiosk (14) Comm	r natural areas.  Website media (i.e., Facebook, edia (cable) lity signage signage nunity events	Twitter, Instagrar
(12) Not accessible for ped (13) Lack of programming for seniors  From the following list, programming for seniors  From the following list, programming lis	opportunities suitable  clease check AL  d, active and pa  Guide (Seasonal)  taff  e., Minuteman, Color	L the way	ys you creati	on areas, on (09) Town (10) Social (11) LexMe (12) In-faci (13) Kiosk (14) Comm	r natural areas. Website media (i.e., Facebook, edia (cable) lity signage signage	Twitter, Instagrar
(12) Not accessible for ped (13) Lack of programming for seniors  From the following list, programming for seniors  From the following list, programming lis	opportunities suitable  please check AL  d, active and pa  Guide (Seasonal)  taff  e., Minuteman, Color  e., Patch)	L the way essive red nial Times)	ys you creati - - - - abou	on areas, on(09) Town(10) Social(11) LexMe(12) In-faci(13) Kiosk(14) Comm(15) Other: t open space	r natural areas.  Website media (i.e., Facebook, edia (cable) lity signage signage nunity events  ce, conservation la	Twitter, Instagran
(12) Not accessible for per (13) Lack of programming for seniors  From the following list, programming for seniors  From the following list, programming list, programming list, programming (01) Parks and Recreation (02) Conversations with Standard (03) Email (04) Printed newspaper (i.e. (05) Online newspaper (i.e. (06) Public Meetings (07) Word of Mouth (08) E-newsletter	opportunities suitable  please check AL  d, active and pa  Guide (Seasonal)  taff  e., Minuteman, Color  e., Patch)  EFERRED ways  s, or natural area	L the way essive red nial Times)	ys you creati - - - - abou	on areas, on(09) Town(10) Social(11) LexMe(12) In-faci(13) Kiosk(14) Comm(15) Other: t open space	r natural areas.  Website media (i.e., Facebook, edia (cable) lity signage signage nunity events  ce, conservation la	Twitter, Instagran

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14. Please rate your level of agreement with the following statements. Rate each itempon MASCATE of 3 to 1, where 5 means "Strongly Agree," and 1 means "Strongly Disagree."

	The Town's open space, conservation land, active and passive recreation areas, or natural areas	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
01.	Enhance the quality of life in the community	5	4	3	2	1	9
02.	Enhance the appeal of living in the community	5	4	3	2	1	9
03.	Improve property values in the community	5	4	3	2	1	9
04.	Improve my (my household's) physical health and fitness	5	4	3	2	1	9
05.	Improve my (my household's) mental health and reduces stress	5	4	3	2	1	9
06.	Are a valuable public resource for residents	5	4	3	2	1	9
07.	Are accessible to all residents	5	4	3	2	1	9
08.	Provide positive social interactions for me (my household)	5	4	3	2	1	9
09.	Provide opportunities to learn	5	4	3	2	1	9
10.	Preserve green space and provides areas of natural beauty	5	4	3	2	1	9
11.	Promote conservation and stewardship within the community	5	4	3	2	1	9
12.	Strengthen our community	5	4	3	2	1	9
13.	Attract and retain businesses	5	4	3	2	1	9
14.	Enhance healthy aging	5	4	3	2	1	9
15.	Enhance community connection to each other	5	4	3	2	1	9
16.	Enhance community health by combating stress, diabetes, heart disease, and obesity through fitness and wellness	5	4	3	2	1	9
17.	Increase cultural unity through social equity/justice	5	4	3	2	1	9
18.	Increase our community's resilience to climate change	5	4	3	2	1	9
19.	Increase flood storage capacity	5	4	3	2	1	9

15. Please indicate if you or any member of your household has a need for each of the programs listed below by circling either "Yes" or "No." If "Yes," please rate the program using a scale 4 to 1, where 4 means the needs of your household's needs are "Fully Met" and 1 means your household's need are "Not Met."

	Type of Program		Do you have a need for		If "Yes," how well are your needs being met?				
	Type of Flogram	this pro	ogram?	Fully Met	Mostly Met	Partly Met	Not Met		
01.	Agricultural/community garden programs	Yes	No	4	3	2	1		
02.	Children and Youth Camps	Yes	No	4	3	2	1		
03.	Running Leagues/Competitions	Yes	No	4	3	2	1		
04.	Open space stewardship programs	Yes	No	4	3	2	1		
05.	Biking/Trail Events	Yes	No	4	3	2	1		
06.	Outdoor Adventure Leagues	Yes	No	4	3	2	1		
07.	Equestrian Programs	Yes	No	4	3	2	1		
08.	Historic Educational Programs	Yes	No	4	3	2	1		
09.	Nature Educational Programs	Yes	No	4	3	2	1		
10.	Wildlife Educational Programs	Yes	No	4	3	2	1		
11.	Citizen science	Yes	No	4	3	2	1		
12.	Archery programs	Yes	No	4	3	2	1		
13.	Special/community events	Yes	No	4	3	2	1		
14.	Unstructured indoor play	Yes	No	4	3	2	1		
15.	Ecology programs	Yes	No	4	3	2	1		
16.	STEM (STEAM) projects/classes	Yes	No	4	3	2	1		
	Hydrology programs	Yes	No	4	3	2	1		

16.	<i>,</i>				RTANT to your household? 5, or circle "NONE."]
	1st:	2nd:	3rd:	4th:	NONE

(02) Fitness/wellness (07) Envir (03) Sports (08) Facil (04) Community events (09) Then	· ·onmental ed ity rentals apeutic recre	recreation (13) Agriculture/community garden (14) Other:				
"Very Dissatisfied," with the following ser	vices pro	vided by 1	the Towr	of Lexin	gton.	
Services:	Satisfied	Satisfied	Neutral	Dissatisfied	Dissatisfied	Don't Know
Availability of information about programs and facilities	5	4	3	2	1	9
Community special events	5	4	3	2	1	9
Customer assistance by staff in person	5	4	3	2	1	9
	5	4	3	2	1	9
Customer assistance by staff via email	5	4	3	2	1	9
Ease of registering for programs	5	4	3	2	1	9
Fees charged for programs	5	4	3	2	1	9
Maintenance of open space	5	4	3	2	1	9
Number of trails	5	4	3	2	1	9
Number of multi-use paved paths	5	4	3	2	1	9
Open space accessibility (ADA compliant access)	5	4	3	2	1	9
Open space hours	5	4	3	2	1	9
Park/facility rule awareness and enforcement	5	4	3	2	1	9
Quality/number of outdoor amenities/features	5	4	3	2	1	9
Rentals of athletic fields	5	4	3	2	1	9
Rentals of shelters, fire circles, indoor spaces	5	4	3	2	1	9
Staff availability	5	4	3	2	1	9
Website usability	5	4	3	2	1	9
Environmental justice efforts	5	4	3	2	1	9
Ease of locating passive use areas	5	4	3	2	1	9
Conservation area rule awareness and enforcement	5	4	3	2	1	9
Conservation area land use permits	5	4	3	2	1	9
	(02) Fitness/wellness (07) Envir (08) Facil (09) Community events (09) Ther (05) Playgrounds (10) Dog  Please rate your satisfaction on a scale of "Very Dissatisfied," with the following ser  Services:  Availability of information about programs and facilities  Community special events  Customer assistance by staff in person  Customer assistance by staff over the phone  Customer assistance by staff via email  Ease of registering for programs  Fees charged for programs  Maintenance of open space  Number of multi-use paved paths  Open space accessibility (ADA compliant access)  Open space hours  Park/facility rule awareness and enforcement  Quality/number of outdoor amenities/features  Rentals of shelters, fire circles, indoor spaces  Staff availability  Website usability  Environmental justice efforts  Ease of locating passive use areas  Conservation area rule awareness and enforcement	(02) Fitness/wellness (03) Sports (08) Facility rentals (09) Community events (09) Therapeutic recre (05) Playgrounds (10) Dog walking  Please rate your satisfaction on a scale of 5 to 1, "Very Dissatisfied," with the following services prospectives:  Services:  Very Satisfied  Availability of information about programs and facilities 5  Community special events 5  Customer assistance by staff in person 5  Customer assistance by staff over the phone 5  Customer assistance by staff via email 5  Ease of registering for programs 5  Fees charged for programs 5  Maintenance of open space 5  Number of trails 5  Number of multi-use paved paths 5  Open space accessibility (ADA compliant access) 5  Open space hours 5  Park/facility rule awareness and enforcement 5  Rentals of athletic fields 5  Rentals of shelters, fire circles, indoor spaces 5  Staff availability 5  Environmental justice efforts 5  Ease of locating passive use areas 5  Conservation area rule awareness and enforcement 5  Ease of locating passive use areas 5  Conservation area rule awareness and enforcement 5  Conservation area rule awareness and enforcement 5  Conservation area rule awareness and enforcement 5		(02) Fitness/wellness (07) Environmental education (03) Sports (08) Facility rentals (04) Community events (09) Therapeutic recreation (05) Playgrounds (10) Dog walking  Please rate your satisfaction on a scale of 5 to 1, where 5 means "V "Very Dissatisfied," with the following services provided by the Town "Very Dissatisfied," with the following services provided by the Town Services:  Satisfied Satisf	(02) Fitness/wellness (07) Environmental education (12) Wildlife (03) Sports (08) Facility rentals (13) Agricult (04) Community events (09) Therapeutic recreation (14) Other: (05) Playgrounds (10) Dog walking  Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satis "Very Dissatisfied," with the following services provided by the Town of Lexin Services:    Very Dissatisfied," with the following services provided by the Town of Lexin Services:   Very Dissatisfied   Satisfied Statisfied   Satisfied Statisfied Statisfied Statisfied Statisfied   Satisfied Statisfied Statisfied   Satisfied Statisfied Statisfied   Satisfied   Satisfied Statisfied   Satisfied Statisfied   Satisfied Statisfied   Satisfied Statisfied   Satisfied Statisfied   Satisfied   Satisfied   Satisfied Statisfied   Satisfied Statisfied   Satisfied   Satisfied Statisfied   Satisfied Statisfied   Satisfied   Satisfied	(02) Fitness/wellness

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20. Please indicate if you or any member of your household has a need for each after the after the listed below by circling either "Yes" or "No." If "Yes," please rate ALL of the amenities of this type using a scale of 4 to 1, where 4 means the needs of your household's needs are "Fully Met" and 1 means your household's need are "Not Met."

	Type of Amenity		ve a need Amenity?	If "Yes", how well are y Fully Met Mostly Met		rour needs being met? Partly Met Not Met	
01.	Batting cages	Yes	No	4	3	2	1
	Pump track	Yes	No	4	3	2	1
03.	Casual yard games (Bocce, Corn hole, Horseshoes)	Yes	No	4	3	2	1
04.	Cricket	Yes	No	4	3	2	1
05.	Diamond and rectangle fields	Yes	No	4	3	2	1
06.	Disc golf	Yes	No	4	3	2	1
07.	Esports Arena/Studio	Yes	No	4	3	2	1
08.	Fishing	Yes	No	4	3	2	1
09.	Hiking trails	Yes	No	4	3	2	1
10.	Indoor meeting/gathering spaces	Yes	No	4	3	2	1
	Mountain biking trails	Yes	No	4	3	2	1
12.	Natural areas and wildlife habitats	Yes	No	4	3	2	1
13.	Natural playscapes/play areas	Yes	No	4	3	2	1
14.	Neighborhood parks	Yes	No	4	3	2	1
15.	Off-leash dog areas	Yes	No	4	3	2	1
16.	Botanical gardens	Yes	No	4	3	2	1
17.	Outdoor basketball courts	Yes	No	4	3	2	1
18.	Outdoor fitness and wellness equipment	Yes	No	4	3	2	1
	Outdoor fitness shelter	Yes	No	4	3	2	1
20.	Paved multi-use paths	Yes	No	4	3	2	1
21.	Pickleball courts	Yes	No	4	3	2	1
22.	Picnic areas (non-sheltered)	Yes	No	4	3	2	1
23.	Playground equipment for ages 2-5	Yes	No	4	3	2	1
24.	Playground equipment for ages 5-12	Yes	No	4	3	2	1
25.	Restrooms	Yes	No	4	3	2	1
26.	Shade structures	Yes	No	4	3	2	1
27.	Shade trees	Yes	No	4	3	2	1
28.	Shelters for groups of 20 or less	Yes	No	4	3	2	1
29.	Shelters for groups of 40 or more	Yes	No	4	3	2	1
30.	Skatepark	Yes	No	4	3	2	1
31.	Synthetic turf sports fields	Yes	No	4	3	2	1
32.	Tennis Courts	Yes	No	4	3	2	1
33.	Universally accessible ADA trails	Yes	No	4	3	2	1
34.	Multi-lingual signage	Yes	No	4	3	2	1
35.	Non-swimming water activities (i.e., splash pad, spray ground)	Yes	No	4	3	2	1
36.	Camping/fire areas	Yes	No	4	3	2	1
37.	Orienteering/geocaches	Yes	No	4	3	2	1

21.						•	and members of Question 20, or	•
	-	1st:	2nd:	3rd:	4th: _	NONE		

Dem	ographics Lexington, MA 2022 Survey									
22.	Counting yourself, how many people in your household are									
	Under age 5:        Ages 14-17:        Ages 35-49:        Ages 75+:          Ages 5-9:       Ages 18-24:        Ages 50-59:           Ages 10-13:       Ages 25-34:        Ages 60-74:									
23.	What is your age? years									
24.	What gender do you identify as?(1) Male(2) Female(3) Prefer to self-describe:									
25.	Which of the following best describes your race? [Check ALL that apply.]									
	(01) Asian or Asian Indian(05) Native Hawaiian or other Pacific Islander(02) Black or African American(06) Hispanic, Spanish, or Latino/a/x(03) American Indian or Alaska Native(09) Other:									
26.	What is the PRIMARY language spoken in your home?									
27.	Are you, or anyone in your household active-duty military?(1) Yes(2) No									
28.	How many years have you lived in the Town of Lexington? years									
29.	Would you be willing to participate in future surveys sponsored by the Town of Lexington?									
	(1) Yes [Answer 29a.](2) No									
	29a. Please provide your contact information.  Mobile Phone Number:  Email Address:									

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed return-reply envelope addressed to:

ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061



This section is being updated. The full 2015-2022 ADA Study of Conservation and Recreation Properties will be included in the final report.





#### Town of Lexington Administrative Directive # 11 Municipal Grievance Procedure American with Disabilities Act

Created: 3/2009

Effective: 4/1/09
Approved By:

Carl F. Valente, Town Manager

#### 1.0 Purpose:

The following grievance procedure is established to meet the requirements of the Americans with Disabilities Act. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in employment practices and policies or the provision of services, activities, programs and benefits provided by the Town of Lexington.

#### 2.0 Process:

The Complaint shall be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date and description of the problem. Reasonable accommodations, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities who are unable to submit a written complaint.

#### 3.0 Timeframe;

- 3.1 The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:
- 3.2 ADA Coordinator Linda Crew Vine 1625 Massachusetts Avenue, Lexington, Ma. 02420 or 781 862-0500, ext. 243, e-mail: lvine@ci.lexington.ma.us
- 3.3 The following timeline may be extended by mutual agreement of the grievant and the ADA Coordinator or Town Manager.
- 3.4 With-in 15 calendar days after receipt of the complaint the ADA Coordinator will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting the ADA Coordinator will respond in writing, and where appropriate in a format accessible to the complainant such as audiotape. The response will explain the position of the Town of Lexington and offer options for substantive resolution of the complaint.
- 3.5 In the event the response by the ADA Coordinator does not satisfactorily resolve the issue, the complainant and /or his/her designee may appeal the decision of the ADA Coordinator or within 15 calendar days after receipt of the response to the Town Manager.

3.6 All complaints received by the ADA Coordinator, appeals to the Town Manager and responses from the ADA Coordinator and Town Manager will be kept by the Town of Lexington for at least three years.

#### 4.0 Distribution:

All Departments, Board, and Committees